Darius Robinson

From: Betty Leland

Sent: Friday, June 16, 2023 7:31 AM **To:** Commissioner Correspondence

Subject: FW: We Can't Afford Higher Rates from FPL

Good Morning:

Please place this email in Docket #20210015

Betty Leland, Executive Assistant to Commissioner Art Graham Florida Public Service Commission bleland@psc.state.fl.us (850) 413-6024

From: Rosemary Panici <info@email.actionnetwork.org>

Sent: Thursday, June 15, 2023 7:23 PM

To: Office of Commissioner Graham < Commissioner. Graham@PSC.STATE.FL.US>

Subject: We Can't Afford Higher Rates from FPL

Commissioner Art Graham,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for customers like me. I am urging you to rethink this decision and not increase our bills.

I live alone in a 2018 sq ft home, my thermostat is set at 80°. My May 2023 FPL bill was \$343.51. I called to inquire, I was told I was overcharged and I would be credited. I was told I needed a new meter because my meter doesn't communicate with FPL office. 5 days late my meter was replaced. I received My June 2023 bill, it's \$345.73. I downloaded all the available bill for my account. I'm on autopay I discovered in June 2022 when I was out of town for two weeks was billed \$759.39, how can that be possible? FPL is clearly committing fraud, they insist my bills are correct.

This past year has been extremely challenging financially for many people in the state of Florida. A rate increase is the last thing we need, especially for vulnerable folks who may be on a fixed income or struggling to find work.

I urge you to reconsider this rate increase.

Rosemary Panici rpanici@gmail.com 7237 Broderick Dr Melbourne, Florida 32940