

Application for a limited alternative rate increase in Pasco County by

Holiday Gardens Utilities, LLC

DOCKET NO. 20220185-WS

Name Michael James Egel

Address 2153 Peggy Dr  
Holiday, Fla, 34690

RECEIVED-FPSC  
2023 MAY 24 AM 9:44  
COMMISSION  
CLERK

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
We have been customers since 1985, and for most of the time since then our bills were \$25.00 - \$30.00 per month for water, street light + garbage. Now since it went to an LLC, it is \$50.00 <sup>\$60.00</sup> about each month, and every other year you ask for a raise. Just like all the rest of the utilities we have to pay and we are all on a fixed income. So we say no to this and all the raises.
Sometimes its hard to put food on the table along with our house mortgage that a raise of \$600.00 per year.
No Thank You!

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

## **PROCEDURES AFTER RECEIVING COMMENTS**

Commission staff will prepare a recommendation on the utility's proposed rate increase which is tentatively scheduled to be submitted to the Commission on June 1, 2023. The Commission will then vote on staff's recommendation, taking into consideration customer comments, at its June 13, 2023 Commission Conference. As noted above, customers may address the Commission directly at this Conference. Customers may also watch the Commission Conference live from the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Look for the "Watch Live and Archived Events" icon on the left side of the webpage.

The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers may obtain a copy of staff's recommendation and all documents filed in this docket under the Clerk's Office tab at the Commission's website (<http://www.floridapsc.com>).

## **CONTACTING THE OFFICE OF PUBLIC COUNSEL (OPC)**

At any time during this process, you may contact the Office of Public Counsel. The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before both the Commission, and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accounts only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov)

## **HAVE QUESTIONS OR NEED ADDITIONAL INFORMATION**

Contact information for staff is provided below. You may also find additional information in the Rate Case Overview, which can be viewed at <http://www.floridapsc.com/Publications/RateCaseOverviews>.

For technical questions contact: Terence Bethea at (850) 413-6435 or [tbethea@psc.state.fl.us](mailto:tbethea@psc.state.fl.us)

For legal questions contact: Timothy Sparks at (850) 413-6216 or [tsparks@psc.state.fl.us](mailto:tsparks@psc.state.fl.us)

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.