

Antonia Hover

From: John Plescow
Sent: Friday, September 8, 2023 2:07 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20230083

Please, add to docket 20230083.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Friday, September 08, 2023 2:00 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230083

By DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, September 7, 2023 5:52 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 192382

CUSTOMER INFORMATION

Name: Christopher Sloan
Telephone: 4076400911
Email: chris_sloan99@icloud.com
Address: 20453 Macon Parkway Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Jacquelynn Sloan
Account Number:
Address: 20453 Macon Parkway Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC
Details:

As a Pluris customer I already pay some of the highest water rates in State. Pluris is now sending letters advising that if we do not get the county to buy them out they will be asking for a sizable rate increase. 48% for fresh water and 108% for wastewater. I won't be able to afford to use running water in my home with this type of rate increase. They are not and have not made any improvements to the infrastructure and this rate increase should not be allowed.

PSC was contacted previously