

Application for limited proceeding in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 20210184-WS

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COMMISSION
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Name Barbara Guy
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CUSTOMER COMMENTS
<p>Company needs to set a schedule to flush lines. Presently lines have not been flushed in 2 yrs or more. I complained on 2/18/22 because water smelled rotten, and taste is terrible.</p> <p>They also need to clean lines more often with Chlorine. These old lines have not had Chlorine run thru them in 5 yrs or more. Lines not maintained & cleaned properly.</p> <p>As for increase, they already charge more than most companies do, and this is a retirement county, social security only goes so far. Nothing special they do to get increase.</p>

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