

**Iris Rollins**

**From:** Betty Leland  
**Sent:** Tuesday, November 15, 2022 12:46 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Docket No. 20200181; Help us manage unaffordable power bills

Good Afternoon:

Please place this email in Docket #20200181.

Thanks.

Betty Leland, Executive Assistant to  
Commissioner Art Graham  
Florida Public Service Commission  
bleland@psc.state.fl.us  
(850) 413-6024

-----Original Message-----

**From:** olivia@everyactioncustom.com <olivia@everyactioncustom.com>  
**Sent:** Tuesday, November 15, 2022 10:59 AM  
**To:** Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>  
**Subject:** Docket No. 20200181; Help us manage unaffordable power bills

Dear Commissioner Art Graham,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Olivia Collins  
Miami, FL 33145  
olivia@cleoinstitute.org