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STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ADAM J. TEITZMAN  
COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

## NOTICE OF COMPLAINT

TO

**Duke Energy Florida, LLC**  
**106 E. College Avenue, Suite 800**  
**Tallahassee, FL 32301**  
(via Certified Mail No. 7017 1000 0000 4194 3874)

**Re: Docket No. 20220058-EI - Complaint by Chris Rosa against Duke Energy Florida, LLC.**

Notice is hereby given, via certified U.S. mail, that the above-referenced complaint was filed with the Public Service Commission on March 14, 2022, a copy of which is attached.

You may file a response to this complaint with the Office of Commission Clerk at the address below, with a copy sent to the complainant. The Commission also accepts documents for filing by electronic transmission provided the electronic filing requirements are met. For information regarding these requirements, visit the Commission's website at [www.floridapsc.com](http://www.floridapsc.com).

Noticed this 14th day of March, 2022.

Sincerely,

A handwritten signature in blue ink, appearing to read "A. Teitzman", with a long horizontal flourish extending to the right.

Adam J. Teitzman  
Commission Clerk

AJT/lms  
Enclosure

cc: Chris Rosa  
Office of Public Counsel  
Office of General Counsel  
Office of Consumer Assistance & Outreach  
Docket File

Public Service Commission  
March 14, 2022

Re: Complaint Number 1349979E

Pursuant to Rule 25-22.036, the undersigned is requesting a formal complaint against Duke Energy of Florida, P. O. Box 14042, St Petersburg, FL 33733; for improper billing and advise from multiple customer service Duke representative.

The resolution sought is that the undersigned does not owe any "past due" amounts. Every single month Duke has been paid for the actual kwh and taxes used by the undersigned.

I remain,

Chris Rosa