

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 1:11 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Who is pocketing the money; FW Extortion by Florida Power and Light ; FW FPL punishing the poor and rooftop solar

See attached customer correspondence and replies for Docket No. 20210015.

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Thursday, August 18, 2022 1:04 PM  
**To:** 'rnavindmd@aol.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Richard Navin  
rnavindmd@aol.com

RE: FPSC Inquiry 1401859C

Dear Mr. Navin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum billing charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, Docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Thursday, August 18, 2022 1:02 PM  
**To:** 'sally.b.philips@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Sally B. Philips  
[sally.b.philips@gmail.com](mailto:sally.b.philips@gmail.com)

RE: FPSC Inquiry 1401859C

Dear Ms. Phillips:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid **shall** be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “**shall** accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL’s base rates through the end of 2025.

FPL’s net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 12:54 PM  
**To:** 'allenbarclayallen@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Allen Barclay Allen  
allenbarclayallen@gmail.com

RE: FPSC Inquiry 1401907C

Dear Mr. Allen:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 11:39 AM  
**To:** EOG-Referral  
**Subject:** FW: Who is pocketing the money?

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Allen Barclay Allen <allenbarclayallen@gmail.com>  
**Sent:** Thursday, July 14, 2022 2:33 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com; Eric Trump <news@e.americanactionnews.com>; Trump News HQ <news@trumptrainnews.com>; Trump Headquarters <reply-ff2e17767160-105\_HTML-5058847-10964169-1487@campaigns.rnchq.com>; Tom Fitton <info@news.judicialwatch.org>; Senator Rick Scott <Outreach@rickscott.senate.gov>; Senator Marco Rubio <replies@marcorubio.com>; Senator Rand Paul of Kentucky <randhpaulmd@gmail.com>; Senator Martha McSally <Newsletter@mcsally.senate.gov>; Senator Tom Udall <Senator@tomudall.senate.gov>; Senator Mike Lee <info@mikelee2010.com>; Senator Tim Scott <donotreply@scott.senate.gov>  
**Subject:** Who is pocketing the money?

Who's pocketing the money my bill went up double now its cant even be considered paying an electric bill, I'm paying a freaking mortgage Mr Goviner DeSantis..!

<https://opportunityforallfloridians.org/2022/02/18/largest-electric-rate-hike-in-floridas-history/>

Don't we have anti trust laws against this redicklous propheteering

By a company that ain't even in Florida

Kicked their asses out Governor DeSantis..!

FPL isn't a threadbare smalltown provider, its parent company

[\(\(\(NextEra Energy is the world's largest utility, and made more than \\$3.5 billion dollars last year.\)\)\)](#)

Why are Floridians being forced to pay for such a large price increase for essential electricity?

Kick these people's asses out of the state of Florida and do it now..!

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:11 AM  
**To:** EOG-Referral  
**Subject:** FW: Extortion by Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Philips, Sally <sally.b.philips@gmail.com>  
**Sent:** Wednesday, August 17, 2022 4:46 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Extortion by Florida Power and Light

Dear Governor DeSantis,

My name is Sally Philips and I am reaching out to you from South Miami. Thank you for vetoing HB 741 and protecting Florida families from utility overreach, additional charges and our right to energy freedom. Unfortunately, this wasn't the only recent rate hike. I am being unfairly charged a minimum bill because I own solar panels and back-up batteries.

I believe this is unfair, because I made this investment with my own money. I did it, because I want to contribute the least I can to pollution, and because the grid frequently goes down. In the last two months it has gone down four times for a total of 21 minutes. Because I have my own energy source, I was unaware of these outages – my computer did not die, my fans do not stop, and my lights did not blink nor go out.

As a solar homeowner, I went solar, because I do not own and do not want to own nor maintain a fossil fuel generator. I do not like the noise nor the pollution of these motors.

Using my own earned credits to reduce my bill and then hitting me with a minimum bill is double-dipping and stealing from my investment. In addition, because my system produces more electricity than I use, Florida Power and Light reimburses me at a fraction (~ ¼) of the fee they charge their retail customers. The extra money I pay to them is neither insurance against a power outage, nor can I count it as a charity donation when I itemize income tax deductions. Recently my monthly bill has gone from \$10.77 to \$29.93 (279%). I have experienced NO increase in the services that FP&L provides me. Essentially, I am paying an involuntary insurance against loss of power if my solar system goes down. (My Social Security and pension payments have hardly increased.)

Please advocate for these new fees to be reconsidered by the Public Service Commission. Thank you for your leadership for Floridians like me whose voice – though I have written to the Commission - does not seem to carry the same weight as yours.

Sincerely yours,  
Sally B. Philips



Sally B. Philips

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:08 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL punishing the poor and rooftop solar

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** RICHARD NAVIN <rnavindmd@aol.com>  
**Sent:** Tuesday, August 9, 2022 5:57 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL punishing the poor and rooftop solar

Governor DeSantis,

Thank you for vetoing the FPL bill that would have destroyed any new roof top solar.

FPL is now charging an outrageous \$25/mo "minimum usage fee". They already charge everyone a monthly "service fee".

This clearly is meant to punish people that use less than 200kwh/mo. This includes many very poor people and those that have chosen to install rooftop solar and generate their own.

FPL does not need this \$\$\$.

Please do what you can to eliminate this money grab by FPL.

Thank you,

Richard Navin  
15036 Cuberra Lane  
Bonita Springs, FL 34135  
Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.