

Antonia Hover

From: John Plescow
Sent: Monday, February 6, 2023 9:55 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230001

Please, add to dockets 20230001.

We will send the 01 letter.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Friday, February 03, 2023 2:55 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, February 02, 2023 11:45 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 189660

CUSTOMER INFORMATION

Name: Ginger Ingram
Telephone: 8503758203
Email: ginger.ingram@pm.me
Address: 504 Orby St Pensacola FL 32534

BUSINESS INFORMATION

Business Account Name: Ginger Ingram
Account Number: 2108588970
Address: 504 Orby St Pensacola FL 32534

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

we were told when FPL took over from gulf power our electric bills would increase by about 10%. My electric bill more than doubled. On budget billing I am already paying nearly \$600/month. This is outrageous. In April I read an article that this contract was supposed to be investigated because of how high are rates actually increased. This is not because of anything but the contract that you signed with FPL that has allowed this to happen. Today I get a letter saying that we can expect another rate increase of between 3-8% but around 8% increase. This is absolutely criminal what this department is allowing to happen. Someone needs to step in and stop you and this electric company from doing this to the people of Florida. You can't approve another rate hike, they are already killing us. You must think of the people that are already suffering. I had to buy electric blankets instead of turning up my heat. Maybe before you worry about making more money from whatever deal you had with FPL you should think about the people that are suffering because of it. This must end.