

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 05/09/2022
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210015.

RECEIVED-FPSC
2022 MAY -9 AM 9:00
COMMISSION
CLERK

R. Warren
20120 NE 2nd Ave
N Miami Beach FL 33179-2900

MIAMI FL 330
4 JAN 2022 PM 5 L



ATTORNEY General of Florida
CAPITOL BLDG.
MONROE STREET
TALLAHASSEE, FLORIDA
32399

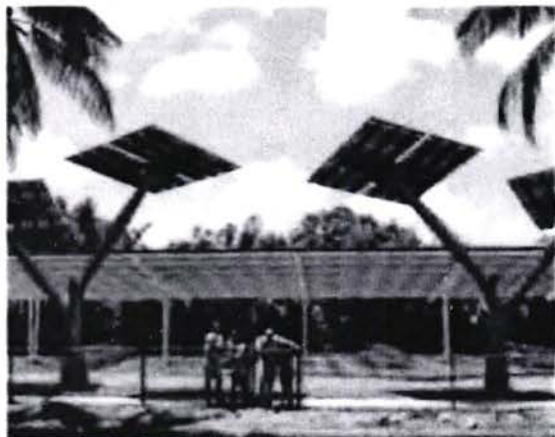




RECEIVED
MAY 05 2022
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

2022 JAN 14 AM 8:25
TALLAHASSEE FL 32301

How does the FPL SolarNow™ Program Work?



For only \$0 a month or about 30 cents a day, when you join FPL SolarNow you will be joining other customers supporting the sustainment of solar energy projects in local public areas.

- FPL SolarNow participants receive special perks like free tickets to partner events, member discounts and giveaways throughout the year.
- Funds will go toward the maintenance of solar energy projects in local public areas, such as parks, zoos, schools and museums.
- FPL operates and maintains these solar projects.
- Clean, renewable energy generated from these assets is fed to the grid and benefits the entire community.
- The program is voluntary, you can cancel at any time.

Join thousands of Floridians who are helping keep Florida beautiful at SolarNow.FPL.com

110346 / 10-3001



FPL SolarNow™ – Bringing solar energy closer to you!

Year-round warm weather and sunny skies make Florida beautiful. At FPL, we are committed to keeping it that way by advancing the use of clean solar energy. FPL SolarNow solar trees and canopies are innovative structures out in our communities that are bringing solar closer to you. At more than 70 locations across the Sunshine State, these structures provide shade while harnessing the power of the sun and generating solar energy that benefits all of us.



110346 / ID-3001



12/20/2021

Dear Sir- Re: FLORIDA Power + Light

They are at it AGAIN! That Great BIG
"CHARITY IN THE SKY!"

LAST TIME they were bilking the UNSUSPECTING
public out of "charitable CONTRIBUTIONS OF \$10.00 A
MONTH to build some IMAGINARY PLANT IN THE UNKNOWN.
At that time (10 or 15 years ago) the C.E.O. paid himself a
bonus of \$30 MILLION DOLLARS! CAN YOU IMAGINE how
much he is stuffing in his pockets today!!
(inflation, you know!)

PPL just got a big INCREASE in RATES! They
spend millions in T.V. ADVERTISING! Which
confuses the hell out of ME! Do they have MANY
COMPETITORS IN FLORIDA? AS FAR AS I CAN SEE--IT'S FPL
OR KEROSSINE LAMPS! (I TRIED THE KEROSSINE
LAMPS--BUT THEY DON'T WORK TOO WELL ON MY T.V.)

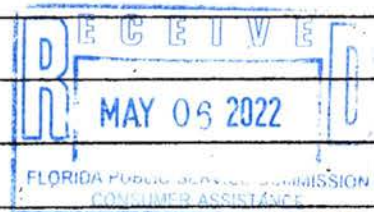
- PLEASE -- I IMPLORE YOU! PUT A STOP
TO THIS GIANT CORPORATION SCAM ON THE PUBLIC!

MOST SINCERELY,

MRS RITA WARREN

20120 N.E 2 Ave.

N. Miami Bch, FL 33179



P.S. A RESPONSE OR UPDATE ON what ACTION you ARE taking
would be much appreciated.



~~32399-105099~~



Mrs Rita Warren
20120 NE 2nd Ave
N Miami Beach, FL 33179-2900

MIAMI FL 330

6 APR 2022 PM 4 L

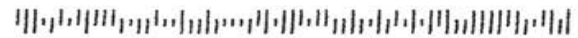


Attorney General
PL 01 The CAPITOL
TALLAHASSEE, FLA
32399-1050



NCUA

32399-105099



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RECEIVED
MAY 06 2022
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

RECEIVED
APR 11 11 03:53
PARTIAL



ASHLEY MOODY
ATTORNEY GENERAL
STATE OF FLORIDA

PLEASE FORWARD THE LETTER I SENT
YOU - WITH THE PERTINENT ATTACHMENTS,
TO THE
OFFICE OF PUBLIC COUNSEL. FOR ME!

OFFICE OF THE ATTORNEY GENERAL
Citizen Services

IN APPRECIATION -
EW

PLEASE VERIFY!

PL-01 The Capitol
Tallahassee, FL 32399-1050
Phone (850) 414-3300
Fax (850) 410-1630
<http://www.myfloridalegal.com>

March 24, 2022

Ms. Rita Warren
20120 Northeast 2nd Avenue, Apartment W20
North Miami Beach, Florida 33179

Dear Ms. Warren:

The office of Florida Attorney General Ashley Moody received your correspondence regarding your concerns about Florida Power & Light.

We appreciate hearing from you and apologize for the delay in this response. We encourage you to contact the Florida Office of Public Counsel, which advocates on behalf of Florida's utility consumers before state and federal regulatory authorities and courts, and the Florida Public Service Commission, which regulates private utilities in our state:

Office of Public Counsel
111 West Madison Street, Room 812
Tallahassee, Florida 32399-1400
Toll-free: (800) 342-0222
Website: <http://www.floridaopc.gov/>

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Toll-free: (800) 342-3552
Website: <http://www.psc.state.fl.us>



Thank you for sharing your concerns with Attorney General Moody's office.

Sincerely,

Gregory Powell

Gregory Powell
Office of Citizen Services

Diane Hood

From: attorney.general@myfloridalegal.com
Sent: Friday, May 06, 2022 4:06 PM
To: Consumer Contact
Subject: From the Florida Attorney General's Office
Attachments: WARREN, RITA - Original.pdf; WARREN, RITA.pdf

To: Public Service Commission
Tallahassee, Florida

Dear PSC,

The Florida Attorney General's Office received the attached correspondence from **Rita Warren** of North Miami Beach regarding their concerns with Florida Power and Light (FPL).

(See attached file: WARREN, RITA - Original.pdf)(See attached file: WARREN, RITA.pdf)

"At the consumer's request, we are forwarding a copy of their correspondence to your agency for handling as you would deem appropriate.

If you have any questions, please call me directly at (850) 414-3992, or email our office at agencyresponse@myfloridalegal.com.

Sincerely,

Rob Sparks
Office of Citizen Services
Florida Attorney General's Office
PL01 The Capitol
Tallahassee, Florida 32399-1050
Toll-free in FL: (866) 966-7226
Outside Florida: (850) 414-3990
Website: <http://myfloridalegal.com>

PLEASE DO NOT REPLY TO THIS E-MAIL. THIS ADDRESS IS FOR PROCESSING ONLY.

To contact this office please visit the Attorney General's website at www.myfloridalegal.com and complete the on-line contact form. For news on Attorney General Moody's efforts to fight fraud, please click the following link and subscribe to the Attorney General's electronic newsletters:
<http://myfloridalegal.com/NewsBrie.nsf/Subscriber>
