Antonia Hover

From: Antonia Hover on behalf of Records Clerk Sent: To: 'Rita Derencius' Cc: Subject:

Wednesday, June 29, 2022 11:11 AM Consumer Contact RE: Docket No. 20220066-WS, Sunny Hills Utility Company

Good Morning, Rita Derencius.

We will be placing your comments below in consumer correspondence in Docket No. 20220066, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toní Hover

Commission Deputy Clerk 1 Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

From: Rita Derencius <ritabook100@gmail.com> Sent: Wednesday, June 29, 2022 10:58 AM To: Records Clerk < CLERK@PSC.STATE.FL.US> Subject: Docket No. 20220066-WS, Sunny Hills Utility Company

I am writing in reference to the increase in water rates. I am not opposed to a reasonable increase but with it should come better water quality and service. Countless times the water is brown and we are advised to flush out our systems to clear the lines; thus using more water and paying for the clearing of lines.

In the mailings, it lists the net operating revenue was 7.7% less than the net expenses. It further states the Utility is seeking a revenue increase of 25.79%. I hope the company plans to convey how the additional proposed revenue will be used during the customer meeting. I plan to watch the proceedings.

The proposed rate increase for the standard meter size is 41.6% (\$19.77 to \$27.99) and the residential gallonage is 15.9%. The base rate increase for meter size is substantially higher than the stated 25.79% increase. If the meter size was raised by 25.79%, a monthly cost of \$24.78 would be more manageable for most residents. I was unable to find the computations as to how they arrived at the proposed increase and can only go by the numbers stated.

I understand the company needs to minimally meet expenses. If the proposed rate increase goes into effect, will any of the excess funds go into replacing infrastructure to minimize the water disruptions that are experienced on a regular basis or will the profits go to the business and not reinvested into the water system.

Thank you.

Rita Derencius 3877 Merger Dr. Chipley, FL 32428