

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, November 1, 2022 10:07 AM
To: 'vmacousineau vmacousineau'
Cc: Consumer Contact
Subject: RE: DOCKET No. 20220032-WS Anglers Cove West, Ltd.

Good Morning, Marilyn Cousineau.

We will be placing your comments below in consumer correspondence in Docket Number 20220032, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: vmacousineau vmacousineau <vmacousineau@bell.net>
Sent: Tuesday, November 1, 2022 9:44 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET No. 20220032-WS Anglers Cove West, Ltd.

I wish to submit the following information regarding the proposed water rate increases and request a review of the previous 2008 approval file be checked by The Florida Public Commission.

In 2008 when Anglers Cove West, Ltd. first applied for water rates to be established by The Florida Public Commission for the residents of Anglers Cove and Anglers Cove West. A meeting was held in Lakeland by The Florida Public Commission for residents to express their concerns. I had submitted several items of concern and one of the major concerns was the size of the sewage pond. I was told that it was too late and the rates had been established but I could present my discrepancies of what I submitted when ever Anglers Cove West, Ltd. requested a rate increase. All my paper work from that meeting and the correspondence that followed (which includes the name of the Representative from the Florida Public Commission who stated nothing could be done until they applied for another increase) is in my files in Florida. Since I am still in Canada and will not be arriving in Florida until November 13th, I am unable to provide the name of the woman who wrote the letter. That is why I am requesting the Commission to review their 2008 file which will provide her name and all the correspondence we had exchanged.

In addition to the above I wish to point out that the date of Issue was September 9, 2022 and was addressed to THE CUSTOMERS OF ANGLERS COVE WEST, LTD. which is the registered name of our water Company with the Public Service Commission. I did not receive a copy and when I checked with some other residents they did not receive a copy either. The only way I received a copy was that they sent a copy to my husband who DIED in November, 2005. It was addressed to 944 Reynolds

Road #7, Lakeland Florida. I must thank the US Postal service for forwarding the letter to our Canadian address which I received September 23, 2022.

Unfortunately, due to illness I was not able to forward my concerns for the September 29th, meeting. I was just advised yesterday by our Association President that when he questioned our Park Manager why he had not received notification of the September 29 meeting he was told it was cancelled and rescheduled to Thursday, November 3, 2022. No other resident to my knowledge received the original documentation of the September 29th meeting or advised that it was cancelled and rescheduled.

It is interesting that our Lot Rental agreement states Marilyn Cousineau & Michael Cote but our water bill still has my deceased husband's name. Unfortunately, it appears that there is no verification of information between the owners of our Park and our Water Provider who are the same.

This is a 55 + Park with most residents on a fixed income and the proposed rates will have a definite impact on our residents who just experienced lot rental increases of 5.4% increase January 1, 2022 and a 7.5% increase for January 1, 2023.

Proposed Basic Water and Sewage Rates are going from \$19.22 to \$26.13 a 35.9% increase.

Proposed Water rates are going from \$5.69 per 1000 gallons to \$8.58 a 50.8% increase.

Proposed Sewage rates are going from, \$4.87 per 1000 gallons to \$9.58 a 96.7% increase.

I am thanking the staff in advance for reviewing their 2008 file and adjusting the above proposed rates to take into account the concerns which we were advised could not be dealt with until the Company applied for an increase.

If you wish to contact me I can be reached at the following address and phone numbers.

I plan on watching the November 3rd meeting live on line. Will you please confirm that I need to go to www.floridapsc.com and look for the "Watch Live Broadcast" on the left side of the webpage. Also, for those individuals without internet can they call 850 413-7999 and listen to the meeting?

Marilyn Cousineau, Treasurer, Anglers Home Owners Association

US - 944 Reynolds Road #7, Lakeland Florida 33801 863 666 9797

CANADA - 3858 Riverside Drive East, Windsor, Ontario N8S 1E6 519 974-9187