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Application for staff-assisted rate case in Polk County by

COMMISSION
CLERK

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name Lisa + Bruce Miller

Address 199 Edelweiss Dr, Winter Haven, FL 33881

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
We have only lived here since June 2021, so we don't know all the history of the problems with SV Utilities. What we can tell you is that in that short time, we have been without water 6-10 times, which is excessive. It's not that the water is off for long periods of time, it's the fact that we then have to boil water for days after each outage. The repairs each time seem to be just band-aids slapped on a gaping wound. If there had been more effort to actually fix the system, I wouldn't be mad about this increase. However, I can't help but think the rates will go up + the quality of service will not. If I go, we protest this price increase.
Thank you Lisa + Bruce Miller

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Miller
199 Edelweiss Dr.
Winter Haven, FL 33881

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