

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 04/11/2022
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210184.

RECEIVED-FPSC
2022 APR 11 AM 9:24
COMMISSION
CLERK

Application for limited proceeding in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 20210184-WS

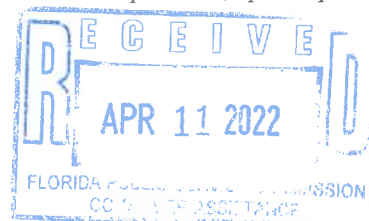
Name GAIL BENNETT

Address 10452 Highgrove Av
LAKE PLACID

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
The water rates are already
higher than anywhere I have
lived in Florida
The quality of water is poor -
I have yellow water often
and we have boil water
notices more than I have had
elsewhere than ⁱⁿ the 24
years living in Fl. elsewhere
PLEASE DO NOT allow again
the increase in rates - my water
bill is monthly more than my
power bill - I have not seen that
elsewhere

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.



Bennett
10452 High Grove Ave.
Lake Placid, FL 33852

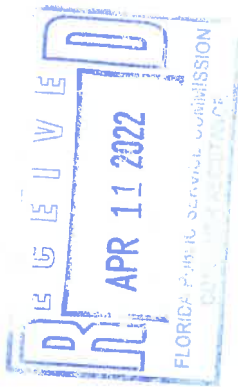
TAMPA FL 335
SAINT PETERSBURG FL
5 APR 2022 PM 4 L



DISTRIBUTION CENTER

2022 APR 11 AM 7:13

Office of the Commission Clerk
FLORIDA Public Service Commission
2540 Shumard OAK Blvd
Tallahassee, FL 32399-0850



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