## TITLE SHEET

## FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Budget Phone, Inc., with principal offices at 1325 Barksdale Blvd., Suite 200, Bossier City, Louisiana 71111. The price list applies for services furnished within the state of Florida. This price list is of file with Florida Public Service Commission, and Copies may be inspected, during normal business hours, at the Company's principal place of business.

## CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown as the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

| SHEET | REVISION |  |
| :---: | :---: | :---: |
| 1 | $1{ }^{\text {st }}$ Rev. |  |
| 2 | $8^{\text {th }}$ Rev. | * |
| 3 | $1{ }^{\text {st }}$ Rev. |  |
| 4 | Original |  |
| 5 | Original |  |
| 6 | Original |  |
| 7 | $2^{\text {nd }}$ Rev. |  |
| 8 | $1{ }^{\text {st }}$ Rev. |  |
| 9 | $1{ }^{\text {st }} \mathrm{Rev}$. |  |
| 9.1 | $2^{\text {nd }}$ Rev. |  |
| 9.2 | $2^{\text {nd }}$ Rev. |  |
| 9.3 | $3{ }^{\text {rd }} \mathrm{Rev}$. | * |
| 9.4 | Original |  |
| 9.5 | $1{ }^{\text {st }}$ Rev. | * |
| 10 | $5^{\text {th }} \mathrm{Rev}$. |  |
| 10.1 | $1{ }^{\text {st }}$ Rev. |  |
| 10.2 | $1{ }^{\text {st }}$ Rev. |  |
| 10.3 | $1^{\text {st }}$ Rev. |  |
| 11 | $2^{\text {nd }}$ Rev. |  |
| 12 | $4^{\text {th }}$ Rev. |  |
| 13 | $2^{\text {nd }}$ Rev. |  |
| 14 | $3{ }^{\text {rd }}$ Rev. |  |
| 15 | $1^{\text {st }}$ Rev. |  |
| 15.1 | $1{ }^{\text {st }}$ Rev. | * |
| 16 | $1{ }^{\text {st }}$ Rev. |  |

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Budget PrePay, Inc.
d/b/a Budget Phone
Florida Price List No. 1
Original Sheet 4

## SYMBOLS

The following are only symbols used for the purposes indicated below:

D - Delete or Discontinue
I - Change Resulting In An Increase to A Customer's Bill
M - Moved From Another Price List Location
N - New
R - Change Resulting In a Reduction To A Customer's Bill
T-Change In Text or Regulation But No Change In Rate or Charge

By:

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## PRICE LIST FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1
B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet, version on file with the FPSC. For example the $4^{\text {th }}$ revised Sheet 14 cancels the $3^{\text {rd }}$ revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list in effect. Consult the Check Sheet for the sheet currently in effect.
C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next highest level:
2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1).

ISSUED: August 16, 1999
EFFECTIVE
By:

Ronald Munn, Director

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## PRICE LIST FORMAT SHEET, CONTINUED

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet list the sheets contained in the price list filing. The check sheet lists the sheet contained in the price list with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if there are the only charges made to it. (i.e., the format, ect. Remains the same, just revised revision levels on some pages.) The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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## SECTION 1 - TECHNICAL TERMS AND ABBREYIATIONS

Access Line - An arrangement which connects the Customer's location to the Company's network switching center.

Company or Carrier - Budget PrePay, Inc. d/b/a Budget Phone.
Continental United States - Refers to the 48 contiguous United States. Calls to Alaska and Hawaii are blocked.
Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due, and compliance with the Company's tariff regulations.

Message - A completed telephone call.
Exchange - The entire telephone plant and facilities used in providing telephone services to subscribers located in an exchange area.

## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

### 2.1 Undertaking of the Company

2.2 Limitations: Local Prepaid Phone Service Only.
2.3 Liabilities of the Company: The Company and or its dealers will be held "harmless" against claims or damages that arise from accidental disconnect, including but not limited to any inability to access 911 .
2.4 Service Availability: Service is to the residence only. The customer is responsible for maintaining the wiring and jacks along with his or her telephone within the agreed residence.
2.5 Interruption of service: Non-Payment of Regulated Charges on a specified date, as agreed, will result in a disconnection of service. Any reconnection would involve a reconnection charge of $\$ 25.00$.
2.6 Deposit and Advance Payments: The Company does not require deposits or advance payments. The prepayment of services which are immediately available to the Customer does not constitute a deposit or advance payment.
2.7 Taxes: All applicable taxes will be billed monthly to the customer. Applicable taxes will not be collected along with the one time processing fee, and therefore the customer's first billing may appear slightly higher than originally quoted.

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## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.8 Billing Periods: A customers billing period will begin on the actual date that the service was connected.
2.9 [Reserved for future use]
2.10 Billing: All service is provided prepaid. Initial billing for set-up and installation charges and monthly service fees are billed in advance.
2.11 Cancellation by Customer: Service may be terminated by written or oral notice. Once service is established, the Customer forfeits all prepaid monthly recurring charges upon cancellation of service by the Customer
2.12 Discontinuance by Company: The Company will discontinue service upon expiration of any prepaid service period unless the Customer has paid to the Company the next full month's service fee and/or any applicable reconnection fee.
-

## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (CONTD)

2.13 Customer Eligibility Criteria: New and existing customers are eligible for these plans if they meet the following requirements:
A. Where applicable, customers must subscribe to Budget Phone Local and Long Distance service for both intra and interstate long distance service.
B. Plans are for voice service only and cannot be used for any use deemed inconsistent with residential use by Budget Phone.
C. Plans are not available to customers with an account that bills to another number or is the recipient of charges billed from another number.
D. Plans are not eligible for customer lines associated with educational institutions (colleges, universities, etc) or businesses.
E. Unlimited access to long distance is for residential voice telephone service only and usage does not include multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free numbers, chat rooms, telemarketing, commercial, facsimile (commercial), internet, automated dialing, special interest lines, and other non-residential use.
F. Unlimited access to long distance is not available for resale.
G. If Budget Phone determines that usage is not consistent with typical residential customer usage, the customer, at the sole discretion of the company, may be subject to additional charges, loss of unlimited access to long distance service, or to an alternate plan.
H. For the purpose of the Deluxe Prepaid Plan, typical residential usage is presumed to be total usage that does not exceed 2,000 minutes of intra and interstate usage per billing cycle, per account. Budget Phone's long distance platform will automatically deny calls on accounts that have used the allowed 2,000 minutes. Customers who wish to continue unlimited access to long distance on Budget Phone's platform can purchase additional blocks of time, in the form of Budget Phone pre-paid calling cards, from an authorized Budget Phone agent.

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## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (CONT'D)

2.13 Customer Eligibility Criteria: New and existing customers are eligible for these plans if they meet the following requirements: (Cont'd.)
I. Budget Phone reserves the right to verify that the customer meets the eligibility requirements, Customers who do not or no longer meet the eligibility requirements will not be eligible for plans,
J. Budget Phone reserves the right to exclude certain terminating telephone numbers from this plan.
2.14 Lifeline

1. Applicability:
a. Lifeline discounts are applicable to local exchange services provided to eligible residential Applicants.
2. Territory:
a. Within the base rate areas of all AT\&T Florida, Embarq and Verizon exchanges as shown and defined in the Incumbent LECs current and effective Tariff on file with the Commission.
3. Discounts:
a. Lifeline is provided as a reduction of the subscriber's access line rate for local service in amounts equal to the sum of the state and/or federal approved and supported credits.

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## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (CONT'D)

### 2.14 Lifeline (Cont'd.)

4. Terms and Conditions:
a. Lifeline is provided only to the customer's principle residence
b. One low-income credit is available per household and applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low-income assistance program is identified in 5 following.
c. Proof of eligibility in any of the qualifying low-income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the Customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to activation, the Lifeline credit will be provided on a going forward basis. Eligible Lifeline subscribers may enroll in the Life line program by signing a document certifying under penalty of perjury that the Customer participates in one of the Florida Lifeline eligible programs and identifying the qualifying program.
d. When, for any reason, a customer is determined to be ineligible the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline account will be disconnected.
e. Certification of eligibility in any of the qualifying low-income assistance programs will be required for any account that has been disconnected prior to the reestablishment of the service.
f. Toll blocking will be provided at no charge to the Lifeline subscriber.*
5. Eligible low-income assistance programs:
a. The eligible low-income assistance programs are the same as those defined in the Incumbent LECs current and effective Tariffs on file with the Commission.

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## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (CONT'D)

2.14 Lifeline (Cont'd.)
6. Tribal Lifeline

1. Applicability

Qualified residents of federally recognized tribal lands may receive additional federal Lifeline support for their residential service.
2. Terms and Conditions

Tribal Lifeline support is in addition to traditional Lifeline support.
All Lifeline regulations are applicable to Tribal Lifeline.
3. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

BIA (Bureau of Indian Affairs) General Assistance
TANF tribally administered block grant program Head Start Program (income eligible)
4. Rates

A federal credit of up to $\$ 30.00$ per month in additional federal Lifeline support for residential service. A $\$ 1.00$ minimum charge is applicable for basic local service.

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## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (CONT'D)

### 2.15 Reserved For Future Use

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$\mathrm{d} / \mathrm{b} / \mathrm{a}$ Budget Phone
Florida Price List No. 1
$5^{\text {th }}$ Revised Sheet No. 10

## SECTION 3 BASIC SERVICE DESCRIPTION AND RATE

### 3.1 Budget Phone Basic Plan

Budget Phone Basic Plan is a bundled pre-paid plan available to all residential customers residing in the AT\&T, CenturyLink and Verizon exchanges of Florida. The Monthly Access Fee for basic service provides a Customer with single, voice grade dial tone line, which allows unlimited local calls on a flat rate basis and includes sixty (60) minutes of intrastate and interstate Long Distance calling within the Continental United States per billing cycle. Basic Plan service is provided with touch-tone as a standard feature.

Rates:
Local Monthly Charge: $\quad \$ 43.45$ (I)
$\$ 33.45$ (with prompt pay discount) (I)
3.2 Activation Fee

Initial Customer Connection Charge:
$\$ 60.00$

## SECTION 3 BASIC SERVICE DESCRIPTION AND RATE

## 3.3 [Reserved for future use]

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## SECTION 3 BASIC SERVICE DESCRIPTION AND RATE

## SECTION 3 BASIC SERVICE DESCRIPTION AND RATE

## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Additional Features:

Adding a feature will have a charge of $\$ 25.00$ plus the feature cost.

Non-published Number $\quad \$ 5.00$ per month | (D) |
| :---: |
| (D) |

4.2 Expanded Area Service

Expanded Area Service provides unlimited calling outside the specified local calling area, but within a specified expanded local calling area.

Expanded Area Service $\quad \$ 20.00$ per month
4.3 Transfer

If a customer wants to transfer the phone from one location to another, there will be a charge of $\$ 39.95$.
4.4 Number Change

If the customer wants their phone number changed, the charge will be $\$ 30.00$.
4.5 Name Change

For a change in the Customer name the charge will be $\$ 30.00$
4.6 Reconnect Charge

Applies to each instance $f$ resumptin of service to the Customer after discntinuance of service. The charge is $\$ 25.00$.
4.7 Restoration Charge

Applies when service is restored after a temporary suspension. The charge is $\$ 25.00$.

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## SECTION 4 - MISCELLANEOUS SERVICES (CONTD)

### 4.8 Budget Phone Deluxe Prepaid Plan

The Budget Phone Deluxe Prepaid Package is a bundled pre-paid plan offered to all residential customers in the AT\&T and Verizon exchanges of Florida as defined by the Incumbents tariff on file with the Commission and includes: a) a residence dial tone line on a flat rate basis (b) unlimited access that does not exceed 2,000 minutes to intra and interstate Long Distance calling within the Continental United States, per billing cycle; and (c) the following two (2) Custom Calling Features: Caller ID and Call Waiting.'. Customers may be required to access Budget Phone's Long Distance platform by first dialing a toll free number and then must dial the tendigit (10) termination number in order to complete the call. This plan does not provide for call detail information on the Customers monthly bill.
${ }^{1}$ Custom Calling Features are offered where facilities and equipment allow. All features may not be available in all central office switches.

Monthly Recurring Charge
$\$ 53.40$ ( $\mathbf{R}$ )
per access line
$\$ 43.40$ (with prompt pay discount) (R)

### 4.9 Unlimited LD Package

For a monthly recurring charge, Customer may add to the Basic or Double Feature Plans, two thousand ( 2,000 ) minutes, per billing cycle, of intrastate or interstate Long Distance calling within the Continental United States.

Monthly Recurring Charge per access line: $\quad \$ 9.95$ (R)

### 4.10 LD 250 Package

For a monthly recurring charge, the Customer may subscribe to 250 minutes of intrastate and interstate long distance usage within the Continental United States per billing cycle. This plan does not prvide for call detail information on the Customer's monthly bill.

$$
\text { LD } 250 \quad \$ 5.00
$$

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Cancels $1^{\text {st }}$ Revised Sheet No. 13

## SECTION 4 - MISCELLANEOUS SERVICES (CONTD)

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## SECTION 4 - MISCELLANEOUS SERVICES (CONTD)

### 4.11 Budget Phone Double Feature Plan

Budget Phone Double Feature Plan service is bundled pre-paid plan available to all residential customers residing in the AT\&T exchanges of Florida as defined by the Incumbent's tariff on file with the Commission. The Budget Phone Double Feature Plan is a bundled pre-paid residential service Plan offered on a flat rate basis and includes sixty (60) minutes of intrastate and interstate Long Distance calling within the Continental United States per billing cycle. The Double Feature Plan, along with its individual components, is available on a where offered basis. Budget Phone reserves the right, at its sole discretion, to alter, change, or substitute individual features. Customers may be required to access Budget Phone's Long Distance platform by first dialing a toll free number and then must dial the ten-digit (10) termination number in order to complete the call. The Plan includes an additional 250 minutes of intrastate and interstate long distance usage within the Continental United States for the first one (1) month of service (certain restrictions, as outlined below, do apply.). ${ }^{2}$ The customer has the option to continue to receive an additional 250 minutes of interexchange intrastate and interstate long distance usage for an additional charge of $\$ 5.00$ per billing cycle. This plan does not provide for call detail information on the Customers monthly bill.

The Double Feature Plan includes the following (available on a where offered basis):
(1) Local dial-tone line
(2) Sixty (60) minutes of intrastate and interstate Long Distance calling within the Continental United States per billing cycle
(2) Call Waiting Deluxe
(3) Caller ID Deluxe
(4) An additional 250 minutes of intrastate and interstate long distance for calls terminating within the continental United States (included at no addition charge for the first one (1) month of service)

Monthly Recurring Charge, per access line $\$ 43.45$ (R)
$\$ 33.45$ (with prompt pay discount) (R)

## SECTION 4 - MISCELLANEOUS SERVICES (CONTD)

### 4.12 Prompt Pay Discount

Residential customers who pay their account balance in full on or before the account due date will receive a Prompt Pay Discount in the amount of $\$ 10.00$. In anticipation of timely payment, the Prompt Pay Discount is applied to the customers account at the time of billing.

The Prompt Pay Discount will be removed from an account where payment in full has not been received by the due date.
4.13 Directory Assistance

Local: $\quad \$ 2.50$ (I)
National: $\$ 2.50$ (I)
4.14 OSS Recovery

In addition to other charges that may be applicable under this tariff, a monthly recurring charge of $\$ 1.20$ will be imposed by Company to partially defray the cost of providing service to the customer through the Incumbent LEC's Operational Support System(s).

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## SECTION 4 - MISCELLANEOUS SERVICES (CONTD)

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## SECTION 5 -PROMOTIONS

### 5.1 Double Feature Plan Promotion

New Customers and Customers transferring service to Budget Phone from an ILEC or another CLEC, who reside in AT\&T service areas and subscribe to the Budget Phone Double Feature Plan will receive a one-time promotional discount on their first month of service. After the initial month of service customers will receive a monthly retention discount off the tariffed monthly rate for Double Feature service. The monthly retention discount will be applied to the Customer's Double Feature Plan invoice as long as the account is not disconnected. A one-time Activation Fee applies. Customers may subscribe to the Unlimited LD option for an additional monthly charge.

Promotional Discount, initial month:
Retention Discount, per month after initial month
New Customers:
Transfer Customers:
$\$ 2.50$
$\$ 5.00$

Activation Fee: $\$ 60.00$

Unlimited LD Option, per month:$\$ 9.95$

All other terms and conditions of service apply as tariffed.
This promotion is available from September 2, 2009 through November 30, 2009.
5.2 Budget Phone Deluxe Prepaid and Double Feature Activation Promotion

New Budget Phone Customers who subscribe to the Budget Phone Deluxe Prepaid Plan or the Budget Phone Double Feature Plan will receive the first month of service free of charge. Service Initiation charges apply as tariffed.

This promotion is available beginning January 30, 2010.


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