## S.V. UTILITIES, LTD.

July 26, 2022 via efiling

Adam Teitzman, Commission Clerk Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

## Re: Docket No. 20220035-WS – Application for staff-assisted rate case in Polk County by S. V. Utilities, Ltd.

Dear Mr. Teitzman:

The following are S. V. Utilities, Ltd.'s responses to Staff's Second Data Request dated July 20, 2022:

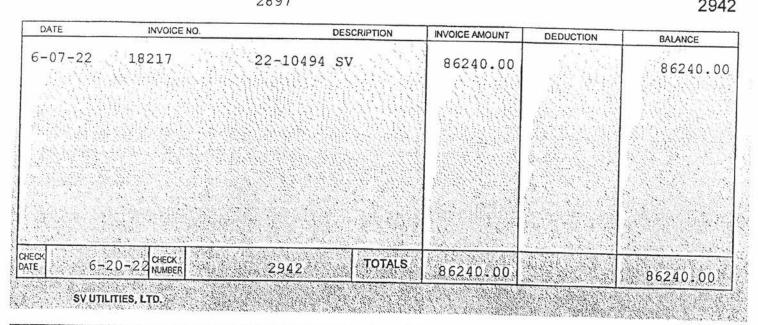
- 1. Please refer to the invoice dated January 12, 2022, from Consta Flow, Inc. for the replacement of the motor on well No. 2.
  - a. Please explain how the Utility determined that the well motor needed to be replaced. It was found inoperable and unrepairable.
  - b. Please identify when the well motor was last replaced, and how often it typically needs to be replaced. - We do not know when the well motor was last replaced. Our best guess would be approximately 15 years ago. We assume these motors will typically last approximately 10 years.
  - c. Please provide any documentation supporting the original cost for the motor that was replaced, if available. We do not have any such documents.
  - d. Please provide any bid proposals or estimates received for replacing the well motor. If less than three bid proposals were requested, and/or the lowest bid proposal was not selected, please explain why. We did not receive three estimates. Our water operator (ConstaFlow) replaced it, as they could get the part and complete the job quicker than anyone else we called.
- Please refer to the Utility's monthly operation report for March 2021. Please indicate whether
  or not the maximum daily flow of 400,000 gpd on March 25, 2021, was due to unusual
  occurrences. If so, please explain. We had a large water break that day on a service line. It
  was repaired that afternoon. Also, that is part of our peak season, when the community is full.
- Please refer to the Utility's response to Staff's First Data Request, No. 16. Please verify the total number of customer lots, identify the total number of vacant customer lots, and identify the total number of double lots. If there are more lots in the Utility's service territory than the 708 lots accounted for in Order No. PSC-14-0195-PAA-WS, please explain. – There are 705 customer lots, no vacant lots and 2 double lots.

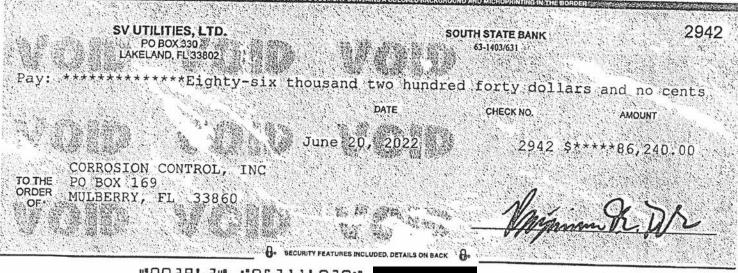
- 4. Please refer to the Utility's response to Staff's First Data Request, No. 17, Attachment 1.
  - a. Please identify how often the interior surfaces of the water tanks have to be coated.
    Tanks are coated as indicated this is needed by tank inspection reports, which occur every 5 years.
  - b. Please explain how the Utility determined that the digester required repairs. The digester walls had obvious cracks that continued to deteriorate. We were concerned the walls could start leaking soon.
  - c. Please indicate whether or not the digester repair pro forma project has been completed. If so, please provide the final invoice. If not, please provide the revised expected completion date. Yes, the digester repair project has been completed. The invoice and copy of the check are included.
- 5. Please refer to the letter dated July 12, 2022, regarding necessary upgrades to the electronic meter reading equipment. Please explain how it was determined that the electronic meter reading equipment required upgrades. It was necessary to upgrade parts of our reading system, as we were having trouble capturing all the readings and data from the meters. Our existing reading system has become outdated and does not function properly with the newer meters.
  - a. Please provide a more detailed explanation of the work to be performed for the upgrades to the electronic meter reading equipment. As part of this response, please indicate whether equipment will be replaced. The equipment being replaced is the receiver, charger, and reading antenna. We will also be switching to a new reading software. Since it is the new version it will allow our system to properly read and communicate with all of our meters. The new software will be integrated with our reading equipment and billing system and software. The staff will be trained on the new software and it will be fully integrated with all other aspects, as previously mentioned.
  - b. Please describe how upgrading the electronic meter reading equipment will affect the time required to read the meters and collect billing data. - The upgrades to the meter reading equipment will allow us to capture all of the meter readings. Currently, the system is not picking up all of the meters, so we have to read the meters not picked up by hand (in person) and submit those readings to the billing department to manually enter. This will improve efficiency and reduce the time spent reading and billing in regards to the meters that we have to manually read.

Sincerely, <u>/s/ Brian Altman</u> Brian Altman

## # 4(c)

SV UTILITIES, LTD.	CORROSION CONTROL, 2897	INC		2942
DATE INVOICE NO.	DESCRIPTION	INVOICE AMOUNT	DEDUCTION	BALANCE
6-07-22 18217	22-10494 SV	86240.00		86240.00
ECK 6-20-22 CHECK	2942 TOTALS	86240.00		86240.00
	2942 TOTALS CORROSION CONTROL,			86240.00





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#4(c)



Est. 1997

Corrosion Control, Inc. PO BOX 169 Mulberry, FL 33860

Phone: 863-425-3101 Fax: 863-425-8298

## Invoice

Date	Invoice #	
6/7/2022	18217	

Bill To			
Century Companies 500 S. Florida Ave., Suite 700 Lakeland, FL 33801	-	3	

Rep		P.O. No.	Terms	F	Project
	В	Altman	Net 30		illage Concrete Digeste
Quantity		Description		Rate	Amount
	Swiss Village Concrete D Sales Tax	5 - 00 - 186	0, 354	86,240.0	20 86,240. 0.
	1			Total	\$86,240.00
Phone #	Fax #	E	-mail	Web S	Site