#### **Charlie Smith**

From: John Plescow

Sent:Monday, August 7, 2023 2:07 PMTo:Consumer Correspondence; Diane HoodSubject:FW: To CLK Docket 20230001 & 20230019

Please, add to both Dockets 20230001 and 20230019.

# ----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact

Sent: Monday, August 07, 2023 11:48 AM To: John Plescow < JPlescow@PSC.STATE.FL.US> Subject: To CLK Docket 20230001 & 20230019

## By DHood

# ----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Monday, August 7, 2023 8:51 AM To: trngsvcs&admin@tecoenergy.com

Cc: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Improper Billing TRACKING NUMBER: 191879

Email sent to trngsvcs&admin@tecoenergy.com with CC to PSC.

#### **CUSTOMER INFORMATION**

Name: Wanda Torres Telephone: 8132208078

Email: Torresmiguelina@icloud.com

Address: 1911 broad winged hawk dr Ruskin FL 33570

#### **BUSINESS INFORMATION**

Business Account Name: Wanda torres Account Number: 211028015587

Address: 1921 broad winged hawk dr Ruskin FL 33570

### COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company

Details:

Energy bills keepa going higher and higher every single month