

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 22, 2022 1:28 PM
To: 'wincell832'
Cc: Consumer Contact
Subject: RE: DOCKET NO. 20220035-WS

Good Afternoon, Wincell Spence and Lynne Edser.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
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Tallahassee, FL 32399
Phone: (850) 413-6467*

From: wincell832 <wincell832@aol.com>
Sent: Thursday, September 22, 2022 1:23 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET NO. 20220035-WS

I am writing to express my concerns over the application made by S.V. Utilities for a water/sewer rate increase.

I am fully aware that, in our post-Covid world, every individual and business is facing higher prices for just about everything and therefore understand S.V. Utilities submitting a request for a rate increase. However, I feel that the proposed rate structure is exorbitant. In researching the year-over-year increase in the CPI, it appears that since 2018, the year of the last rate increase, the CUMULATIVE increase in the CPI was 17.64% [2022-7.14%, 2021-4.70%, 2020-1.23%, 2019-1.81%, 2018-2.44%].

Even taking into account that 2022 is not over and many prices continue to rise, the cumulative increase since 2018 is unlikely to exceed 20%, yet S.V. Utilities appears to be asking for a rate increase of approximately 65% (based upon a consumption of 4000 gal). This is totally unreasonable.

In addition, a lack of isolation valves in the lines serving Hidden Cove West, means that repairs within the park result in everyone being without water while the repair is made followed by several days under a "Boil Water" advisory. This problem has been going on for years.

Respectfully submitted,

Wincell Spence and Lynne Edser
469 Lake Henry Circle
Winter Haven, FL. 33881

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