

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, October 31, 2023 2:40 PM
To: Consumer Correspondence
Subject: Docket Nos. 2023000, 20230017 and 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW: ANOTHER INCREASE FROM FPL!; ANOTHER INCREASE FROM FPL!

See attached customer correspondence and reply for Docket Nos. 2023000, 20230017 and 20210015.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, October 31, 2023 2:38 PM
To: 'onesedona@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jane C. McMurray
onesedona@yahoo.com

RE: FPSC Inquiry 1432792C

Dear Ms. McMurray:

This is in response to your October 31, 2023 E-mails to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). The Governor's office also forwarded a copy of your October 31, 2023 E-mail to the FPSC.

With respect to Docket 20210015, regarding FPL's petition for an increase in its base rates, the FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

On December 27, 2021, an appeal was filed with the Florida Supreme Court to challenge the FPSC's final order regarding Docket 20210015. No final decision has been made in the appeal. We will add your comments to our files as a protest to the FPL's Rate Case, Docket 20210015.

You may contact the Office of Public Counsel for more information on the appeal by calling 850-488-9330 or using their contact form at this link:

<https://www.floridaopc.gov/Pages/Contact.aspx>

On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

The next fuel cost hearing will be held on November 1st, 2nd and 3rd. During the hearing, FPL and the other three electric companies regulated by the Florida Public Service Commission will present their projected 2024 fuel and purchased power costs, true-up previous estimates for 2023 incurred costs, and true-up 2022 costs to actual costs. Recovery of capacity, conservation, and environmental costs will also be considered. The Office of Public Counsel will represent the interest of consumers. You may watch the hearings live or afterwards by using the following link:

<https://www.floridapsc.com/watch-archive-psc-events>

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

Finally, you expressed concern about advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders. Therefore, the advertising costs are disallowed for purposes of setting rates.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, October 31, 2023 11:52 AM
To: Ellen Plendl
Subject: FW: ANOTHER INCREASE FROM FPL!

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: onesedona <onesedona@yahoo.com>
Sent: Tuesday, October 31, 2023 11:49 AM
To: Shonna McCray <smccray@psc.state.fl.us>; Ellen Plendl <eplendl@psc.state.fl.us>; GovernorRon.DeSantis@eog.myflorida.com; mpapantonio@levinlaw.com; Diana Bailey <dbailey@levinlaw.com>
Subject: ANOTHER INCREASE FROM FPL!

So, REALLY?, you are considering giving in to another increase to FPL! They are not maintaining what they purchased as is. They have DONATED a half a million dollars to the new Baptist Hospital for a Cafeteria named in their honor and they constantly pay for ads on the local TV channels. Since they are monopoly, I hardly consider this a valued expenditure. They would like for us to think they are helping the community instead of raping it! Just how much is everyone being paid to look the other way? I guess the letter of the Law does not apply to FPL as long as it has the permission of the PSC!

THE PUBLIC SERVICE COMMISSION GAVE THE POWER PROVIDER, FLORIDA POWER AND LIGHT, THE ABILITY TO NOT ONLY RAISE THE RATES WITHOUT READING THE METERS FOR EXACT USAGE BUT ALLOWED THEM TO BILL ON "PROJECTED USE!" THAT IS LIKE THE SITUATION IN THE MOVIE "THE FIRM" WHERE THE LAW OFFICE WAS OVER BILLING THE CLIENTS....ONCE THEY PUT A STAMP ON IT AND IT WENT INTO THE U.S. MAIL, IT BECAME MAIL FRAUD AND RACKETEERING!

January 27, 2022

To Whom it may concern,

My original complaint went to Gov. DeSantis because he appointed the Public Service Commission Board Members. The Governor's office replied with their automated standard response but deferred my email complaint to the PSC. I then received a detailed email from Ms. Shonna McCray with a lengthy explanation of the "how's and whys and what fors" of the decision for the increase in power

rates as justified by the PSC. She interns passed the buck to another PSC member named Ms. Plendl. I think somewhere along the line of authority someone missed the law course on a MONOPOLY! The residents of the city of Pensacola are considering how they can form their own Power Company and if they accomplish this, I must hope that the residents of Santa Rosa County can follow suit. In closing this commentary, which I fear may fall on deaf ears, I must add that any legislator who does not wish to defend their constituents should not be reelected!

Ms. McCray,

Your lame response and excuse, blah blah blah, for FPL's hike increase and the raping of Florida residents is unacceptable! The average resident in the State of Florida would not be able to attend a public meeting to have argued this increase making it safe for you to pass. The fact that you have given "Carte Blanche" to FPL will contribute majorly to the upcoming 2nd Great Depression of our times! Your Commission can now take credit for the increase in the homeless population and higher rate of suicide to come. People are already in such dire straits with the increase in the cost of living, and now they will have to decide whether to buy insulin or pay for power over their existing cost of rent or mortgage payments. This intern will affect all small businesses as only bare necessities will be purchased. I'm sure that the FPL's stockholders have never missed a profit-sharing check. An understandable rate increase of 15% would have been expected when forewarned, but an increase of 85% was definitely not.

Feeling disheartened and betrayed by our Governor and our Public Service Commission!
Jane C. McMurray

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: onesedona <onesedona@yahoo.com>
Sent: Tuesday, October 31, 2023 11:49 AM
To: Shonna McCray; Ellen Plendl; governorrn.desantis@eog.myflorida.com; mpapantonio@levinlaw.com; Diana Bailey
Subject: ANOTHER INCREASE FROM FPL!

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

So, REALLY?, you are considering giving in to another increase to FPL! They are not maintaining what they purchased as is. They have DONATED a half a million dollars to the new Baptist Hospital for a Cafeteria named in their honor and they constantly pay for ads on the local TV channels. Since they are monopoly, I hardly consider this a valued expenditure. They would like for us to think they are helping the community instead of raping it! Just how much is everyone being paid to look the other way? I guess the letter of the Law does not apply to FPL as long as it has the permission of the PSC!

THE PUBLIC SERVICE COMMISSION GAVE THE POWER PROVIDER, FLORIDA POWER AND LIGHT, THE ABILITY TO NOT ONLY RAISE THE RATES WITHOUT READING THE METERS FOR EXACT USAGE BUT ALLOWED THEM TO BILL ON "PROJECTED USE!" THAT IS LIKE THE SITUATION IN THE MOVIE "THE FIRM" WHERE THE LAW OFFICE WAS OVER BILLING THE CLIENTS....ONCE THEY PUT A STAMP ON IT AND IT WENT INTO THE U.S. MAIL, IT BECAME MAIL FRAUD AND RACKETEERING!

January 27, 2022

To Whom it may concern,

My original complaint went to Gov. DeSantis because he appointed the Public Service Commission Board Members. The Governor's office replied with their automated standard response but deferred my email complaint to the PSC. I then received a detailed email from Ms. Shonna McCray with a lengthy explanation of the "how's and whys and what fors" of the decision for the increase in power rates as justified by the PSC. She interns passed the buck to another PSC member named Ms. Plendl. I think somewhere along the line of authority someone missed the law course on a MONOPOLY! The residents of the city of Pensacola are considering how they can form their own Power Company and if they accomplish this, I must hope that the residents of Santa Rosa County can follow suit. In closing this commentary, which I fear may fall on deaf ears, I must add that any legislator who does not wish to defend their constituents should not be reelected!

Ms. McCray,

Your lame response and excuse, blah blah blah, for FPL's hike increase and the raping of Florida residents is unacceptable! The average resident in the State of Florida would not be able to attend a public meeting to have argued this increase making it safe for you to pass. The fact that you have given "Carte Blanche" to FPL will contribute majorly to the upcoming 2nd Great Depression of our times! Your Commission can now take credit for the increase in the homeless population and higher rate of suicide to come. People are already in such dire straits with the increase in the cost of living, and now they will have to decide whether to buy insulin or pay for power over their existing cost of rent or mortgage payments. This intern will affect all small businesses as only bare necessities will be purchased. I'm sure that the FPL's stockholders have never missed a profit-sharing check. An understandable rate increase of 15% would have been expected when forewarned, but an increase of 85% was definitely not.

Feeling disheartened and betrayed by our Governor and our Public Service Commission!
Jane C. McMurray