CORRESPONDENCE 8/30/2022 DOCUMENT NO. 05786-2022

Hiep Nguyen

From:	Office of Commissioner La Rosa
Sent:	Tuesday, August 30, 2022 10:18 AM
То:	Commissioner Correspondence
Subject:	FW: Consumer Inquiry - Florida Power & Light Company

Good morning,

Please place the email below in CORRESPONDENCE-Consumers & Representatives in docket 20210015.

Thank you.

From: charley7722@aol.com <charley7722@aol.com> Sent: Monday, August 29, 2022 3:37 PM To: Randolph.Diane@flsenate.gov Cc: evan.jenne@myfloridahouse.gov; eric.silagy@fpl.com; rebecca.talton@fpl.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>; Ellen Plendl < EPlendl@PSC.STATE.FL.US>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; fl23response@mail.house.gov; carolyn.soucy@va.gov; denis.mcdonough@va.gov; investigate@local10.com; nperez@local10.com; newsdesk@local10.com

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Ms. Diane Randolph, Senator Gary M. Farmer District 34

Good Afternoon ! (Thank You For Taking My Call Today)

Ref: The FPL Minimum Rate Charge? (Attached Response from the FPSC) (Docket No. 20210015) (FPL Account No. 26582 57510)

Constituent Request : US Senate District 34 .

As a Senior Citizen Veteran I am Being Monetarily Penalized by FPL For My Lower KWH Monthly Usage, When In Essence I Should Be Rewarded, and also Commended For Same ?

I Have Politely Asked The Chairman of FPL Mr. Eric Silagy To Kindly Remove The Unwarranted Charge On My Electrical Bill To No Avail, To Date.

I Have Been A Loyal Customer Of FPL Since The Year 1976, and I Have Always Paid My Electrical Bill On Time.

I Am Requesting Your Direct Assistance Senator Farmer.

Thank You Sir.

Respectfully,

Michael J. Walsh

Senior Citizen Veteran. Single Household. (82 Years Young)

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

954-966-0466

-----Original Message-----From: Shonna McCray <<u>SMcCray@PSC.STATE.FL.US</u>> To: 'charley7722@aol.com' <<u>charley7722@aol.com</u>> Cc: Ellen Plendl <<u>EPlendl@PSC.STATE.FL.US</u>> Sent: Mon, Jun 27, 2022 3:12 pm Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh charley7722@aol.com

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge ?. Given the nature of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you. (*Thank You FPSC*)

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers including the Office of the Public Counsel (OPC) who advocates on behalf of Florida Consumers?. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25. for all residential and general service non-demand customers? The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation?

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25. excluding any taxes or other additional charges.?

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers.? The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers?

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray Regulatory Program Administrator Florida Public Service Commission