

DOCKET NO. 910 861-TL

REQUEST TO ESTABLISH DOCKET

Date August 14, 1991

- 1. Division Name/Staff Name CMU/S, Brown
- 2. OPR S. Brown
- 3. OCR _____
- 4. Suggested Docket Title Tariff proposal to introduce Telecommunications Service Priority (TSP)
service in General Exchange and Access services tariffs by United Telephone Company of Florida.
(T-91-333, filed 7/15/91)

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Parties (provide names of regulated companies; provide names and addresses of nonregulated companies, provide names, addresses, and affiliation (i.e., attorney, company liaison officer, or customer) of individuals)

<u>United Telephone Company of Florida</u>	<u>TC 727</u>
_____	_____
_____	_____
_____	_____

B. Interested Persons/Companies (Provide names, complete mailing addresses, and affiliation)

_____	_____
_____	_____
_____	_____

C. This is a generic proceeding and the Interested Persons mailing list should be expanded to include the industries checked below:

- | | |
|---------------------------------------------------|-------------------------------------------------------|
| <input type="checkbox"/> Investor-Owned Electrics | <input type="checkbox"/> Water Utilities |
| <input type="checkbox"/> Electric Cooperatives | <input type="checkbox"/> Local Exchange Telephone Cos |
| <input type="checkbox"/> Municipal Electrics | <input type="checkbox"/> Interexchange Telephone Cos |
| <input type="checkbox"/> Gas Utilities | <input type="checkbox"/> Coin-Operated Telephone Cos |
| <input type="checkbox"/> Sewer Utilities | <input type="checkbox"/> Shared Tenant Telephone Cos |

6. Check One:

- Documentation attached.
- Documentation will be provided with recommendation.

DOCUMENT FILED DATE
 08192 AUG 14 1991
 PSC-RECORDS/REPORTING

UNITED TELEPHONE COMPANY
OF FLORIDA

ACCESS SERVICE TARIFF

First Revised Page 14
Cancels Original Page 14

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

SUBJECT INDEX

SUBJECT	T.	SECTION	
Telecommunications Service Priority (TSP) System.....		E13.3	(N)
Telephone Numbers.....		E2.1	
Temporary Surrender of a Service.....		E2.4	
Temporary Suspension of Service.....		E4.4	
Testing Services.....		E13.3	
Time of Day Discounts.....		E3.7, E6.7	
Title or Ownership Rights.....		E2.4	
Traffic Routing of Switched Access Service.....		E6.5	
Transmission Specifications.....		E6.4	
Transport Termination Optional Features.....		E6.3	
Trouble Location Charges.....		E13.3	
Trunk Group Measurement Reports.....		E6.5	
Two Point Service.....		E7.1	

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E2. GENERAL REGULATIONS

E2.1 Undertaking of the Company (Cont'd)

E2.1.2 Limitations (Cont'd)

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

- B. The installation, use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and shall be subject to the regulations set forth in Section E13.3.8.A, Telecommunications Service Priority (TSP) System. (T)
- C. Subject to compliance with the rules mentioned in B. preceding, where a shortage of facilities or equipment exists at any time, either for temporary or protracted periods, the services offered herein will be provided to ICs on a first come, first served basis. (T)

E2.1.3 Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by an IC, End User or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, and subject to the provisions of B. through I. following, the Company's liability, except as set forth in E8.1.3 following, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the IC or end user under this Tariff as a Credit Allowance for a Service Interruption. (C)
- B. The Company shall not be liable for any act or omission of any other carrier or IC providing a portion of a service, nor shall the Company for its own act or omission hold liable any other carrier or IC providing a portion of a service.
- C. (DELETED)
- D. The Company is not liable for damages to the IC terminal location or end user's premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E2. GENERAL REGULATIONS

E2.6 Definitions (Cont'd)

SYNCHRONOUS TEST LINE

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

(N)
+

A service developed to satisfy the requirements of the National Communications System (NCS) of the Federal Government which provides the regulatory, administrative and operational procedures authorizing the priority installation and/or priority restoration of National Security Emergency Preparedness (NSEP) telecommunications services.

(N)

TERMINATING DIRECTION

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC terminal location to an End User's premises.

TERMINATION CHARGE - (DELETED)

TRANSMISSION MEASURING (105 TYPE) TEST LINE/RESPONDER

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

TRANSMISSION PATH

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

TRANSMISSION PERFORMANCE - (DELETED)

TRUNK

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

CONTENTS

	<u>Page</u>	
E13.1		Additional Engineering
		1
		E13.1.1 Charges for Additional Engineering
		1
		E13.1.2 Reserved for Future Use
		1
E13.2		Additional Labor
		1
		E13.2.1 Overtime Installation
		1
		E13.2.2 Overtime Repair
		2
		E13.2.3 Stand By
		2
		E13.2.4 Testing and Maintenance With Other Telephone Companies
		2
		E13.2.5 Other Labor
		2
		E13.2.6 Charges for Additional Labor
		2
E13.3		Miscellaneous Services
		4
		E13.3.1 Trouble Location Charges
		4
		E13.3.2 Restoration Priority
		5
		E13.3.3 Presubscription
		5
		E13.3.4 Standard Jacks - Registration Program
		5
		E13.3.5 Testing Services
		7
		E13.3.6 Provision of Access Service Billing Information
		17
		E13.3.7 Protective Connecting Arrangements
		18
		E13.3.8 Telecommunications Service Priority (TSP) System
		18

(N)

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.2 Restoration Priority¹

(T)

A. The Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communication Commission's Rules and Regulations.

1. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued.

	Nonrecurring Charge	USOC
(a) Restoration Priority, per Service arranged	\$104.02	-

E13.3.3 Presubscription

A. Presubscription is an arrangement whereby an end user or the agent² of a Company pay telephone may select and designate to the Company an IC to access, without an access code, for InterLATA calls. This IC is referred to as the end user's and/or agent's primary IC. An intraLATA call dialed without a 10XXX prefix will be handled by the Company. (T)

B. Presubscription is furnished in accordance with the following provisions.

1. End User/Agent Notification, Equal Access Balloting Process and Interexchange Carrier End User/Agent Lists.

The Telephone Company will notify end users and agents of the availability of equal access (Feature Group D) through the mailing of an Equal Access Ballot. The mailing of the initial ballots will occur approximately 90 days, but in no case later than 85 days, prior to the conversion of the end office serving the end users and agents. End users and agents will be encouraged to return their respective ballot to the Telephone Company or to their selected primary IC within 30 days of its receipt.

A single line end user or agent must select only one IC as a primary IC. Multi-line end users or agents and multi-line hunt group end users or agents have two options in selecting a primary IC. Under option one, an end user or agent may select one IC for all of its

(M)
+

Note 1: Pursuant to the provisions set forth in the National Communications System's Telecommunications Service Priority Service Vendor Handbook (NCS Handbook 3-1-2) and in compliance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the rates and regulations for the provision of Restoration Priority will expire March 10, 1993.

(N)
+
(M)

(N)

Note 2: An agent is the person or persons having legal authority to give the Company permission to place public/semipublic pay telephones on their premises and who control access to or usage of the pay telephone.

(T)

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.3 Presubscription (Cont'd)

B. (Cont'd)

1. End User/Agent Notification, Equal Access Balloting Process and Interexchange Carrier End User/Agent Lists. (Cont'd)

lines. Under option two, an end user or agent may indicate a desire to designate specific lines to different ICs. When option two is selected, the end user or agent will be contacted by the Telephone Company, or provided a special ballot which will allow a line-by-line designation of ICs.

(M)

+

(M)

An IC obtaining service commitments from end users and agents directly must provide an IC End User/Agent List to the Telephone Company accompanied by a document certifying that the IC does have end user or agent signed statements, or has taken steps to obtain signed letters of agency, containing the required information or a signed ballot from each end user or agent on the list. The Telephone Company will process all IC End User/Agent Lists that are received 20 days prior to conversion of an end office to equal access.

Approximately 40 days before a serving end office is converted to equal access, end users and agents who have not made a primary IC selection, either through the Equal Access Ballot or directly with an IC, will be sent a second ballot by the Telephone Company. End users and agents who fail to select an IC and return the second ballot by the deadline will be assigned to the IC indicated on the second ballot.

Retroactive balloting procedures are not applicable for end users as there were no end offices converted to equal access prior to May 31, 1985. Retroactive balloting procedures will be applied to public pay telephones in end offices converted to equal access prior to February 10, 1990.

2. Allocation Process

To be listed on an Equal Access Ballot for an office, ICs are required to have submitted, 120 days prior to equal access conversion, a request for Feature Group D service in that office. ICs choosing to be on a ballot may participate in the allocation process. The IC must notify the Telephone Company of its intention to participate in the allocation process of business end user lines, residential end user lines, public pay telephone accounts, or any combination thereof, at least 52 days prior to the conversion date.

The Telephone Company will tabulate the initial ballots and the IC End User/Agent Lists received by the initial ballot deadline and determine the percentage of end users and agents that selected each IC participating in the allocation process. ICs participating in the allocation process will have nonpresubscribing end users and agents assigned, at random, in proportion to the results of the first ballot response for a particular serving end office.

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.6 Provision of Access Service Billing Information (Cont'd)

D. The following rates are applicable for the provision of Access Service Billing Information:

1. Provision of Standard Billing Detail and/or Information in magnetic tape format

(a) Per magnetic tape ¹	Rate	USOC
	\$-	NA

2. Data transmission to an IC terminal location of Billing Detail and/or Information

(a) Per record transmitted ¹	-	NA
-----------------------------------------	---	----

3. Additional copies of IC or end user monthly bill or service and features record in standard paper or microfiche format

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Per account in standard paper format	\$3.60	\$6.60	NA
(b) Per microfiche record ¹	-	-	NA

E13.3.7 Protective Connecting Arrangements

A. See the Company's General Exchange Tariff for Rates and Regulations.

E13.3.8 Telecommunications Service Priority (TSP) System

(N)
+

A. Regulations

1. The TSP System was developed to satisfy the requirements of the National Communications System (NCS) of the Federal Government and provides the regulatory, administrative and operational procedures authorizing the priority installation and/or priority restoration of National Security Emergency Preparedness (NSEP) telecommunications services. TSP applies only to NSEP telecommunications services, and authorizes the Company to take priority action in the provision and restoration of such services. Installation and/or restoration of services not receiving TSP designation but which affect public health and safety will be provisioned and maintained in accordance with Rule 25-4.070(4), Florida Administrative Code.

(N)

Note 1: Rates and charges based on individual cases will apply.

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.8 Telecommunications Service Priority (TSP) System (Cont'd)

A. Regulations (Cont'd)

2. Priority installation and/or priority restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations, and in accordance with the guidelines set forth in the Telecommunications Service priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook (NCS Handbook 3-1-2), dated July 11, 1989.
3. The customer requesting TSP service must be the same customer for which the associated telecommunications service is provided.
4. Certain conditions may require that one or more customer services with a lower or no restoration priority be preempted in order to install or restore NSEP telecommunications service(s) of a higher priority. When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowances for such service preemption shall be made according to the provisions set forth in E2.4.4 preceding.
5. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the Manager, NCS, of the Federal Government so that the Government can maintain and administer its TSP System. This customer record information will include only the customer's name, TSP authorization code, Company circuit ID, customer telephone number and customer mailing address.
6. In order to provide priority restoration service in compliance with Part 64.401, Appendix A, of the FCC's Rules and Regulations, the Company may be unable to notify the customer in advance where additional labor charges apply, as set forth in E13.2 preceding, before the required additional labor is undertaken. The customer, in obtaining a restoration priority, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain telecommunication services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to quote charges after the restoration has been completed.

(N)
+

(N)

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.8 Telecommunications Service Priority (TSP) System (Cont'd)

A. Regulations (Cont'd)

7. When an assigned restoration priority is discontinued or revoked, and the associated telecommunications service is continued in service, no charge applies for such a discontinuance.
8. Credit allowance provisions for an interruption in priority restoration are the same as those for the telecommunications service with which it is associated, as set forth in E2.4.4 preceding.
9. When a customer requests that a priority installation be expedited (i.e., essential and emergency services), the regulations, rates and charges set forth in E5.2.2.G preceding for the service for which the priority installation is required shall also apply.
10. In the event that the Company must utilize specially constructed facilities in the priority installation of a service, the regulations, rates and charges set forth in E14, following for the service for which priority installation is required shall also apply.
11. The activities performed by the Company in the provision of TSP are included in the provision of TSP are included in the following rate elements:
 - a. Priority Installation - includes provision of confirmation information to the Manager, NCS, of the Federal Government, verification of TSP code assignments, and installation preemption, if necessary.
 - b. Priority Restoration Implementation - includes provision of confirmation information to the Manager, NCS, of the Federal Government and verification of TSP code assignment.
 - c. Priority Restoration Change - includes provision of confirmation information and TSP code verification when a priority restoration level is changed on an associated telecommunications service.
 - d. Priority Restoration Maintenance - includes TSP system administration and maintenance, reconciliation of TSP code levels, and restoration preemption, if necessary.
12. When TSP is provided in conjunction with services that are prorated between the interstate and intrastate jurisdictions, as set forth in E2.3.14, the PIU reported for the associated service will also apply to the request TSP service.

(N)
+

(N)

ISSUED: July 15, 1991

BY: Vice President
Altamonte Springs, Florida

Effective:

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.8 Telecommunications Service Priority (TSP) System (Cont'd)

B. Rates and Charges

(N)
+

The following rates and charges are in addition to all other rates and charges applicable for other services furnished under the provisions of this tariff which operate in conjunction with the TSP system. This includes, but is not limited to, Trouble Location Charges as set forth in E13.3.1 preceding.

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
1. Priority Installation ¹	None	\$85.00	TSPPP
2. Priority Restoration Implementation ¹	None	\$47.00	TSPPR
3. Priority Restoration Change	None	\$45.00	TSPRC
4. Priority Restoration Maintenance and Administration	\$6.00	None	TSPAR

(N)

Note 1: When an access service is ordered with both Priority Installation and Priority Restoration Implementation, the associated nonrecurring charge for each applies.

(N)
+
(N)

GENERAL EXCHANGE TARIFF

**UNITED TELEPHONE COMPANY
OF FLORIDA**

Tenth Revised Sheet 14
Cancelling Ninth Revised Sheet 14

By: **B. H. Reynolds**
Vice President

Effective:

INDEX

	<u>SECTION</u>	<u>SHEET</u>	
SPECIAL MOUNTING ARRANGEMENTS FOR SEMIPUBLIC TELEPHONES-----	A114	2	
SPECIAL PROMOTIONS-----	A2	36	
SPECIAL REVERSED CHARGE TOLL SERVICE-----	A13	10	
SPECIAL SERVICE ARRANGEMENTS-----	A14	66	
SPECIAL TYPES OF CONSTRUCTION-----	A5	5	
SPECIAL TYPES OF INSTALLATIONS-----	A5	5	
SPEED CALLING SERVICE-----	A13	9	
STATE OF FLORIDA ELECTRONIC SWITCHED NETWORK (SUNCOM)-----	A12	9	
STATION IDENTIFICATION FOR LONG DISTANCE CALLS (Area C)-----	A113	1	
SUSPENSION OF BUSINESS AND RESIDENCE SERVICE----	A2	15	
SUSPENSION OF SERVICE (WATS)-----	A19	1	
SUSPENSIONS OR TERMINATIONS FOR NONPAYMENT-----	A2	5	
TAXES OR FEES-----	A2	26	
TELECOMMUNICATIONS ACCESS SYSTEM ACT OF 1991----	A2	35	
TELECOMMUNICATIONS DEVICES (TDD'S), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED	A14	66	
TELECOMMUNICATIONS DEVICES (TDD'S), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED	A114	33	
TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM	A13	61	(N)
TELEPHONE ANSWERING SERVICE FACILITIES-----	A8	1	
TELEPHONE DIRECTORIES, LOCAL EXCHANGE-----	A6	15	
TELEPHONE DIRECTORIES, PROVISION AND OWNERSHIP OF-----	A2	14	
TELEPHONE NUMBER CHANGE-----	A4	3	
TELEPHONE NUMBERS, PROVISION AND OWNERSHIP OF---	A2	14	
TEMPORARY INSTALLATION-----	A5	5	
TEMPORARY LISTINGS FOR TENANTS SUBLEASING SUB- SCRIBERS' PREMISES-----	A6	12	
TEMPORARY SERVICE REQUIRING CONSTRUCTION-----	A5	5	
TEMPORARY SUSPENSION OF TELEPHONE SERVICE-----	A2	15	
TENANTS SUB-LEASING SUBSCRIBER'S PREMISES, TEMPORARY LISTINGS FOR-----	A6	12	
TERMINATION OF SERVICE-----	A2	17	
THREE-WAY CALLING SERVICE-----	A13	8.1	

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A1
Third Revised Sheet 31
Cancelling Second Revised Sheet 31

By: B. H. Reynolds
Vice President

Effective:

EXPLANATION OF TERMS

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

(N)
+

A service developed to satisfy the requirements of the National Communications System (NCS) of the Federal Government which provides the regulatory, administrative and operational procedures authorizing the priority installation and/or priority restoration of National Security Emergency Preparedness (NSEP) telecommunications services.

(N)

TELEPHONE ANSWERING SERVICE

A service provided by other than the local exchange company for the purpose of answering customer telephone lines at a central location, either as a primary line or an extension of a primary line, when the customer is absent or does not desire to answer calls personally.

TELEPHONE NETWORK INTERFACE (TNI) DEVICE

A device installed by the Company on the customer's premises that establishes a point of demarcation between network facilities provided by the Company for connection to facilities provided by other than the Company. See DEMARCATION POINT.

TELEPHONE NUMBER

A designation assigned to an access line, central office line, or private branch exchange trunk for convenience in placing calls and for identification in the assessment of message charges, etc. Such designation usually consists of a seven-digit number comprised of a three-digit central office code (name or numeral) followed by a four-digit line number.

TELEPHONE OR TELECOMMUNICATIONS NETWORK

The local telephone exchange and long distance message telecommunications facilities or network, both interstate and intrastate.

TELEPHONE STATION

See STATION.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service from which the termination charge is computed.

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A2
Second Revised Sheet 26
Cancelling First Revised Sheet 26

By: B. H. Reynolds
Vice President

Effective:

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

4. Allowance for Interruptions (Cont'd)

continues in excess of 24 hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work. For the purpose of administering this regulation, every month is considered to have 30 days.

5. Provision for Certain Local Taxes and Fees

When a municipality or political subdivision of the state charges the Company any license, occupational, franchise, inspection, or other similar tax or fee, whether in a lump sum, or at a flat-rate, or based on receipts, or based on poles, wires, conduits, or other facilities, subscribers receiving service within the municipality or political subdivision will be billed, insofar as practical, pro rata, the aggregate amount of such taxes and fees.

E. LIABILITY OF THE COMPANY

1. Service Irregularities

The liability of the Company for damages arising out of service provided to its subscribers such as defects or failures in facilities furnished by the Company or mistakes, omissions, preemptions, interruptions, delays, errors, or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall, in no event, exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

(C)

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A13
Fourteenth Revised Sheet 2
Cancelling Thirteenth Revised Sheet 2

By: B. H. Reynolds
Vice President

Effective:

MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>SHEET</u>	
U. 976 SERVICE	31	
V.		
W. DUPLICATE BILL CHARGES	45	
X. 976/900 BLOCKING SERVICE	46	
Y. CUSTOM CODE RESTRICTIONS (CCR)	48	
Z. UNITED EXPRESSTOUCH sm SERVICE	52	
AA. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM	61	(N)

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A13
Original Sheet 61

By: B. H. Reynolds
Vice President

Effective:

MISCELLANEOUS SERVICE ARRANGEMENTS

AA. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

(N)
+

1. General

- a. The TSP System was developed to satisfy the requirements of the National Communications System (NCS) of the Federal Government and provides the regulatory, administrative and operational procedures authorizing the priority installation and/or priority restoration of National Security Emergency Preparedness (NSEP) telecommunications services. TSP applies only to NSEP telecommunications services, and authorizes the Telephone Company to take priority action in the provision and restoration of such services. Installation and/or restoration of services not receiving TSP designation which affect public health and safety will be provisioned and maintained in accordance with Rule 25-4.070(4), Florida Administrative Code.
- b. Priority installation and/or priority restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations, and in accordance with the guidelines set forth in the Telecommunications Service Priority (TSP) System for national Security Emergency Preparedness (NSEP) Service Vendor Handbook (NCS Handbook 3-1-2), dated July 11, 1989.
- c. The customer requesting TSP service must be the same customer for which the associated telecommunications service is provided.
- d. Certain conditions may require that one or more customer services with a lower or no restoration priority be preempted in order to install or restore NSEP telecommunications service(s) of a higher priority. When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowances for such service preemption shall be made according to the provisions set forth in A2.D.4 preceding.

(N)

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A13
Original Sheet 62

By: B. H. Reynolds
Vice President

Effective:

MISCELLANEOUS SERVICE ARRANGEMENTS

AA. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)

1. General (Cont'd)

- e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the Manager, NCS, of the Federal Government so that the Government can maintain and administer its TSP System. This customer record information will include only the customer's name, TSP authorization code, Company circuit ID, customer telephone number and customer mailing address.
- f. In order to provide priority restoration service in compliance with Part 64.401, Appendix A, of the FCC's Rules and Regulations, the Company may be unable to notify the customer in advance where additional labor charges apply, as set forth in A2.c.14 preceding, before the required additional labor is undertaken. The customer, in obtaining a restoration priority, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain telecommunications services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to quote charges after the restoration has been completed.
- g. When an assigned restoration priority is discontinued or revoked, and the associated telecommunications service is continued in service, no charge applies for such a discontinuance.
- h. Credit allowance provisions for an interruption in priority restoration are the same as those for the telecommunications service with which it is associated, as set forth in A2.D.4 preceding.

(N)

+

(N)

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A13
Original Sheet 63

By: B. H. Reynolds
Vice President

Effective:

MISCELLANEOUS SERVICE ARRANGEMENTS

AA. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)

1. General (Cont'd)

(N)
+

- i. When a customer requests that a priority installation be expedited (i.e., essential and emergency services), the regulations, rates and charges set forth in Section A5.C.1. for the service for which the priority installation is required shall also apply.
- j. In the event that the Company must utilize specially constructed facilities in the priority installation of a service, the regulations, rates and charges set forth in A5. of this tariff, for the service for which priority installation is required shall also apply.
- k. The activities performed by the Company in the provision of TSP are included in the following rate elements:
 - (1) Priority Installation - includes provision of confirmation information to the Manager, NCS, of the Federal Government, verification of TSP code assignments, and installation preemption, if necessary.
 - (2) Priority Restoration Implementation - includes provision of confirmation information to the Manager, NCS, of the Federal Government and verification of TSP code assignment.
 - (3) Priority Restoration Change - includes provision of confirmation information and TSP code verification when a priority restoration level is changed on an associated telecommunications service.
 - (4) Priority Restoration Maintenance and Administration - includes TSP system administration and maintenance, reconciliation of TSP code levels, and restoration preemption, if necessary.

(N)

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF FLORIDA

SECTION A13
Original Sheet 64

By: **B. H. Reynolds**
Vice President

Effective:

MISCELLANEOUS SERVICE ARRANGEMENTS

AA. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)

2. Rates and Charges

(N)
+

The following rates and charges are in addition to all other rates and charges applicable for other services furnished under the provisions of this tariff which operate in conjunction with the TSP system. This includes, but is not limited to, Trouble Location Charges as set forth in A15.C. following.

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
Priority Installation ¹	None	\$85.00	
Priority Restoration Implementation ¹	None	47.00	
Priority Restoration Change	None	45.00	
Priority Restoration Maintenance and Restoration	\$6.00	None	(N)

Note ¹: When a service is ordered with both Priority Installation and Priority Restoration Implementation, the associated nonrecurring charge for each applies.

(N)
+
(N)