

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Friday, June 30, 2023 11:48 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230019  
**Attachments:** FW utility Electric continued Increases; FW Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, June 29, 2023 4:31 PM  
**To:** Ellen Plendl  
**Subject:** FW: utility / Electric continued Increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Kelly Coglianese <cogsters4@hotmail.com>  
**Sent:** Wednesday, June 21, 2023 10:01 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** utility / Electric continued Increases

Constituent message:

- Name**  
Kelly Coglianese
- Email Address**  
[cogsters4@hotmail.com](mailto:cogsters4@hotmail.com)
- Phone Number**  
8176764854
- Subject**  
utility / Electric continued Increases
- Message**  
Since returning to Florida on a PCS, we have continued to see a repeated increase in utilities. We are huge supporters of the FL Administration but the continued rising costs of Insurance, Electric and water seem to have no end in site. We just received another notice that Teco is waiting on permission to raise costs yet again. We are not in an older home and our utilities have more than doubled just since May of 2020. Is there an end in site?
- Attach file (optional)**
- User IP Address**  
35.143.231.106
- HTTP User Agent**  
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/114.0.0.0 Safari/537.36 Edg/114.0.1823.43
- Date Submitted**  
21/06/2023
- Time Submitted**  
10:01:27 am, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Friday, June 30, 2023 11:45 AM  
**To:** 'cogsters4@hotmail.com'  
**Cc:** Ellen Plendl  
**Subject:** FW: Consumer Inquiry - Tampa Electric Company

Ms. Kelly Coglianese  
cogsters4@hotmail.com

RE: FPSC Inquiry 1424256C

Dear Ms. Coglianese:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission