

Antonia Hover

From: John Plescow
Sent: Thursday, July 6, 2023 8:02 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191295

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, July 06, 2023 7:43 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191295

John,

Please send to clerk's office. I am awaiting your response. Case# 1424403C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, July 4, 2023 9:26 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191295

CUSTOMER INFORMATION

Name: Robert Carroll
Telephone: 4074032387
Email: scarrollodi@yahoo.com
Address: 71 Wentwood Dr. Debary FL 32713

BUSINESS INFORMATION

Business Account Name: Robert Carroll
Account Number:
Address: 71 Wentwood Dr. Debary FL 32713

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:
07/04/2023

I am begging and pleading that the Florida PSC and Governor Ron Desantis can do something about the GREED and CORRUPTION that is running rampant with Duke Energy and FPL ? I just received my electric bill and it is the highest one of all time and not because of usage but because of the rates. I have my thermostat on 82 and have a newer system and always have everything off and unplugged even including the router when not in use. I try anyway possible to not use energy now since it costs so much. The truly sad thing is that Duke and FPL have monopolies and are not regulated properly as can be seen by their immense profits that continue to rise along with the rates they are charging us. I am

actually using less energy now but my electric bills are higher every month. Also, it is sickening that they keep telling us about all these so called helpful programs that are not fixing the root of the problem which is their GREED and CORRUPTION. They raise the rates every few months and then never lower them when the gas and oil they use to make electricity is down in price like now.

Can you please get them to lower the rates now and always when they are buying gas and oil cheaper as 15 % profit (BILLIONS of \$\$\$) is insane when they running a TRUE MONOPOLY ?

Thank you, Robert Carroll