

Iris Rollins

From: Office of Commissioner Clark
Sent: Wednesday, August 10, 2022 2:38 PM
To: Commissioner Correspondence
Subject: FW: Follow up from FPL

Good afternoon,

Please place the attached email in Docket No. 20210015.

Hannah E. Branum

Executive Assistant to Commissioner Clark
Florida Public Service Commission
[2540 Shumard Oak Blvd.](#)
[Tallahassee, FL 32399](#)
(850) 413-6004

From: charley7722@aol.com <charley7722@aol.com>
Sent: Wednesday, August 10, 2022 2:33 PM
To: Rebecca.Talton@fpl.com
Cc: eric.silagy@fpl.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; fl23response@mail.house.gov; ron.desantis@eog.myflorida.com; info.clerkweb@mail.house.gov; evan.jenne@myfloridahouse.gov; denis.mcdonough@va.gov; carolyn.soucy@va.gov; investigate@local10.com; nperez@local10.com; newsdesk@local10.com; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; helpmehoward@wsvn.com; stacy@golantlaw.com; jane@kulaw.com; jju@kulaw.com
Subject: Re: Follow up from FPL

Ms. Rebecca Talton, www.fpl.com

Good Afternoon ! FPSC Docket No.20210015 FPL Account No. 26582 57510 FPSC Inquiry No. 1398580C FPSC Tracking No's 187688 187738

Innocent Victim Of Circumstance : (FPSC & FPL Bureaucracy)

I am respectfully requesting once again that FPL petition the FPSC in order to amend the recent resolution that was recently passed for FPL, in order to HOPEFULLY exempt Senior Citizens such as myself from being monetarily

penalized for My Lower KWH Monthly usage ?

In the interim I am not requesting the impossible as a Senior Citizen who is retired, and also living on a fixed income. I also have been a Loyal customer of FPL since the year 1976.

Note : I have not to date been Praised, Commended, or even Rewarded by FPL for the electrical usage sacrifice that I have made to date ? (The Loyal Customer Incentive Factor ?)

Thank You For Your Consideration.

Sincerely,

Michael Walsh

Senior Citizen- 82 Years Young

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$ 25. base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement ?

The \$ 25. minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate ? – applies to all residential and small business customers who have very low to zero net electricity usage ? This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage ? The base charge of \$ 8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$ 16.01 only if you have zero net energy usage ?

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit FPL.com/rates.

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.