TITLE SHEET

ALTERNATIVE LOCAL EXCHANGE SERVICES PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to alternative local exchange telecommunications services provided by NUI Telecom, Inc. with principal offices at 550 Route 202-206, Bedminster, New Jersey 07921. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: March 7, 2002

EFFECTIVE:

BY:

Richard M. Boudria, President 550 Route 202-206 Bedminster, New Jersey 07921

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION	SHEET	REVISION
1	Original	26	Original
2	Original	27	Original
3	Original	28	Original
4			
5	Original	29	Original
	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
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Reflects sheet amended or added with this filing.

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Price List Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- **B.** Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a).

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - NUI Telecom, Inc.

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.

Day - From 8:00 AM up to, but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations.

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.
- 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.

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SECTION 2 - RULES AND REGULATIONS continued

2.2 Limitations (Cont.)

- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an ALEC carrier from the Florida Public Service Commission.

2.3 Liabilities of the Company.

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

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SECTION 2 - RULES AND REGULATIONS continued

2.4 Interruption of Service.

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = $A/B \times C$

"A" - outage time in hours

"B" - total hours in month (720)

"C" - total monthly charge for affected facility

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SECTION 2 - RULES AND REGULATIONS continued

2.5 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this price list.
- A violation of any law, rule, or regulation of any government authority having jurisdiction over such 2.5.3 service.

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SECTION 2 - RULES AND REGULATIONS continued

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Equipment

2.10.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

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SECTION 2 - RULES AND REGULATIONS continued

2.10 Equipment (contd.)

- 2.10.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.10.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.10.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.10.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

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SECTION 2 - RULES AND REGULATIONS continued

2.10 Equipment (contd.)

- 2.10.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.10.7 Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.11 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for residential and business services are listed in Section 4.

2.13 Reconnection Charge

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.15 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

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SECTION 2 - RULES AND REGULATIONS continued

2.16 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff.

Formula:
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

2.17 Cancellation of Service by Customer

Customers can cancel basic local exchange service by providing written or oral notification to the Company.

For cancellation of Private Branch Exchange (PBX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

2.18 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.19 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. 911service will be accessible during temporary disconnections due to nonpayment of a residential subscribers bill.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS

3.1 Timing of Calls

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 **Billing Increments**

The billing increments for each service is set forth in the individual product rate section.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

3.2 Determining Applicable Rate in Effect.

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

3.3 Payment of Calls

3.3.1 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

3.3.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

3.4 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

3.5 Local Service Areas

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified.

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

3.6 **Product Descriptions**

3.6.1 Local Line - Residence:

Local Line - Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number and access to the service, as well as access to 911, operator services and relay services. Service is available at a monthly flat rate.

Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; in the study of a clergyman located in a church, in a college fraternity or sorority house, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

3.6.2 Business Services

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. Service will include access to 911, operator services and relay services. Service is available at a monthly flat rate. Business Services are offered primarily to the following:

- Offices, stores, factories, mines and all other places of a strictly business nature;
- 2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
- 3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

- 3.6 Product Descriptions, cont.
 - 3.6.2 Business Services, cont.
 - 3.6.2.A Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

3.6.2.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

- 3.6 Product Descriptions, cont.
 - 3.6.2 Business Services, cont.
 - 3.6.2.C Optional Business Features

3.6.2.C.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DIDH equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both; assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.6 Product Descriptions, cont.

3.6.3 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.6.4 Operator-Assisted Services

Operator-assisted services are provided to Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges apply, as well as per call operator charges as stated in Section 4.3.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

3.6 Product Descriptions, cont.

3.6.4 Operator-Assisted Services, cont.

3.6.4.A Operator Dialed Surcharge

This surcharge applies to Operator, Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and
- Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.6.4.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

- 1. The operator verifies that the line is busy with a call in progress;
- 2. The operator verifies that the line is unavailable for incoming calls; or

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

3.6 Product Descriptions, cont.

3.6.4 Operator-Assisted Services, cont.

3.6.4.B Busy Line Verify and Line Interrupt service, cont.

3. The operator verifies that the called number is busy with a call in progress and customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. A per minute charge will apply for both verification and interruption.

No charge will apply when:

- The calling party advises that the call is to or from an official public emergency agency; or
- Under conditions other than the three stated above.
 Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6.5 Directory Assistance

Customers and users of the Company's services (excluding Toll Free services) may obtain directory' assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS continued

3.6 Product Descriptions, cont.

3.6.5 Directory Assistance, cont.

A credit will be given for calls to Directory Assistance when;

- The Customer experiences poor transmission or is cut-off during the call,
- 2. The Customer is given an incorrect telephone number, or
- The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

- 1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol.35 #126, which has been registered with the Company will be exempt from Directory' Assistance charges for the first 50 calls within a billing cycle as set forth in Section 3.10.1.
- Directory Assistance attempts to telephone numbers which are nonlisted or non-listed and non-published are exempt from the rate.

3.6.6 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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SECTION 4 - RATES

4.1 Residence Service Rates

4.1.1 Residence Monthly Flat Rate Main Station Line

Group Number *	Rate Per Month	Group Number	Rate Per Month
1	\$6.94	7	\$9.03
2	\$7.32	8	\$9.31
3	\$7.70	9	\$9.55
4	\$7.98	10	\$9.79
5	\$8.36	11	\$9.93
6	\$8.69	12	\$10.12

4.1.2 Residence Extended Area Service

Unlimited Calling to EAS and ECS areas

Per line without Complete Calling \$26.60

Per line with Complete Calling \$41.80

4.1.3 Residence Complete Calling

Individual Line \$24.70
(Unlimited use of custom calling services
Touch service, RingSelect, etc.,
includes the flat rate line charge)

4.1.4 Outgoing Only

Outgoing only access to the network.

Group Number *	Rate Per Month	Group Number	Rate Per Month
1	\$6.94	. 7	\$9.03
2	\$7.32	8	\$9.31
3	\$7.70	9	\$9.55
4	\$7.98	10	\$9.79
5	\$8.36	11	\$9.93
6	\$8.69	12	\$10.12

Groups are defined in section 4.8

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SECTION 4 - RATES continued

4.1.5	Residence Custom Calling Features		
		Monthly Charge	Per Use Charge
	Call Forwarding Variable	\$2.85 per line	
	Three-Way Calling	\$3.56 per line	\$0.71 per use
	Call Waiting	\$3.80 per line	•
	Speed Calling (8-Code)	\$1.90 per line	
	Speed Calling (30-Code)	\$2.85 per line	
	Call Forwarding - Busy Line	\$0.95 per line	
	Call Forwarding - Don't Answer	\$0.95 per line	
	Customer Controlled Call Forwarding Busy Line	\$2.85 per line	
	Customer Controlled Call Forwarding Don't Answer \$2.85 pe		
	Call Forwarding Busy Line Multipath or		
	Customer Control of Forwarding Busy Line Multipath	\$1.90 per line	
	Call Forwarding Don't Answer Multipath or	•	
	Customer Control of Forwarding Don't Answer Multipath	\$1.90 per line	
	Call Forwarding Variable Multipath	\$2.85 per line	
	Remote Access - Call Forwarding Variable	\$4.94 per line	
4.1.6	Decidence Florible Call Formanding		
4.1.0	Residence Flexible Call Forwarding	Manthly Change	Don Han Change
		Monthly Charge	rer use Charge
	Flexible Call Forwarding	\$4.75 per line	
	Flexible Call Forwarding with Audio Calling name	\$6.65 per line	
	Flexible Call Forwarding Plus	\$6.65 per line	
	Flexible Call Forwarding Plus with Audio calling name	\$8.55 per line	
	Tientote Can't of watching This with Audio caning hance	ψο.55 per ime	
4.1.7	Residence Remote Call Forwarding		
	Č	Monthly Charge	
	Per feature arranged for one access path	\$11.40	
	Additional access path	\$11.40	
4.1.8	Residence Selective Call Screening		
	D1 11	Monthly Charge	
	Blocking of 1+, 10XXX, 976, 101XXXX	01.10	
	and prevent 0+ call billed to line	\$1.43	

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SECTION 4 - RATES continued

4.1.9 Residence Touch Service

Monthly Charge	Per Use Charge
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Call Return	\$3.80 per line	\$0.71 per activation
Repeat Dialing	\$3.80 per line	\$0.71 per activation
Busy Connect		\$0.71 per activation
Call Selector	\$3.80 per line	
Preferred Call Forwarding	\$3.80 per line	
Call Block	\$3.80 per line	
Call Tracing	\$3.80 per line	
Caller ID - Basic	\$5.70 per line	
Caller ID Deluxe	\$7.13 per line	
Anonymous Call Rejection	\$2.85 per line	

4.1.10 Residence Call Screening

Optional restriction of 1+, 0+, 0-, 00-, 411, 976, 900, IDDD, available in various packages

\$2.38

4.1.11 Residence RingSelect

Ring Select I \$3.80 Ring Select II \$5.70

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SECTION 4 - RATES continued

4.1.12 Residence Multi Feature Discounts

Discount Amount
\$0.50
\$1.50
\$3.00
\$4.50
\$6.00
\$7.50
\$9.00
\$10.50
\$12.00
\$13.50
\$15.00
\$16.50
\$18.00
\$19.50
\$21.00
\$22.50
\$24.00
\$25.50
\$27.00

4.1.13 Residence Service Non-Recurring Charges

4.1.13.A	Line Connection	
	First Line Additional Line	\$38.00 \$11.40
4.1.13.B	Line Change	
	First Line Additional Line	\$21.85 \$10.45
4.1.13.C	Secondary Service	
	Per Customer Request	\$9.50
4.1.13.D	Reconnection Charge	
	Per Occurrence	\$25.00

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SECTION 4 - RATES continued

4.2 Business Services Rates

4.2.1 Business Line Monthly Charges

Group Number *	Rate Per Month	Group Number	Rate Per Month
1	\$18.88	7	\$24.46
2	\$19.76	8	\$25.46
3	\$20.81	9	\$26.03
4	\$21.76	10	\$26.60
5	\$22.66	11	\$2 7. 1 7
6	\$23.66	12	\$26.70

4.2.2 PBX and DID Line Monthly Charges

Type of Service Combination Outdial Inward Only DID DID Combination	Group #1	Group #2	Group #3	Group #4	Group #5	Group #6
	\$31.98	\$33.59	\$35.37	\$36.98	\$38.52	\$40.21
	\$31.98	\$33.59	\$35.37	\$36.98	\$38.52	\$40.21
	\$31.98	\$33.59	\$35.37	\$36.98	\$38.52	\$40.21
	\$31.98	\$33.59	\$35.37	\$36.98	\$38.52	\$40.21
	\$63.95	\$67.18	\$70.74	\$73.98	\$77.05	\$80.43
Type of Service Combination Outdial Inward Only DID DID Combination	Group #7	Group #8	Group #9	Group #10	Group #11	Group #12
	\$41.59	\$42.96	\$44.25	\$45.22	\$46.19	\$46.99
	\$41.59	\$42.96	\$44.25	\$45.22	\$46.19	\$46.99
	\$41.59	\$42.96	\$44.25	\$45.22	\$46.19	\$46.99
	\$41.59	\$42.96	\$44.25	\$45.22	\$46.19	\$46.99
	\$83.18	\$85.92	\$88.50	\$90.44	\$92.38	\$93.99

^{*} Groups are defined in section 4.8

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SECTION 4 - RATES continued

4.2.3 Business Optional Features

	Monthly Charge	Per Use Charge
Call Forwarding Variable	\$3.60 per line	
Call Forwarding	\$6.60 per line	
Three-Way Calling	\$3.75 per line	\$0.75 per use
Call Waiting	\$5.80 per line	•
Speed Calling (8-Code)	\$2.50 per line	
Speed Calling (8-Code)	\$3.00 per line	
Speed Calling (8-Code)	\$3.00 per line	
Speed Calling (30-Code)	\$5.00 per line	
Speed Calling (30-Code)	\$5.00 per line	
Call Forwarding - Busy Line	\$3.25 per line	
Call Forwarding - Don't Answer	\$3.25 per line	
Customer Controlled Call Forwarding Busy Line	\$6.25 per line	
Customer Controlled Call Forwarding Don't Answer \$6.25 pe	er line	
Call Forwarding Busy Line Multipath or		
Customer Control of Forwarding Busy Line Multipath	\$3.00 per line	
Call Forwarding Don't Answer Multipath or		
Customer Control of Forwarding Don't Answer Multipath	\$3.00 per line	
Call Forwarding Variable Multipath or		
Remote Access - Call Forwarding Variable Multipath	\$3.00 per line	
Remote Access - Call Forwarding Variable	\$7.25 per line	
Call Forwarding Don't Answer Ring Control	\$3.25 per line	
Call Return	\$4.50 per line	\$0.75 per use
Repeat Dialing	\$4.50 per line	\$0.75 per use
Call Selector	\$4.50 per line	
Preferred Call Forwarding	\$4.50 per line	
Call Block	\$4.50 per line	22.50
Call Tracing	\$5.00 per line	\$3.50 per use
Caller ID - Basic	\$7.50 per line	
Caller ID Delux (with ACR)	\$9.99 per line	
Caller ID Delux (without ACR)	\$9.99 per line	
Calling Number Delivery Blocking - Permanent	\$0.00 per line	
Anonymous Call Rejection	\$3.75 per line	
Enhanced Caller ID (with ACR)	\$15.99 per line	
Enhanced Caller ID (without ACR)	\$15.99 per line	
Memory Call Answering Service	\$5.95 per line	

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SECTION 4 - RATES continued

4.2.4. Business Multi Feature Discounts

Number of Features	Discount Amount
2	\$0.50
3	\$1.50
4	\$3.00
5	\$4.50
6	\$6.00
7	\$7.50
8	\$9.00
9	\$10.50
10	\$12.00
11	\$13.50
12	\$15.00
13	\$16.50
14	\$18.00
15	\$19.50
16	\$21.00
17	\$22.50
18	\$24.00
19	\$25.50
20	\$27.00

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SECTION 4 - RATES continued

4.2.5 Business Non-Recurring Charges

4.2.5.A	I inc	Conn	oction
4. Z. J. A	Tane	Conn	ecaon

First Line	\$56.00
Additional Line	\$12.00

4.2.5.B Line Change

First Line	\$38.00
Additional Line	\$11.00

4.2.5.C Secondary Service

Per Request	\$19.00
-------------	---------

4.2.5.D Premise Work

First 15 Minutes	\$28.00
Additional 15 Minutes	\$ 9.00

4.2.5.E Trouble Location \$45.00

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SECTION 4 - RATES continued

4.3 Business and Residence Local Operator Services

	Per Cal
Customer Dialed Calling Card	\$0.70
Station, Collect, 3 rd Number	\$1.05
Person to Person Calls	\$2.00
Operator Dialed Surcharge	\$0.20
Verification Charge	\$0.33
Verification and Interrupt	\$0.38
Directory Assistance	\$0.24

4.4 Additional Directory Listings

Non-recurring \$5.00 per listing Recurring \$1.25 per month

4.5 Reserved For Future Use.

4.6 Returned Check Charge

\$15.00 per check

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SECTION 4 - RATES continued

4.7 Special Rates for the Handicapped

4.7.1 Directory Assistance

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

4.7.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.7.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice non-relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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SECTION 4 - RATES continued

4.8 City/Group Numbers

CITY	GROUP NUMBER	CITY	GROUP NUMBER	СІТУ	GROUP NUMBER
Archer	5	Green Cove Springs	3	Orlando	11
Baldwin	9	Gulf Breeze	6	Oviedo	11
Belle Glade	3	Havana	6	Pace	6
Big Pine Key	*	Hawthorne	5	Pahokee	3
Boca Raton	10	Hobe Sound	6	Palatka	4
Boynton Beach	10	Holley Navarre	6	Palm Coast	3
Bronson	*	Hollywood	12	Panama City	5
Brooksville	5	Homestead	12	Panama City Beach	5
Bunnell	3	Islamorada	4	Pensacola	7
Cantonment	6	Jacksonville	10	Perrine	12
Cedar Keys	1	Jacksonville Beach	9	Pierson	4
Century	6	Jay	*	Pomona Park	4
Chiefland	3	Jensen Beach	5	Pompano Beach	12
Chipley	3	Julington	9	Ponte Vedra Beach	9
Cocoa (Main & Merritt)	7	Jupiter	9	Port St. Lucie	6
Cocoa Beach	6	Key Largo	4	St. Augustine	4
Coral Springs	12	Keystone Heights	3	St. Johns	11
Cross City	2	Key West	4	Sanford	8
Daytona Beach	6	Lake City	4	Sebastian	6
DeBary	5	Lynn Haven	5	Stuart	6
Deerfield Beach	12	Marathon	3	Sugarloaf Key	4

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CITY	GROUP NUMBER	CITY	GROUP NUMBER	CITY	GROUP NUMBER
Deland	5	Maxville	9	Sunny Hills	3
DeLeon Springs	4	Melbourne	7	Titusville	5
Delray Beach	8	Miami	12	Trenton	*
Dunnellon	6	Micanopy	5	Vernon	3
East Orange	11	Middleburg	9	Vero Beach	5
Eau Gallie Beach	7	Milton	6	Weekiwachee Springs	5
Fernandina Beach	3	Munson	6	Welaka	4
Flagler Beach	3	Newsberry	5	West Palm Beach	9
Fort Grange	9	New Smyrna Beach	4	Yankeetown	4
Fort Lauderdale	12	North Dade	12	Youngstown-Fountain	5
Fort Pierce	5	North Key Largo	3	Yulee	9
Gainesville	6	Oak Hill	4		
Geneva	7	Old Town	2		
Graceville	3	Orange Park	9		

* Exceptions:

Big Pine Key - \$25.77

Bronson - \$26.83

Jay - \$28.02

Trenton - \$26.83

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