

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 23, 2023 1:06 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Duke Energy rate increase; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 23, 2023 12:04 PM
To: EOG-Referral
Subject: FW: Duke Energy rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Charles Walker <cap@flfish.com>
Sent: Wednesday, February 15, 2023 12:50 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy rate increase

Constituent message:

1. **Name**
Charles Walker
2. **Email Address**
cap@flfish.com
3. **Phone Number**
7275467257
4. **Subject**
Duke Energy rate increase
5. **Message**
Please do not allow a rate increase by Duke energy in Florida. The costs of all goods and services have gone so high since 2020 that being on social security is not enough to pay the bills now. Even my wife's retirement is not enough to cover all the price increases that we are seeing daily.

Thank you for your attention to this matter.

6. **Attach file (optional)**
7. **User IP Address**
108.190.118.146
8. **Date Submitted**
15/02/2023
9. **Time Submitted**
12:50:29 pm, EST

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Thursday, February 23, 2023 1:04 PM
To: 'cap@flfish.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Charles Walker
cap@flfish.com

RE: FPSC Inquiry 1416359C

Dear Mr. Walker:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission