

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, July 18, 2022 8:19 AM
To: 'Lloyd Watford'
Cc: Consumer Contact
Subject: RE: Sunny Hills Water Rates

Good Morning, Ashleigh Watford.

We will be placing your comments below in consumer correspondence in Docket No. 20220066, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

-----Original Message-----

From: Lloyd Watford <howal_w@yahoo.com>
Sent: Sunday, July 17, 2022 7:40 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Sunny Hills Water Rates

To Whom It May Concern:

I am writing to express my concern over the proposed increase to our water rates. I understand the price of everything is ever increasing and it is costing more to provide us with water. The problem I have is that we can't even drink it due to all the chemicals in it. I have to run my water through a filter before I drink or cook with it. Additionally, when there is a precautionary boil water notice, sometimes we are notified and sometimes we aren't. Rarely are we even notified when the notice has been lifted. If we are to pay more for water, communication needs to be better and the quality of the water most definitely should be improved. Also, I recall a time in 2021 when there was a water main break on Country Club Boulevard that remained broken for at least 2 maybe 3 weeks. Maybe all that water loss contributed to the increased cost. Please also consider individuals who live in our community who are on a fixed income and may not be able to pay an increased water bill. I hope you take all of these comments into consideration and I appreciate your time.

Thank you,

Ashleigh Watford
1775 Quintara Court
Chipley, FL 32428