## CORRESPONDENCE 7/31/2023 DOCUMENT NO. 04414-2023

## **Charlie Smith**

From: John Plescow

**Sent:** Monday, July 31, 2023 3:45 PM

**To:** Consumer Correspondence; Consina Griffin-Greaux

**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 191698

Please, add to both Dockets 20230001 and 20230020

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Monday, July 31, 2023 3:28 PM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191698

John,

Please send to clerk's office. I am awaiting your response. Case# 1426082C, I will add the notes once I receive an email back from you.

**Thanks** 

Consina

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Saturday, July 29, 2023 9:52 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 191698

## **CUSTOMER INFORMATION**

Name: Courtney Zaiser Telephone: 8138573891 Email: g8rchick@yahoo.com

Address: 1966 Kansas Ave NE St. Petersburg FL 33703

**BUSINESS INFORMATION** 

Business Account Name: Courtney Zaiser

Account Number:

Address: 1966 Kansas Ave NE St. Petersburg FL 33703

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Energy costs are skyrocketing and since it's a monopoly we have no choice and no competition allows for gouging. The citizens can't continue to afford this and it's a basic necessity. Please don't allow further hikes and and lower costs!