

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Tuesday, June 14, 2022 4:21 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** FW Cost to stay connected FPL. was 9.77 now 29.96; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, June 14, 2022 3:37 PM  
**To:** EOG-Referral  
**Subject:** FW: Cost to stay connected FPL. was 9.77 now 29.96

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** 1129fishing@gmail.com <1129fishing@gmail.com>  
**Sent:** Monday, June 13, 2022 1:42 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com; Louise <2sunshinekids@gmail.com>  
**Subject:** Cost to stay connected FPL. was 9.77 now 29.96

Hello  
You are doing a great job, Thank you for your service in the military from an Army Veteran. Now the big problem, we have Solar Panels on my house roof for aprox. 1 ½ years, when we were being charged \$9.77 to stay connected to the grid when the Sun is not supplying, 1/1/2022 the price went to \$10.77 no real problem, BUT 6/1/2022 the price jumped without any notice to \$29.54. I need a good answer, with the cost for everything over all our heads and not proving that buying solar panels was good. All help is appreciated from your office.

Thank you in advance  
Thomas Gramazio  
( R )

P.S. You got my vote no matter what your next choice is, and God Bless you Family  
Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## **Hiep Nguyen**

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**From:** Shonna McCray  
**Sent:** Tuesday, June 14, 2022 4:08 PM  
**To:** '1129fishing@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Gramazio  
1129fishing@gmail.com

RE: FSPC Inquiry 1397700C

Dear Mr. Gramazio:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company's (FPL) minimum billing charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25.00 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission