

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Friday, February 10, 2023 8:21 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** RE Consumer Inquiry - Duke Energy Florida; Re Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; FW High Electric Costs; FW High Electric Bills

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Friday, February 10, 2023 8:06 AM  
**To:** 'achaplin@tampabay.rr.com'  
**Subject:** RE: Consumer Inquiry - Duke Energy Florida

**Importance:** High

Mr. Anthony Chaplinsky, Jr.  
achaplin@tampabay.rr.com

RE: FPSC Inquiry 1415565C

Dear Mr. Chaplinsky:

I am in receipt of your February 9 E-mail. I have added your comments to the public record on both dockets.

As you requested, I have forwarded your E-mail to the Governor's Office of Citizen Services.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

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**From:** Tony Chaplinsky Jr. <achaplin@tampabay.rr.com>  
**Sent:** Thursday, February 9, 2023 4:53 PM  
**To:** Ellen Plendl <EPlendl@PSC.STATE.FL.US>  
**Cc:** Shonna McCray <SMcCray@PSC.STATE.FL.US>  
**Subject:** Re: Consumer Inquiry - Duke Energy Florida  
**Importance:** High

Dear Ms. Plendl,

Thank you for the "usual" Government reply to a consumer problem.

It's all BS - and you know it.

As you saw in my original e-mail to the Governor - thanks for helping kill me!!!!!!

Please tell the Governor's office to READ the original e-mail and SHOW IT TO MR. DeSANTIS SO HE CAN READ IT FOR HIMSELF!!!!!!

Can't wait to hear YOUR response!!!!!!

Thank you for helping to KILL me slowly - but surely.

Cordially,

Anthony Chaplinsky Jr.  
3547 Glossy Ibis Court  
Palm Harbor, Florida 34683  
727-784-0179  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)

On Feb 9, 2023, at 4:35 PM, Ellen Plendl <[EPlendl@PSC.STATE.FL.US](mailto:EPlendl@PSC.STATE.FL.US)> wrote:

Mr. Anthony Chaplinsky, Jr.  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)

RE: FPSC Inquiry 1415565C

Dear Mr. Chaplinsky:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of DEF after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

**TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS**

**January 2023**

**Present**

Duke Energy

**September - December 2022**

- Base Rate Charges
- Fuel and Purchased Power Cost Recovery Clause
- Energy Conservation Cost Recovery Clause
- Environmental Cost Recovery Clause
- Capacity Cost Recovery Clause
- Storm Damage Cost Surcharge
- Storm Protection Plan Cost Recovery
- Asset Securitization Charge
- Transition Rider/Credit
- Clean Energy Transition Mechanism
- Gross Receipts Tax and Regulatory Assessment Fee

**Total**

**\$150.02**

**Revised**

Duke Energy

**January 2023**

Florida

- Base Rate Charges
- Fuel and Purchased Power Cost Recovery Clause
- Energy Conservation Cost Recovery Clause
- Environmental Cost Recovery Clause
- Capacity Cost Recovery Clause
- Storm Damage Cost Surcharge
- Storm Protection Plan Cost Recovery
- Asset Securitization Charge
- Transition Rider/Credit
- Clean Energy Transition Mechanism
- Gross Receipts Tax and Regulatory Assessment Fee

\$81.46

**Total**

**Increase / (Decrease)**

- Base Rate Charges
- Fuel and Purchased Power Cost Recovery Clause
- Energy Conservation Cost Recovery Clause
- Environmental Cost Recovery Clause
- Capacity Cost Recovery Clause
- Storm Damage Cost Surcharge
- Storm Protection Plan Cost Recovery
- Asset Securitization Charge
- Transition Rider/Credit
- Clean Energy Transition Mechanism
- Gross Receipts Tax and Regulatory Assessment Fee

**Total**

**\$18.88**

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82.  $((\$89.39 \times 3) + (78.82 \times 9)) / 12 = \$81.46$

DEF has filed for a mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

DEF has also filed a petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred, in Docket 20200020.

We appreciate you sharing your views and will add your correspondence to both dockets.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

\* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

\* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
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1-800-342-3552 (phone)  
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## Antonia Hover

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**From:** Tony Chaplinsky Jr. <achaplin@tampabay.rr.com>  
**Sent:** Thursday, February 9, 2023 4:53 PM  
**To:** Ellen Plendl  
**Cc:** Shonna McCray  
**Subject:** Re: Consumer Inquiry - Duke Energy Florida

**Importance:** High

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- Storm Damage Cost Surcharge
- Storm Protection Plan Cost Recovery
- Asset Securitization Charge
- Transition Rider/Credit
- Clean Energy Transition Mechanism
- Gross Receipts Tax and Regulatory Assessment Fee

**Total**

**\$150.02**

**Revised**

Duke Energy

**January 2023**

Florida

- Base Rate Charges
- Fuel and Purchased Power Cost Recovery Clause
- Energy Conservation Cost Recovery Clause
- Environmental Cost Recovery Clause

\$81.46

Capacity Cost Recovery Clause  
Storm Damage Cost Surcharge  
Storm Protection Plan Cost Recovery  
Asset Securitization Charge  
Transition Rider/Credit  
Clean Energy Transition Mechanism  
Gross Receipts Tax and Regulatory Assessment Fee

**Total**

**Increase / (Decrease)**

Base Rate Charges  
Fuel and Purchased Power Cost Recovery Clause  
Energy Conservation Cost Recovery Clause  
Environmental Cost Recovery Clause  
Capacity Cost Recovery Clause  
Storm Damage Cost Surcharge  
Storm Protection Plan Cost Recovery  
Asset Securitization Charge  
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**Total**

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If you have any questions or concerns please contact [me](#) at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
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## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Thursday, February 9, 2023 4:36 PM  
**To:** 'achaplin@tampabay.rr.com'  
**Cc:** Shonna McCray  
**Subject:** Consumer Inquiry - Duke Energy Florida

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achaplin@tampabay.rr.com

RE: FPSC Inquiry 1415565C

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### **TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS**

**January 2023**

<b><u>Present</u></b>	Duke Energy
<b><u>September - December 2022</u></b>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00

Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
<b>Total</b>	<b><u>\$150.02</u></b>

<b>Revised</b>	Duke Energy
<b>January 2023</b>	Florida
Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
<b>Total</b>	<b><u>\$168.90</u></b>

<b>Increase / (Decrease)</b>	Duke Energy
	Florida
Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.49
<b>Total</b>	<b><u>\$18.88</u></b>

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\* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, February 9, 2023 4:24 PM  
**To:** EOG-Referral  
**Subject:** FW: High Electric Costs  
**Attachments:** HIGH-ELECTRIC-BILLS.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Anthony - Chaplinsky Jr <achaplin@tampabay.rr.com>  
**Sent:** Monday, January 30, 2023 7:20 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** High Electric Costs

Constituent message:

1. **Name**  
Anthony - Chaplinsky Jr
2. **Email Address**  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)
3. **Phone Number**  
7277840179
4. **Subject**  
High Electric Costs
5. **Message**  
Dear Governor DeSantis,

Hope that you are well and continue the great job that ou are doing for all of us in the State.

Below is a copy of an e-mail that I just sent to the Public Service Commission about the HIGH Electric bills from Duke Energy and just want you to see what I wrote and hope that you can do something to help people that in my situation.

I hope to hear back from you personally about this before I die.

Awaiting your reply.

Thank you - be well and stay safe.

Cordially,

Anthony Chaplinsky Jr.

6. **Attach file (optional)**

[HIGH-ELECTRIC-BILLS.pdf](#)

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

**From:** Tony Chaplinsky Jr. [achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)  
**Subject:** HIGH ELECTRIC BILLS  
**Date:** January 30, 2023 at 7:06 PM  
**To:** [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



Dear Sirs,

Thanks to you - allowing and giving the "approval" to Duke Energy to raise the Electric rates - as a 75 year old retired person whose only income is from Social Security and who is ALSO fighting Cancer and going through Chemo Therapy which is like "Rat Poison" and trying to "survive" the side effects of it and "paying" for the Doctors and medicines required - while also trying to pay for food - gas - etc,,, - and ALL the other INCREASES being allowed by our "so called" Government - I am at the final end of having to cut out some Medical needs that the Doctors say I need - along with buying less food and getting sicker and sicker while being "Gouged" to pay Electric Bills APPROVED by your Commission.

Because of what you have done to give Duke Energy ALL THE MONEY they want - your are slowly KILLING me and many other people in Florida in the same situation as me.

Thank you for KILLING me slowly - but surely.

I hope that you all DIE!!!!!!

Cordially,

Anthony Chaplinsky Jr.  
3547 Glossy Ibis Court  
Palm Harbor, Florida 34683  
727-784-0179  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, February 9, 2023 4:21 PM  
**To:** EOG-Referral  
**Subject:** FW: High Electric Bills  
**Attachments:** High-Electric-Costs2.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Anthony - Chaplinsky Jr <achaplin@tampabay.rr.com>  
**Sent:** Monday, February 6, 2023 9:38 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** High Electric Bills

Constituent message:

1. **Name**  
Anthony - Chaplinsky Jr
2. **Email Address**  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)
3. **Phone Number**  
7277840179
4. **Subject**  
High Electric Bills
5. **Message**  
Dear Governor DeSantis,

Why have you NOT replied to my previous e-mail? All I received was a "do not reply" e-mail - which does NOT give me the answer that I originally asked!!

I'm waiting - while I'm still breathing.

Cordially,

Anthony Chaplinsky Jr.

6. **Attach file (optional)**  
[High-Electric-Costs2.pdf](#)
7. **User IP Address**  
35.140.157.11



8. **Date Submitted**


06/02/2023

9. **Time Submitted**

9:38:14 pm, EST

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

**From:** Governor Ron DeSantis donotreply@eog.myflorida.com   
**Subject:** Automatic Reply: High Electric Costs  
**Date:** January 30, 2023 at 7:20 PM  
**To:** achaplin@tampabay.rr.com



Thank you for contacting Governor Ron DeSantis. Due to the volume of emails, there may be a delay in responding to your e-mail. You may wish to view the Governor's web site, <http://www.FLGov.com>, which provides information on current issues and answers to frequently asked questions. Thank you again for taking the time to contact Governor Ron DeSantis. Please do not reply to this message, the email box is not monitored.

Executive Office of the Governor  
<http://www.flgov.com>  
@RonDeSantisFL

Your message:

- 1. Name**  
Anthony - Chaplinsky Jr
- 2. Email Address**  
[achaplin@tampabay.rr.com](mailto:achaplin@tampabay.rr.com)
- 3. Phone Number**  
7277840179
- 4. Subject**  
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- 5. Message**  
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Thanks to you - allowing and giving the "approval" to Duke Energy to raise the Electric rates - as a 75 year old retired person whose only income is from Social Security and who is ALSO fighting Cancer and going through Chemo Therapy which is like "Rat Poison" and trying to "survive" the side effects of it and "paying" for the Doctors and medicines required - while also trying to pay for food - gas - etc.,, - and ALL the other INCREASES being allowed by our "so called" Government - I am at the final end of having to cut out some Medical needs that the Doctors say I need - along with buying less food and getting sicker and sicker while being "Gouged" to

pay Electric Bills APPROVED by your Commission.

Because of what you have done to give Duke Energy ALL THE MONEY they want - your are slowly KILLING me and many other people in Florida in the same situation as me.

Thank you for KILLING me slowly - but surely.

I hope that you all DIE!!!!!!

Cordially,

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