

Antonia Hover

From: Cindy Muir <CMuir@PSC.STATE.FL.US>
Sent: Friday, May 20, 2022 11:12 AM
To: Adam Teitzman <ATEITZMA@psc.state.fl.us>
Cc: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>; Bev DeMello <BDeMello@PSC.STATE.FL.US>
Subject: FW: HC Waterworks Complaints.

Please add the attached customer correspondence to Docket #20210184.

From: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Sent: Friday, May 20, 2022 10:37 AM
To: Cindy Muir <CMuir@PSC.STATE.FL.US>
Cc: Bev DeMello <BDeMello@PSC.STATE.FL.US>
Subject: HC Waterworks Complaints.

Please see attached post cards sent by HC Waterworks customers referring to docket 20210184. We had a complaint that had a petition attached with similar concerns. We forwarded that petition to legal, and were advised that the issues indicated in the petition were not pertinent to the docket.

The post card outline the same issue of a noisy and odorous sewage treatment plant. I don't believe we have any jurisdiction over this issue.

Please advise.

Angie

Name Olive Jackson
Street Address 22 Jasmine St
Lake Placid FL 33852
US Water Account # 54795330
Contact Phone # 863-699-1550



2022 MAY 20 AM 7:20

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name SHARON DOUGAN
Street Address 115 EDGEWATER DR.S
Lake Placid FL 33852
US Water Account # 57823973
Contact Phone # 863-245-5174



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Name Sharon Lawler
Street Address 154 Parkview Circle
Lake Placid FL 33852
US Water Account # 1189234
Contact Phone # 863-465-7136



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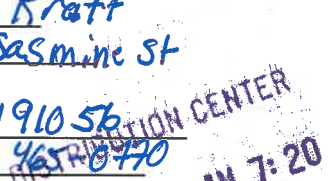
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Name Michael Kratt
Street Address 42 Jasmine St
Lake Placid FL 33852
US Water Account # 1191056
Contact Phone # 863-465-0770



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Name PAT JONES
Street Address 10 Hillcrest St
Lake Placid FL 33852
US Water Account # 54795384
Contact Phone # 863-465-9170



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Name P. WOLGAST
Street Address 1 Pine Crest
Lake Placid FL 33852
US Water Account # 51800421
Contact Phone # 772-405-7860



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Name PATY HYNES
Street Address 335 Saint Petersburg Fl
Lake Placid FL 33852
US Water Account # 863-699-9887
Contact Phone # 863-699-9887



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Name JAMES STANTON
Street Address 5 Pinecrest
Lake Placid FL 33852
US Water Account # 51800421
Contact Phone # 231-944-9170



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Name Pat Gavin Walls
Street Address 112 Edgewater Dr FL 335
Lake Placid FL 33852
US Water Account # 548 28250
Contact Phone # 502 889 6570



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Name Farrell Sturgill
Street Address 16 Hillcrest Dr FL 335
Lake Placid FL 33852
US Water Account # 548 249 32
Contact Phone # 606 578 2690



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Name Tom Lilly
Street Address 12 Hillcrest Dr FL 335
Lake Placid FL 33852
US Water Account # 548 28250
Contact Phone # 810-542-3747



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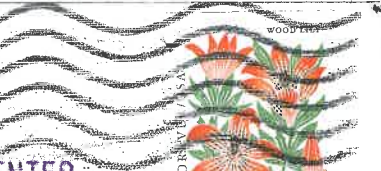
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Name Carrie King
Street Address 103 Edgewater Dr S FL 335
Lake Placid FL 33852
US Water Account # 548 23706
Contact Phone # 772-971-1837



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