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DIVISION OF ENGINEERING  
TOM BALLINGER  
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# Public Service Commission

August 16, 2023

Ms. Susan Clark, Esq.  
Radey Thomas Yon & Clark, P.A.  
301 South Bronough Street, Suite 200  
Tallahassee, FL 32301  
sclark@radeylaw.com

STAFF'S FIRST DATA REQUEST  
VIA EMAIL

**Re: Docket No. 20230033-SU - Application for transfer of wastewater Certificate No. 562-S of TKCB, Inc. to CSWR-Florida Utility Operating Company, LLC, in Brevard County.**

Dear Ms. Clark:

Please provide the information requested below regarding CSWR-Florida Utility Operating Company, LLC (CSWR or Utility) to the Office of Commission Clerk by **Wednesday, September 6, 2023**.

1. In its application, CSWR claims that, "CSWR has a proven track record in delivering on promises to improve utility service and customer satisfaction." Please provide specific instances of improvement in utility service for each of CSWR's certificated utilities in Florida. Likewise, please provide specific instances of improvement in customer satisfaction for each of CSWR's certificated utilities in Florida.
2. In its application, CSWR claims that its consolidation of many small systems will result in cost efficiencies in the operation of the Seller's wastewater system in several areas listed in the application, but then states that this does not necessarily reflect cost savings compared to the Seller's current operations expenses. Please explain what could cause cost efficiencies in the operation of the Seller's wastewater system to not be reflected in cost savings compared to the Seller's current operations expenses.

Ms. Susan Clark, Esq.

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Please file all responses electronically at the Commission's website at [www.floridapsc.com](http://www.floridapsc.com), by selecting the Clerk's Office and Electronic Filing Web Form. Please contact me by phone at (850) 413-6952 or email [mwatts@psc.state.fl.us](mailto:mwatts@psc.state.fl.us), if you have any questions.

Sincerely,

*/s/ Melinda Watts*

Melinda Watts  
Engineering Specialist

MW:pz

cc: Mr. Thomas Crabb, Esq. ([tcrabb@radeylaw.com](mailto:tcrabb@radeylaw.com))  
Ms. Suzanne Turner ([sturner@radeylaw.com](mailto:sturner@radeylaw.com))  
Office of the Commission Clerk (Docket No. 20230033-SU)