## **Lorena Hollett**

From:

Lorena Hollett on behalf of Records Clerk

Sent:

Monday, October 3, 2022 12:18 PM

To:

'sremilien@outlook.com'

Cc:

**Consumer Contact** 

Subject:

RE: Docket No. 20200181; Help us manage unaffordable power bills

Good afternoon Ms. Remilien,

We will be placing your comments below in consumer correspondence in Docket No. 20200181, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett
Commission Deputy Clerk 1
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6758

----Original Message----

From: sremilien@everyactioncustom.com < sremilien@everyactioncustom.com >

Sent: Monday, October 3, 2022 11:36 AM To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Docket No. 20200181; Help us manage unaffordable power bills

Dear Florida PSC Commissioners,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,

Sandra Remilien Miami, FL 33161 sremilien@outlook.com

# **Lorena Hollett**

From: postmaster@outlook.com

To: 'sremilien@outlook.com'

Sent: Monday, October 3, 2022 12:18 PM

Subject: Undeliverable: RE: Docket No. 20200181; Help us manage unaffordable power bills

# Delivery has failed to these recipients or groups:

### 'sremilien@outlook.com'

The recipient's mailbox is full and can't accept messages now. Please try resending your message later, or contact the recipient directly.

### Diagnostic information for administrators:

Generating server: DM6PR10MB4314.namprd10.prod.outlook.com

Remote Server returned '554 5.2.2 < #5.2.2 smtp;554 5.2.2 mailbox full;

#### sremilien@outlook.com

5.10786:000000031352E32302E353637362E3032343A445330505231304D42363234363A39613531646137362D303162 322D343835352D393834622D6136393439653764613462643A3334333632303A2E4E4554204672616D65776F726B20342 E382E393033322E30004554204672, 7.51330:4AC43BD35AA5DA0839303332, 0.39570:13000000, 1.64146:06000000, 1.33010:06000000, 2.54258:DD040000, 2.54258:DD040000, 2.55.1750:0A005136, 255.27962:A1000000, 255.17082:B9040000, 0.27745:0A005D36, 4.21921:B9040000, 255.27962:09000000, 0.26881:0A00F565, 255.21817:B9040000, 0.60978:AE000000, 0.36402:0A005636, 4.38450:DD040000, 0.47602:B3000000, 4.63986:DD040000, 0.22945:03000336, 4.31137:DD040000, 0.26529:0 3003866, 4.29953:DD040000, 0.32768:BD000000, 4.33024:DD040000[EndDiagnosticData] [Stage: CreateMessage]>'

#### Original message headers:

Received: from DB3PR06CA0032.eurprd06.prod.outlook.com (2603:10a6:8:1::45) by DM6PR10MB4314.namprd10.prod.outlook.com (2603:10b6:5:216::23) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.5676.28; Mon, 3 Oct 2022 16:17:52 +0000 Received: from DB3EUR04FT011.eop-eur04.prod.protection.outlook.com

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 cipher=TLS ECDHE RSA WITH AES 256 GCM SHA384) id 15.20.5676.17 via Frontend
 Transport; Mon, 3 Oct 2022 16:17:52 +0000
Authentication-Results: spf=none (sender IP is 164.51.109.50)
 smtp.mailfrom=psc.state.fl.us; dkim=none (message not signed)
 header.d=none;dmarc=none action=none
 header.from=PSC.STATE.FL.US; compauth=pass reason=105
Received-SPF: None (protection.outlook.com: psc.state.fl.us does not designate
 permitted sender hosts)
Received: from mail3.psc.state.fl.us (164.51.109.50) by
 DB3EUR04FT011.mail.protection.outlook.com (10.152.25.20) with Microsoft SMTP
 Server id 15.20.5676.17 via Frontend Transport; Mon, 3 Oct 2022 16:17:51
 +0000
X-IncomingTopHeaderMarker:
OriginalChecksum: 252A456D285D839EAD1A77895A7122519C8FA4042CBAB7C753303CBDA78B6520; UpperCa
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Received: from Exch2016.psc.state.fl.us (Exch2016.psc.state.fl.us [164.51.109.84]) by
mail3.psc.state.fl.us with ESMTP id 8HSAOBlcgCiJj2Xa for <sremilien@outlook.com>; Mon, 03
Oct 2022 12:17:50 -0400 (EDT)
X-Barracuda-Envelope-From: lhollett@psc.state.fl.us
X-Barracuda-Effective-Source-IP: Exch2016.psc.state.fl.us[164.51.109.84]
X-Barracuda-Apparent-Source-IP: 164.51.109.84
Received: from Exch2016.psc.state.fl.us (164.51.109.84) by
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 (version=TLS1 2, cipher=TLS ECDHE RSA WITH AES 128 GCM SHA256) id
 15.1.2375.31; Mon, 3 Oct 20\overline{2}2 12:\overline{17}:\overline{48} -04\overline{00}0
Received: from Exch2016.psc.state.fl.us ([::1]) by Exch2016.psc.state.fl.us
 ([::1]) with mapi id 15.01.2375.031; Mon, 3 Oct 2022 12:17:48 -0400
From: Records Clerk < CLERK@PSC.STATE.FL.US>
To: "'sremilien@outlook.com'" <sremilien@outlook.com>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Docket No. 20200181; Help us manage unaffordable power bills
Thread-Topic: Docket No. 20200181; Help us manage unaffordable power bills
X-ASG-Orig-Subj: RE: Docket No. 20200181; Help us manage unaffordable power bills
Thread-Index: AQHY1z3LeXlvGqnEgk2zl1muORng0a382I3A
Sender: Lorena Hollett < lhollett@psc.state.fl.us>
Date: Mon, 3 Oct 2022 16:17:48 +0000
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References: <20221003153537.7eabb24f62551bb3@everyactioncustom.com>
In-Reply-To: <20221003153537.7eabb24f62551bb3@everyactioncustom.com>
Accept-Language: en-US
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X-MS-TNEF-Correlator:
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x-ninja-attachmentfiltering: (no action)
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x-originating-ip: [199.250.30.42]
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Content-Transfer-Encoding: base64
MIME-Version: 1.0
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X-Barracuda-Start-Time: 1664813870
X-Barracuda-URL: https://164.51.109.50:443/cgi-mod/mark.cgi
X-Virus-Scanned: by bsmtpd at psc.state.fl.us
X-Barracuda-Scan-Msg-Size: 2073
X-Barracuda-BRTS-Status: 1
X-Barracuda-Spam-Score: 0.00
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X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG LEVEL=1000.0
QUARANTINE LEVEL=1000.0 KILL LEVEL=8.5 tests=
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                                   description
        ____
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Return-Path: lhollett@psc.state.fl.us
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X-MS-Exchange-CrossTenant-OriginalArrivalTime: 03 Oct 2022 16:17:51.5841
X-MS-Exchange-CrossTenant-Network-Message-Id: 7e8c6312-076f-44ee-d573-08daa55ad21c
X-MS-Exchange-CrossTenant-Id: 84df9e7f-e9f6-40af-b435-aaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource: DB3EUR04FT011.eop-eur04.prod.protection.outlook.com
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X-MS-Exchange-CrossTenant-FromEntityHeader: Internet
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