PLORIDA PUBLIC SERVICE COMMISSION PLETCHER BUILDING 101 EAST GAINES STREET TALLAMASSEE, PLORIDA 32399-0850

MENORANDUN

August 15, 1991

TO : DIRECTOR OF RECORDS AND REPORTING

PROM: DIVISION OF COMMUNICATIONS (LODGE)
DIVISION OF LEGAL SERVICES (GREEN)

RE: PROPOSED TARIFF FILING TO OFFER
THE ABILITY TO RESERVE DIRECT-IN-DIALING (DID) NUMBERS
AT THE TARIFFED RATE FOR DID NUMBERS OVER 200 BY GTE

FLORIDA INC. (T-91-290 FILED 6/18/91)

AGENDA: AUGUST 27, 1991 - CONTROVERSIAL - PARTIES MAY

PARTICIPATE

CRITICAL DATES: TARIFF SUSPENSION DEADLINE - 8/17/91

COMPANY WAIVED 60-DAY RULE

DISCUSSION OF ISSUES

ISSUE 1: Should the proposed tariff filing to offer the ability to reserve Direct-In-Dialing (DID) numbers at the tariffed rate for DID numbers over 200 by GTE Florida, Inc. be approved?

RECOMMENDATION: Yes, the proposed tariff filing to offer the ability to reserve DID numbers at the tariffed rate for DID numbers over 200 by GTE Florida, Inc. should be approved.

proposed revisions to its General Services Tariff on June 18, 1991 (Attachment A). The purpose of this proposal was to allow customers the ability to reserve Direct-In-Dialing (DID) numbers at the tariffed rate for DID numbers over 200.

GTEFL's current tariff allows customers to reserve DID numbers for future use if the customer pays the tariffed rate as if those numbers were presently in use. The rates vary according to the number of DID numbers established. The current rates are as follows:

DOCUMENT NUMBER-DATE

08249 AUG 15 1991

FPSC-RECORDS/REPORTING

Docket No. 910797-TL August 15, 1991

| GTEFL Current DID Rates | | | | | |
|--------------------------------------|----------|-----------|--|--|--|
| Service | nonrec. | recurring | | | |
| DID numbers, per 20 up to 80 | \$550.00 | \$100.00 | | | |
| DID numbers, 1st block of 100 | \$550.00 | \$440.00 | | | |
| DID numbers, 2nd block of 100 | \$440.00 | \$357.50 | | | |
| DID numbers, each block of 100 > 200 | \$ 55.00 | \$ 44.00 | | | |

As can be seen in the table above, the rates for DID numbers drop sharply once a customer has more than 200 station lines. Some customers have requested that DID numbers be available for reserve at the above-200 rate. GTEFL claims that customers are willing to pay for the privilege of reserving DID numbers for future expansion, but the existing rates for fewer than 200 lines are too high unless the lines are actually in service.

GTEFL is experiencing this problem because it has not yet restructured its DID rates, as Southern Bell has. Southern Bell has separeated the DID numbers from the trunk termination charges, while GTEFL still combines the two elements. GTEFL planned to restructure its DID rates until studies revealed that the restructured rates would not be best for its customers.

GTEFL provided abbreviated cost and revenue support with this filing (see pages 8-9). According to GTEFL's figures, the lowest DID rates will amply cover the costs incurred in reserving them. The Company expects an annual revenue impact of less than \$6000 as a result of this change.

Staff believes this tariff filing is appropriate. The cost to the Company to reserve DID numbers is minimal. This proposal will enable customers to expand their DID systems in the future without a high cash outlay for the reservation privilege. For these reasons staff believes that this tariff proposal should be approved as filed.

Docket No. 910797-TL August 15, 1991

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes, if Issue 1 is approved this tariff should become effective on 8/31/91. If a timely protest is filed this tariff should remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF AVALUES: At the conclusion of the protest period, if no protest is filed this docket should be closed.

T-91-290

GTE Telephone Operations
South Area

One Tampa City Center Post Office Box 110, MC Tampa, Florida 33601-0110

June 17, 1991

Mr. Walter D'Haeseleer, Director Division of Communications Florida Public Service Commission 101 East Gaines Street Tallahassee, Florida 32301

Dear Mr. D'Haeseleer:

Attached are four (4) copies of the following pages from our General Services Tariff:

Section M A13

8th Revised Page 13 6th Revised Page 15

Under the current tariff, the customer is allowed to reserve Direct-In-Dialing (DID) numbers, but is required to pay the same rate as for DID numbers actually in-service. Customers who already have more than 200 DID numbers in-service can reserve additional blocks of 100 DID numbers for \$44.00 per month. However, customers with less than 200 DID numbers, or new customers, are required to pay the higher first 100 and 200 DID number rates for these reserved numbers.

The purpose of this tariff filing is to offer customers the ability to reserve Direct-In-Dialing (DID) numbers at the tariffed rate of DID numbers over 200, regardless of the quantities already in-service or reserved. Once the customer activates these numbers from reserve, he will pay the appropriate tariffed rate for the quantity of numbers in-service.

It would be appreciated if you would handle this filing with the Commissioners and members of the Staff, as appropriate, for approval.

26.118

Mr. Walter D'Haeseleer, Director Page 2

Acknowledgement, date of receipt, and authority number of this filing are requested. A duplicate letter of transmittal is attached for this purpose.

Yours truly,

Mile Scolie

Area Regulatory and Industry Affairs Director

> BYN:1t Attachments

There have been requests from customers to reserve DID numbers prior to implementing DID service. Under the current tariff, the customer is allowed to reserve DID numbers, but is required to pay the same rate as for DID numbers actually in-service.

For customers who already have more than 200 DID numbers in-service, they can reserve additional blocks of 100 DID numbers for \$44.00 per month. However for customers with less than 200 DID numbers or for new customers, they are required to pay the higher first 100 & 200 DID number rates for these reserved numbers.

This high rate for initial numbers has been a concern with customers wanting to reserve numbers for future applications. They are willing to pay the higher rate for the first 200 numbers if they are in service, but they object to these higher rates for reserved numbers.

The purpose of this tariff filing would be to offer customers the ability to reserve DID numbers for the tariffed rate of DID numbers over 200, regardless of the quantities already inservice or reserved. Once the customer activates these numbers from reserve, he will pay the appropriate tariffed rate for the quantity of numbers in-service.

GTE SOUTH FLORIDA DID RESERVE NUMBERS

COST ANALYSIS

Non Recurring Charge (NRC):

| | LABOR RATE | RESERVE NO. PROCESSING TIME PER REQUEST | NRC COST | |
|---------------|------------|---|----------|--|
| Network Engr. | \$42.09 | 0.5 | \$21.05 | |
| Service Tech. | \$19.89 | 0.0833 | \$1.66 | |
| | | TOTAL NRC COST | \$22.70 | |

Monthly Recurring Charge (MRC):

The primary recurring cost associated with reserving blocks of numbers is the software memory, adminstration, and record keeping. These costs are relatively small and not easily quantifiable; thus, the monthly recurring charge is based on the perceived value of the service.

GTE SOUTH FLORIDA DID RESERVE NUMBERS

REVENUE IMPACT ANALYSIS

| | PROPOSED TARIFFED NRC | IST YEAR FORECAST | ANNUAL REVENUE IMPACT |
|-----------------------------|-----------------------------|----------------------|-----------------------------|
| Per Block of 100 numbers | \$55.00 | 10 | \$550.00 |
| | | | |
| | PROPOSED TARIFFED MRC | IST YEAR FORECAST | ANNUAL REVENUE IMPACT |
| Per Block of | \$44.00 | 10 | \$5,280.00 |

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ALL.19 Information System Access Lines

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- a. Information System Access Lines (ISAL) are exchange telephone services which are furnished to provide access to automated subscriber information systems.
- b. Automated subscriber information systems are defined as arrangements to dissemirate or collect information to or from remote terminal or input devices (which may be subscriber- or company-owned) and which, additionally, may store, calculate, or otherwise maripulate the information.
- c. Information System Access Lines are available for providing direct access to the subscriber information system through general exchange facilities.
- Information System Access Line service is provided on a one-way (inward only) basis.

.2 Regulations

- a. Information System Access Lines may be terminated in standard telephone instruments, DAINTEL Data Sets, or connecting arrangements.
- b. Lines connecting input terminal devices to the general exchange network, and which are used to communicate with automated subscriber information systems, are not within the provisions of the Information System Access Line tariffs.

.3 Rates and Charges

Installation Charge Monthly Rate

a. Direct Escharge Access Line, each (S ISAL)

As specified in Section Ad. for PEX trunks 2 times Busiress Individual Line Flat

U. 3 ED and ED fervior

- .1 Direct-In-Cialing (DID) to Outcomer-Premises Located Seitching Systems
 - a. General
 - Direct-In-Dialing Service is furnished subject to the availability of facilities and telephone numbers.
 - (2) The service includes the central office switching equipment necessary for indialing from the exchange and toll network directly to the stations associated with switching equipment located at the customer's premises.
 - (3) The service must be provided on all lines in a trunk group arranged for inward service. Where Direct-In-Dialing is required on more than one group of trunks or central office lines, each such group shall be considered as a separate Direct-In-Dialing Service.
 - (4) The subscriber must subscribe to trunks in sufficient number, as determined by the Company, to prevent network degradation. The assignment of telephone numbers and the sequence of the numbers assigned to a DID Service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in Al3.20.1b are applicable for each unused block of telephone number.
 - (5) The rates shown below are based on the use of standard Company equipment and serving arrangements. When equipment or service arrangement of a special type is requested and provided, rates and charges are based on the costs incurred to meet the individual requirements of each case.

Material appearing on this page formerly appeared on page 14 of this sections

PAUL T. NOLAN

DIELLON E. FRANCY, PRESIDENT

TARHE REVISIONS

ISSUED: AUGUST 6, 1986

LEGISLATIVE FORMAT

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ALJ. 20 DED and 100 SERVICE (Continued)

.1 Direct-In-Dialing (DID) to Customer-Frances Located Switching Systems (Continued)

b. Retes and Charges

| (1) Direct-In-Dialing Station Numbers 1 | Installation | | 3-Year Termination | |
|---|--------------|--------|-----------------------|----------|
| (a.) DED Service, 80 Numbers or Less | Charge | Meta | Charge | |
| (.1) Establish Pirst Trunk Group and Provide Pirst 20 DID Numbers ² | 550.00 | 100.00 | 1,600.00 | |
| (.2) Each Additional Group of 20 DID Numbers ^{2.3} | 20.00 | 100.00 | 1,600.00 | |
| (b.) DID Service, 200 Numbers or Less | | | | (M) |
| (.1) First 100 DID Station Numbers | 550.00 | 440.00 | a,000.00 | |
| (.2) Second 100 DID Station Humbers | | | | DK) |
| e) Establish Entire Second 100 DID Number Group | 440.00 | 357.50 | 6,500.00 | X |
| b) Establish Multiples of 20 DID Mumbers | | | | 130 |
| 1) For the first 20 DID Numbers ² | 440.00 | 80.00 | 1,300.00 | |
| 2) Each additional group of 20 DID numbers 2.3 | 20.00 | 80.00 | 1,300.00 | . [7] |
| (c.) DID Service, Each Additional 100 DID Station Numbers Over 200 | 55.00 | 44.00 | acc.00 | <u> </u> |
| (d.) DID RESERVE NUMBERS L.I) PER BLOCK OF 100 NUMBER | 5 55.00 | 44.0 | | (N) |

NOTE 3: Installation charge applicable only on subsequent installation.

Managial provincely appearing on this page now appears on page 15-1 of this section.

PAUL T. NOLAN

1 TARIFF REVISIONS

LEGISLATIVE FORMAT

ISSUED February 17, 198

MOTE 1: The above rates and charges are in addition to the rates and charges for other services or facilities with which this service is associated.

NOTE 2: Service is furnished subject to the availability of appropriately equipped central offices.

MENORANDUN

August 15, 1991

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TO : DIVISION OF RECORDS AND REPORTING

FROM : CHRISTIANA MOORE, ASSOCIATE GENERAL COUNSEL COM

RE : REQUEST FOR CONFIDENTIAL CLASSIFICATION OF CERTAIN MATERIAL OBTAINED DURING FLORIDA PUBLIC SERVICE COMMISSION'S STAFF JULY, 1991 REVIEW OF FLORIDA POWER & LIGHT COMPANY'S INTERNAL AUDIT DEPARTMENT

The draft order has been submitted to the Prehearing Officer today. If appropriate, please enter this date in the case management system as the date completed.

CTM/