

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, September 20, 2022 1:36 PM
To: 'Nancy Beagle'
Cc: Consumer Contact
Subject: RE: Docket #20220035-WS SV Utilities rate increase

Good Afternoon, Nancy Beagle.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

-----Original Message-----

From: Nancy Beagle <grannan4747@gmail.com>
Sent: Tuesday, September 20, 2022 12:59 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20220035-WS SV Utilities rate increase

I have been a resident of Hidden Cove West, that has water service from Sv Utilities, for twenty years. The corporation that owns Hidden Cove West as well as several other parks in the area are also the owners of S V Utilities. The current service we are getting from this company does not warrant a rate increase for a number of reasons.

- (1) the water needs to be filtered to use for cooking, making coffee,tea, etc. this adds to cost of filtering kitchen faucet, refrigerator & filtered water pitchers.
- (2) water is not a good quality for drinking adding the expense of buying bottled water.
- (3) water shutoff from pipe repair is often and ongoing. Causing no water (from hours to days) followed by a boil water notice until water is tested and deemed safe.

The current and passed service from SV Utilities does not warrant a rate increase. Better that they be fined until they bring their service up par.

Nancy Beagle
Hidden Cove West
651 Lake Henry Drive
Winter Haven, Fl. 33881

Sent from my iPad