

Hiep Nguyen

From: Office of Commissioner Clark
Sent: Thursday, July 14, 2022 8:41 AM
To: Commissioner Correspondence
Subject: FW: Improper fees on residents of FL

Good morning,

Please place the attached email in Docket No. 20210016.

Hannah E. Branum

Executive Assistant to Commissioner Clark
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From: Stephen Elmore <s.n.elmore@gmail.com>
Sent: Friday, July 08, 2022 4:30 PM
To: Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>
Subject: Improper fees on residents of FL

Good afternoon commissioner,

I'm reaching out to you to ask how it is that PSC has allowed Duke Energy to charge more for any electric over 1000 kwh? They also have a fuel charge and that too is billed at a higher rate for anything over 1000 kwh. My bill recently was double which caught my attention. I thought I can't have a bad meter. This is a brand new house. And as I sought for answers none were to be found. I used to live in a place that had SECO. I now only have the option for Duke!

When I questioned the bill, especially the increased cost for over 1000 kwh the only thing anyone (I went through 4 people) said was that they did it because it was allowed by the PSC! How is that in life if you buy more of something or in bulk you get a better price but with electricity over a certain amount they charge you more? Also how can you or anyone justify for me how they can charge extra fuel charge on electricity over 1000 kwh? Did it cost more gas to make or transport if you go over that amount?! In these tough times you must reign in these utility companies.

This is America, why can't I patron and do business with the company I think treats me most honestly? Why am I forced to deal with them?

--

Stephen Elmore

Licensed Real Estate Agent

"Don't Go It Alone."



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