

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, February 2, 2023 9:18 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, February 02, 2023 8:50 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, February 01, 2023 11:32 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Service Outage TRACKING NUMBER: 189634

**CUSTOMER INFORMATION**

Name: Felecia Neal  
Telephone: 3522043937  
Email: aaliyahbryant313@yahoo.com  
Address: 3215 baird ave Lakeland FL 33805

**BUSINESS INFORMATION**

Business Account Name: Felecia Neal  
Account Number:  
Address: 3215 baird ave Lakeland FL 33805

**COMPLAINT INFORMATION**

Complaint: Service Outage against Duke Energy Florida, LLC d/b/a Duke Energy

**Details:**

Fuel charges is sky high and I never paid few charges and I have nothing to do with the fuel charges when I have nothing to do with the power plants or any electric running through the city the city should be taken care of that and if I have to go above and beyond I will on this matter even to the news