

Antonia Hover

From: Angie Calhoun
Sent: Friday, June 10, 2022 11:31 AM
To: Consumer Correspondence
Subject: For docket 20210184
Attachments: HCWaterworks 20210184.pdf

Consumer correspondence for docket 20210184.

Angela Calhoun

Name Brenda Shaughnessy
Street Address 105 Oaks Grove St
Lake Placid FL 33852
US Water Account # _____
Contact Phone # _____



JUN 2022
DISTRIBUTION CENTER

2022 JUN -8 AM 8:52

As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.



COVERED BRIDGE

**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

