

Hong Wang

From: Angie Calhoun
Sent: Tuesday, June 07, 2022 9:53 AM
To: Consumer Correspondence
Subject: For docket 20210185
Attachments: HC Waterworks 20210184.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Consumer correspondence for docket 20210185.

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AT

Angela Calhoun

Name Leigh Russ

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Lake Placid FL 33852

US Water Account # 1189823

Contact Phone # 803-804-6781

TAMPA FL 335
SAINT PETERSBURG FL
INSTITUTION CENTER L



2022 JUN -7 AM 8:58

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing. 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

A photograph of a covered bridge entrance. The bridge has a dark wooden roof and white-painted wooden railings with a decorative 'X' pattern. A sign above the entrance reads "COVERED BRIDGE". The bridge is surrounded by trees and a paved path leads to it.

COVERED BRIDGE

**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

RECEIVED
JUN 07 2022
FLORIDA PUBLIC SERVICE COMMISSION