

Hiep Nguyen

From: Angie Calhoun
Sent: Wednesday, June 1, 2022 11:49 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Correspondence for docket 20210184
Attachments: HC Waterworks Inc. 20210184.pdf

Customer correspondence for docket 20210184.

Angela Calhoun

Name TIM HERTEL
Street Address 10439 HIGH GROVE AVE
Lake Placid FL 33852
US Water Account # 54825722
Contact Phone # 574-211-5016



Name WEDER
Street Address 8 HILLCREST
Lake Placid FL 33852
US Water Account # 54825722
Contact Phone # 410-990-8811



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

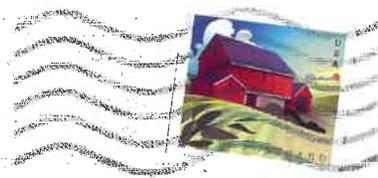
DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Ann Downard
Street Address 103 WASH LANE
Lake Placid FL 33852
US Water Account # 54825259
Contact Phone # 574-211-5016



Name Carol + John Pettinger
Street Address 10470 TAMPA FL 335
Lake Placid FL 33852
US Water Account # 54825259
Contact Phone # (985) 746-8811



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

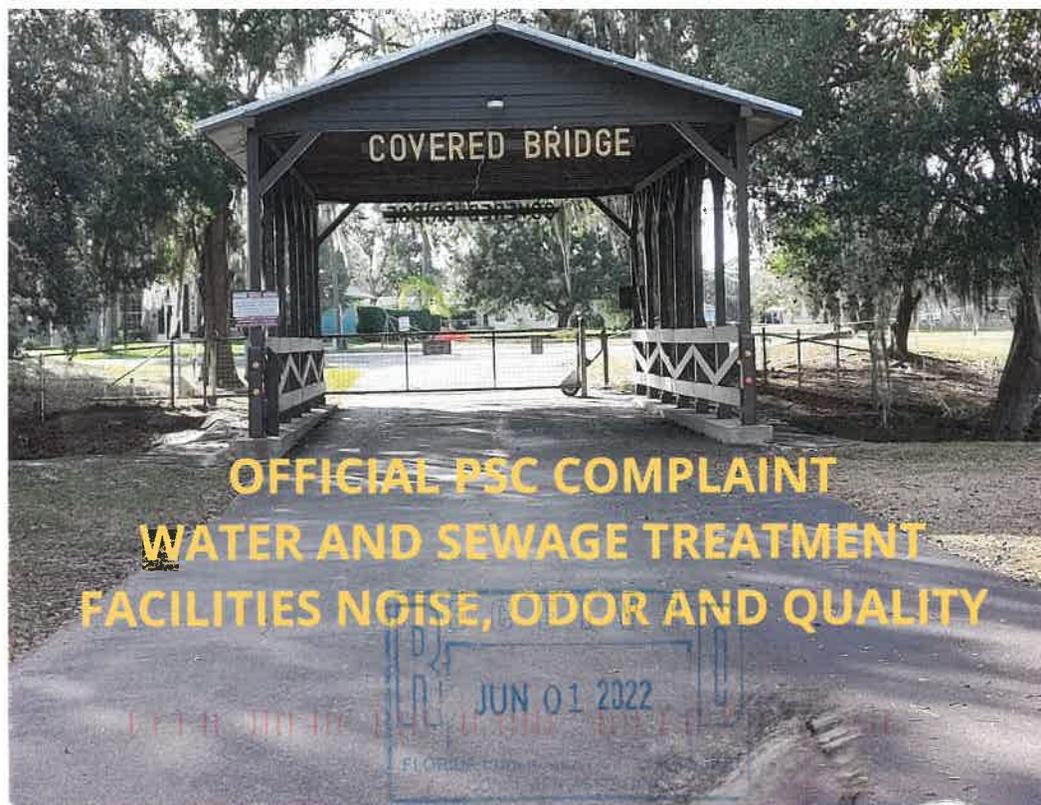
As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022
FLORIDA PUBLIC SERVICE COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022
FLORIDA PUBLIC SERVICE COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

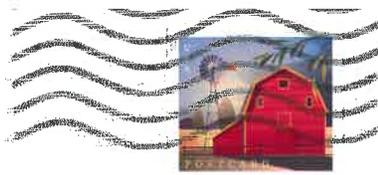
JUN 01 2022
FLORIDA PUBLIC SERVICE COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022
FLORIDA PUBLIC SERVICE COMMISSION

Name WM R FOWLER
Street Address 119 EDGEWATER DR
Lake Placid FL 33852
US Water Account # 54949562
Contact Phone # 387-543-4358



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

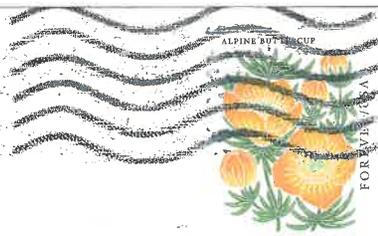
DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Holly Mc Elhsarn
Street Address 11 Pinecrest St
Lake Placid FL 33852
US Water Account # 54827342
Contact Phone # 385-993-1569



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Pettinger
Street Address 10470 High Grove Ave
Lake Placid FL 33852
US Water Account # 585-940-0511
Contact Phone # 585-940-0511



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Jim Gray
Street Address 16 Jasmine St
Lake Placid FL 33852
US Water Account # 084821971 0009728
Contact Phone # 888-863-0007

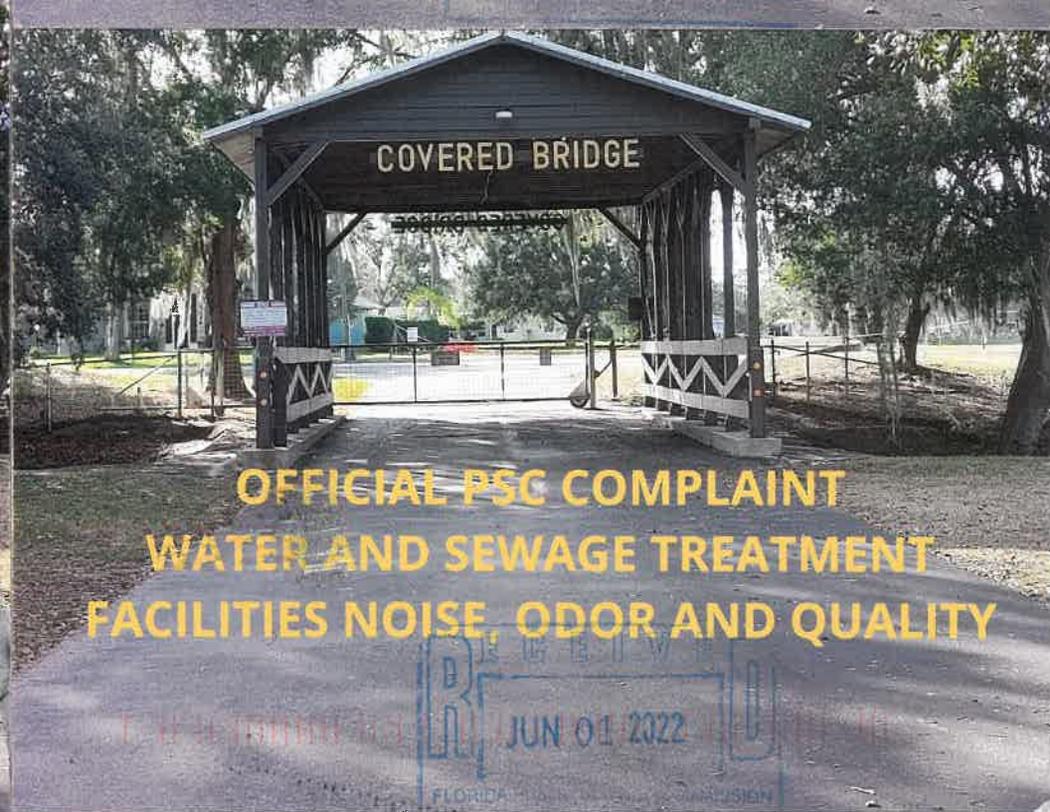
As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



Name Haase Kathy
Street Address 10432 High Grove Ave
Lake Placid FL 33852
US Water Account # 54799836
Contact Phone # 800-912-0163



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Jonathan E Novey Winters
Street Address 10 Pinecrest St
Lake Placid FL 33852
US Water Account # 54799836
Contact Phone # 863-518-0124



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Robert Smart
Street Address 31 Jasmine
Lake Placid FL 33852
US Water Account # 54821087
Contact Phone # 239-223-9136



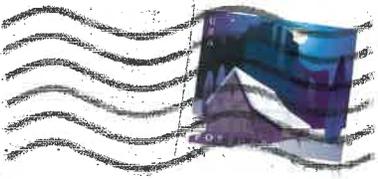
As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Rick Kennedy
Street Address 35 Jasmine St
Lake Placid FL 33852
US Water Account # 54821087
Contact Phone # 937-9185-6286

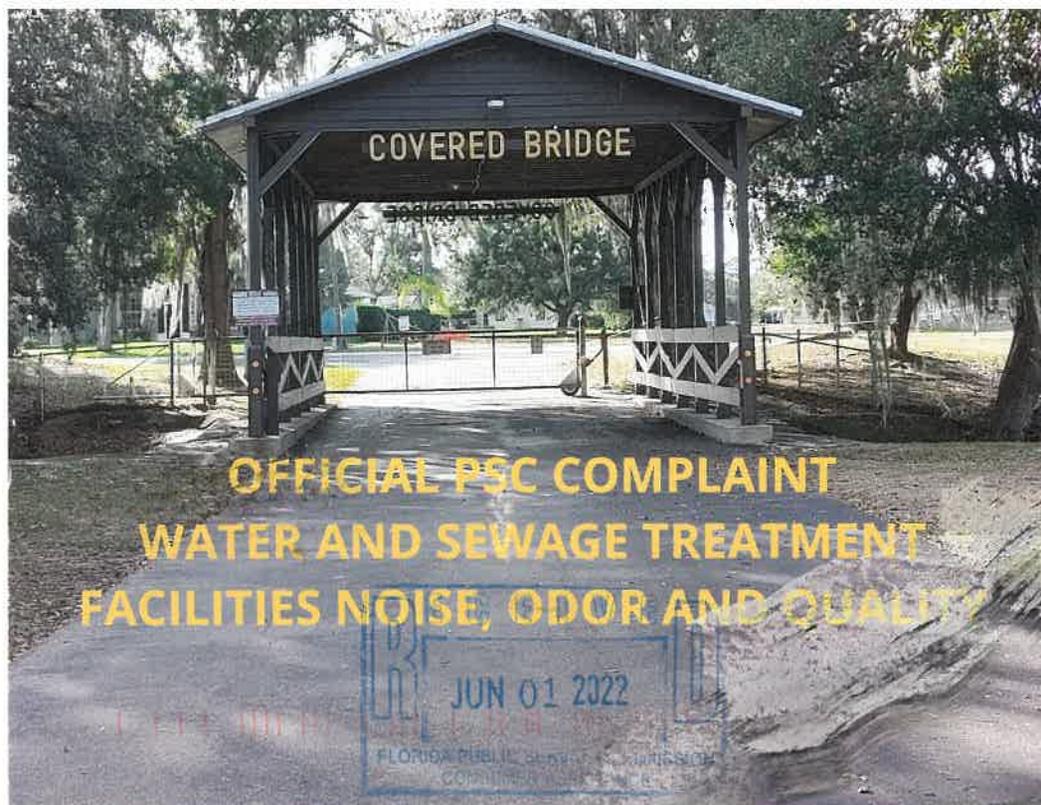


As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



Name ED KEHOE
Street Address 22 PINECREST
Lake Placid FL 33852
US Water Account # 54822038
Contact Phone # 315 DISTRIBUTION CENTER



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name J. Jewart
Street Address 10464 High Grove
Lake Placid FL 33852
US Water Account # 54821900
Contact Phone # 863-233-2194 DISTRIBUTION CENTER



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

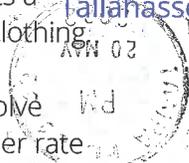
DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

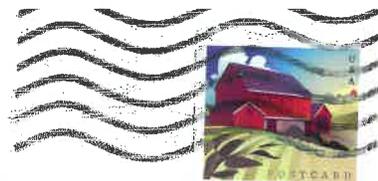
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



Name Louis Charles
Street Address 10464 High Grove
Lake Placid FL 33852
US Water Account # 54828764
Contact Phone # 315 DISTRIBUTION CENTER



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name NOYCE SKIBA
Street Address 8 VENETIAN PKWY
Lake Placid FL 33852
US Water Account # 54798228
Contact Phone # 205 DISTRIBUTION CENTER



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

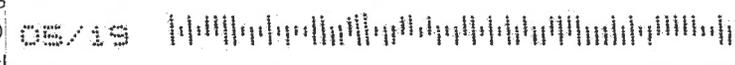
DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting these problems p increase with no cl





Name Yuana Eads
Street Address 128 Parkview Circle
Lake Placid FL 33852
US Water Account # 5479446
Contact Phone # 85136009062



Name Yuana Eads
Street Address 128 Parkview Circle
Lake Placid FL 33852
US Water Account # 5479446
Contact Phone # 85136009062



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

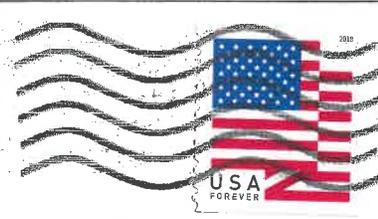
Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Name Cornie Shriner
Street Address 55 Pine
Lake Placid FL 33852
US Water Account # 54825972
Contact Phone # 7275785415



Name Richard Shriner
Street Address 55 Pine
Lake Placid FL 33852
US Water Account # 54825972
Contact Phone # 4043765351



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

To:
Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022

FLORIDA FLORIDA

COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022

FLORIDA FLORIDA

COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022

FLORIDA FLORIDA

COMMISSION



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022

FLORIDA FLORIDA

COMMISSION

Name HERMAN BOTT
Street Address 38 PINECREST ST
Lake Placid FL 33852
US Water Account # 1195185
Contact Phone # 863 659 1569

DISTRIBUTION CENTER

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

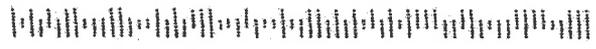
HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

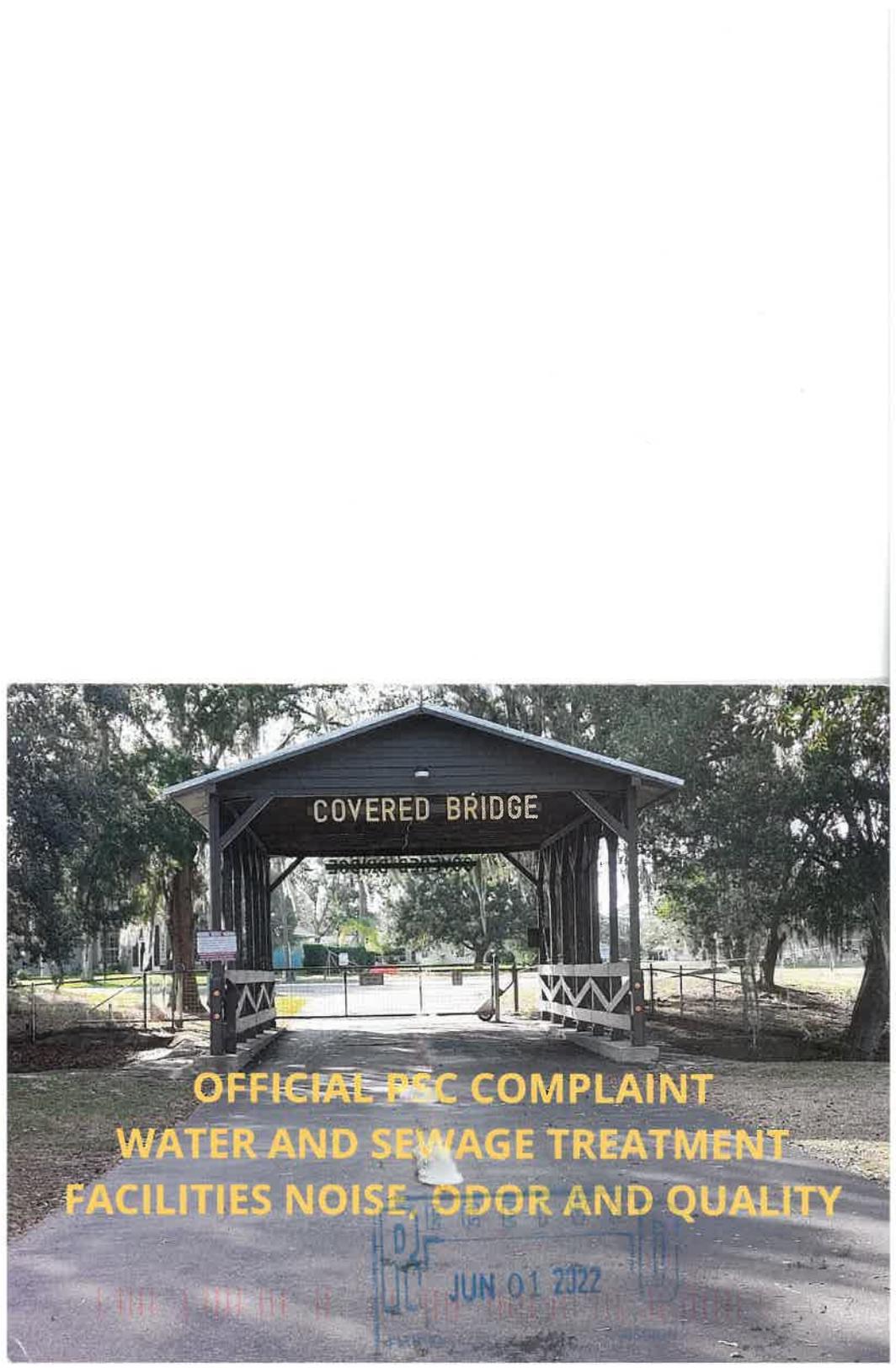
Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting these problems p
increase with no change in service to our community.

05/19





COVERED BRIDGE

**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 01 2022