

0362

FEB 13 '92

1. This is an application for (check one): **920132-TI**
- Original Authority (New company).
 - Approval of Transfer (To another certificated company).
 - Approval of Assignment of existing certificate (To a noncertificated company).
 - Approval for transfer of control (To another certificated company).
2. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:
COLONIAL ENTERPRISE OF BAY COUNTY, INC.
3. Name under which the applicant will do business (fictitious name, etc.):
COLONIAL COMMUNICATION SYSTEMS
4. National address (including street name & number, post office box, city, state and zip code).
NA
5. Florida address (including street name & number, post office box, city, state and zip code):
241 North Tyndall Parkway, Panama City, FL 32404
P.O. Box 3068, Panama City, FL 32401
6. Structure of organization:
- Individual Corporation
 - Foreign Corporation Foreign Partnership
 - General Partnership Limited Partnership
 - Other, _____
7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable. NA

- (b) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: NA

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain. None

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
None

8. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: L62723

- (b) Name and address of the company's Florida registered agent.
Morris Jarmon, Sr.

241 N. Tyndall Parkway, Panama City, FL 32404

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.
None

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. None

9. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

Morris Jarmon, Sr./ President
241 North Tyndall Parkway

Panama City, FL 32404 (904)785-2232)

(b) Official Point of Contact for the ongoing operations of the company;

Same as (a) above.

(c) Tariff;

Same as (a) above.

(d) Complaints/Inquiries from customers;

Same as (a) above.

10. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

None

(b) Has applications pending to be certificated as an interexchange carrier.

None

(c) Is certificated to operate as an interexchange carrier.

None

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. None

9. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

Morris Jarmon, Sr./ President
241 North Tyndall Parkway
Panama City, FL 32404 (904)785-2232

(b) Official Point of Contact for the ongoing operations of the company;

Same as (a) above.

(c) Tariff;

Same as (a) above.

(d) Complaints/Inquiries from customers;

Same as (a) above.

10. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

None

(b) Has applications pending to be certificated as an interexchange carrier.

None

(c) Is certificated to operate as an interexchange carrier.

None

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

11. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

no WATS type service (Bulk or volume discount)
no Method of access is via dedicated facilities
no Method of access is via switched facilities

X Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

X Travel Service
X Method of access is 950
X Method of access is 800

no 900 service

no Operator Services
no Available to presubscribed customers
no Available to non presubscribed customers (for
example to patrons of hotels, students in
universities, patients in hospitals
no Available to inmates

Services included are:

no Station assistance
no Person to Person assistance
no Directory assistance
no Operator verify and interrupt
no Conference Calling

no Other:

12. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).
Though NO, is checked above, all end users will dial the access code for access.

13. What services will the applicant offer to other certificated telephone companies:

() Facilities. () Operators.
() Billing and Collection. (X) Sales.
() Maintenance.
() Other: _____

14. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 15 (To whom, what amount, type of franchise, etc.).

Salespersons will be paid commissions (standard with some inhouse incentives).

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- Business customers.
- PATS providers.
- PATS station end-users.
- Hotels & motels.
- Hotel & motel guests.
- Universities.
- Univ. dormitory residents.
- Other: (specify) _____.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes

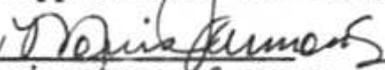
- (b) Name and address of the firm who will bill for your service.

NA

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
6. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
7. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

Morris Jarmon, Sr. 
Typed name and signature of owner
or chief officer.

February 11, 1992
Date

ATTACHMENTS:

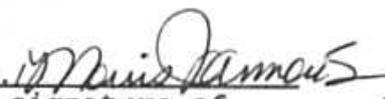
- A - CERTIFICATE TRANSFER STATEMENT
 - B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
 - C - INTRASTATE NETWORK
 - D - FLORIDA TELEPHONE EXCHANGES
AND EAS ROUTES
 - F - GLOSSARY
- FORM PSC/CNU 31 (4/91)

**** APPENDIX B ****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

Morris Jarmon, Sr. 
Typed name and signature of
Owner or Chief officer

President
Title

February 11, 1992
Date

**** APPENDIX C ****

INTRASTATE NETWORK

1. **POP:** Addresses where located, and indicate if owned or leased.

1) 241 N. Tyndall Pwky. 2)
Panama City, FL 32404
(LEASED)

3) 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) 241 N. Tyndall Pwky. 2)
Panama City, FL 32404
LCX-120 (LEASED)

3) 4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) <u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
241 N. Tyndall Pwky Panama City, FL 32404	Fiber	Leased
2)		

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

As a reseller, (ATT, MCI, Sprint & etc.,) . The above Commission Rule have already been met.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?

None

- b) If the services are not currently offered, when were they discontinued?

NA

Morris Jarmon, Sr. 
Typed name and signature or
Owner or Chief officer.

President
Title

February 11, 1992
Date

** APPENDIX D **

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Morris Jarmon, Sr. *Morris Jarmon, Sr.*
Typed name and signature of
Owner/Chief Officer

President

Title

February 11, 1992

As a, Reseller, our plan is to service all exchanges.

FLORIDA TELEPHONE EXCHANGES

PERSON COMPLETING FORM Morris Jarmon, Sr. SIGNATURE *Morris Jarmon, Sr.* DATE February 11, 1992

Alachua.....	Cherry Lake.....	Ft. Weade.....	Jacksonville.....	Melbourne.....	Panama City.....	Spring Lake.....
Alford.....	Chiefland.....	Ft. Myers.....	Jacksonville Bch..	Melrose.....	Panama City Beach..	Starke.....
Alligator Point...	Chipley.....	Ft. Myers Beach....	Jasper.....	Miami.....	Paxton.....	Stuart.....
Altha.....	Citra.....	Ft. Pierce.....	Jay.....	Micanopy.....	Pensacola.....	Sugarloaf Key....
Apalachicola.....	Clearwater.....	Ft. Walton Beach...	Jennings.....	Middleburg.....	Perrine.....	Sunny Hills.....
Apopka.....	Clermont.....	Ft. White.....	Jensen Beach.....	Milton.....	Perry.....	Tallahassee.....
Arcadia.....	Clewiston.....	Freeport.....	Julington.....	Molino.....	Pierson.....	Tampa.....
Archer.....	Cocoa.....	Frostproof.....	Jupiter.....	Monticello.....	Pine Island.....	Tarpon Springs....
Astor.....	Cocoa Beach.....	Gainesville.....	Keaton Beach.....	Montverde.....	Plant City.....	Tavares.....
Avon Park.....	Coral Springs.....	Geneva.....	Kenansville.....	Moore Haven.....	Polk City.....	The Beaches.....
Baker.....	Cottdale.....	Glendale.....	Key Largo.....	Mount Dora.....	Pomona Park.....	Titusville.....
Baldwin.....	Crawfordville....	Graceville.....	Key West.....	Mulberry.....	Poppano Beach.....	Trenton.....
Bartow.....	Crescent City.....	Grand Ridge.....	Keystone Heights..	Munson.....	Ponce De Leon.....	Trilacoochee....
Belle Glade.....	Crestview.....	Green Cove Spc....	Kingsley Lake.....	Myakka.....	Ponte Vedra Beach..	Tyndall AFB.....
Belleview.....	Cross City.....	Greensboro.....	Kissimmee.....	Naples.....	Port Charlotte....	Umatilla.....
Beverly Hills....	Crystal River....	Greenwood.....	La Belle.....	New Port Richey...	Port St Joe.....	Valparaiso.....
Big Pine.....	Dade City.....	Greenwood.....	Lady Lake.....	New Smyrna Beach..	Port St Lucie.....	Venice.....
Blountstown.....	Daytona Beach....	Gretna.....	Lake Buena Vista..	Newberry.....	Punta Gorda.....	Vernon.....
Boca Grande.....	Debary.....	Groveland.....	Lake Butler.....	North Cape Coral..	Quincy.....	Vero Beach.....
Boca Raton.....	Deerfield Beach..	Gulf Breeze.....	Lake City.....	North Dade.....	Raiford.....	Waldo.....
Bonifay.....	Defuniak Springs..	Haines City.....	Lake Placid.....	North Fort Myers..	Reedy Creek.....	Walnut Hill.....
Bonita Springs...	Deland.....	Heatings.....	Lake Wales.....	North Kry Largo...	Reynolds Hill....	Wauchula.....
Bowling Green....	DeLeon Springs...	Havana.....	Lakeland.....	North Naples.....	St. Augustine.....	Weekiwachee Spa...
Boynton Beach....	Delray Beach.....	Hawthorne.....	Laurel Hill.....	North Port.....	St. Cloud.....	Weekiwa.....
Bradenton.....	Destin.....	High Springs.....	Lawtey.....	Oak Hill.....	St. Marks.....	Wellborn.....
Branford.....	Douling Park.....	Hilliard.....	Lee.....	Ocala.....	St. Petersburg....	West Kissimmee...
Bristol.....	Dunnellon.....	Nobe Sound.....	Leesburg.....	Okeechobee.....	Salt Springs.....	West Palm Beach...
Bronson.....	East Orange.....	Holley Mavarre...	Lehigh Acres.....	Oklawaha.....	San Antonio.....	Westville.....
Brooker.....	Eastpoint.....	Hollywood.....	Live Oak.....	Old Town.....	Sanderson.....	Wewahitchka.....
Brooksville.....	Eau Gallie.....	Homestead.....	Lynn Haven.....	Orange City.....	Sanford.....	White Springs.....
Bunnell.....	Englewood.....	Homosassa Springs.	Luraville.....	Orange Park.....	Sanibel-Captiva...	Wildwood.....
Bushnell.....	Eustis.....	Hosford.....	MacClenney.....	Orange Springs...	Santa Rosa Beach..	Williston.....
Callahan.....	Everglades.....	Howey.....	Madison.....	Orlando.....	Sarasota.....	Windermere.....
Cantonment.....	Fernandina Beach..	Hudson.....	Malone.....	Oviedo.....	Seagrove Beach....	Winter Garden....
Cape Coral.....	Flagler Beach.....	Immokalee.....	Marathon.....	Pace.....	Sebastian.....	Winter Haven.....
Cape Haze.....	Florahome.....	Indian Lake.....	Marco Island.....	Pahokee.....	Sebring.....	Winter Park.....
Carrabelle.....	Fis Boys Ranch....	Indiantown.....	Marianna.....	Palatka.....	Shalimer.....	Yankeetown.....
Cedar Keys.....	Forest.....	Interlachen.....	Maxville.....	Palm Coast.....	Silver Spa, Shores..	Youngstown-Fo. ..
Century.....	Ft. George.....	Inverness.....	Mayo.....	Palmetto.....	Sneads.....	Yulee.....
Chattahoochee....	Ft. Lauderdale....	Islamorada.....	Ncintosh.....	Panacea.....	Sopchoppy.....	Zephyrhills.....
						Zolfo Springs.....

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Colonial Communication Systems, with principal offices at 241 North Tyndall Parkway, Panama City, Florida 32404. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

Issued: January 7, 1992

Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

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Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.
-

Issued: January 7, 1992

Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

CHECK SHEET

Sheets 1 through 22 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
1.1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original

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 Colonial Communication Systems
 241 North Tyndall Parkway
 Panama City, Florida 32404

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change In Text or Regulation But No Change In Rate or Charge

Obsolete symbols: for all tariff revisions filed subsequent to January 7, 1992 the following symbols are obsolete and will no longer be used:

C - Changed Regulation

S - Reissued Matter

Z - Correction

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Morris Jarmon, Sr., President
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241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a Colonial Communication Systems, network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Colonial Communication Systems

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - Colonial Communication Systems recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Veteran Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of Colonial Communication Systems**

Colonial Communication Systems and facilities are furnished for communications originating at specified points within the state of Florida under terms of this Tariff.

Colonial Communication Systems installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Colonial Communication Systems network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 Colonial Communication Systems reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

2.2.3 All facilities provided under this Tariff are directly controlled by Colonial Communication Systems and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Issued: January 7, 1992

Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**2.2 Limitations (Cont.)**

2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of The Company

2.3.1 Colonial Communication Systems liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.3.2 Colonial Communication Systems shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by Colonial Communication Systems.

2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.2 herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired.

Issued: January 7, 1992

Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**2.4 Interruption of Service (Cont.)**

Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to The Company's facilities.

- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{\Delta \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

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by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**2.5 Suspension-of-Service Guidelines**

Colonial Communication Systems will provide written notice at least seven days in advance of suspending a customer's service for non-payment of charges. In cases of bona fide emergencies, we try to avoid suspension of service for non-payment. Service will be suspended without notice in the following situations:

- 1) The customer obtained service fraudulently.
- 2) Risk of non-payment is evident.
- 3) A safety hazard is found on the customer's premises.

2.6 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.7 Billing Periods

The customer will receive a bill after the 30 day cycle.

2.8 Understanding Your Bill

Your Colonial Communication Systems bill begins with an account summary and then outlines specific charges or adjustments for Colonial Communication Systems services.

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Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**2.9 Questions About Your Bill**

If the customer have questions about Colonial Communication Systems charges that may appear on your bill, call your Colonial Communication Systems service representative.

3.0 Pay By Mail

A return envelope is included with your bill. If the return envelope is unavailable, mail your payment to:

Colonial Communication Systems
P. O. Box 3068
Panama City, Florida 32401

3.1 Lost Bills

If you lose your bill, call your Colonial Communication Systems service representative for the amount due. Mail to the address listed in 3.0 Pay by Mail. Be sure to include your account number, name, address and telephone number with your payment.

Issued: January 7, 1992

Effective: _____

by:

Morris Jarmon, Sr., President
Colonial Communication Systems
241 North Tyndall Parkway
Panama City, Florida 32404

SECTION 2 - RULES AND REGULATIONS**3.2 Forms of Payment**

For the protection of the customer, send a check or money order payable in United States dollars with your account number, area code, and telephone number included. Do not send cash. Unless otherwise required by law, tariff or commission order, partial payments received without customer direction will be prorated by Colonial Communication Systems. You can save time and trouble with Automatic Payment Plan. Your bank automatically pays your monthly telephone bill and deducts the amount from your checking account. You get a statement from us marked "paid" and a proof of payment from your bank. Call your Colonial Communication Systems, service representative for more information.

Alternate forms of payment include traveler's checks and bank drafts. Foreign checks also are acceptable if payable through a United States bank and paid in United States dollars. (This indication must be printed on the check by the bank.) We cannot accept Canadian telephone gift certificates.

3.3 Return Check Charge

If a customer's check is returned by the bank, a charge will be added to your next monthly telephone bill. A fee of \$15.00, or five percent of the amount of the check, whichever is greater, will be charged for each check returned for insufficient funds.

3.4 Late Payments

Call your Colonial Communication Systems service representative if you cannot pay your bill on time. special payment arrangements may be possible in case of illness or other circumstances beyond your control. Late payments may be subject to a late charge and/or may result in your telephone service being suspended. A late fee of 1.5% monthly will be charged on any past due balances.

3.5 Requirements for Service Restoral after Suspension for Non-Payment

In most cases, all charges billed for service must be paid before service will be restored. This would include any amount which you may have received on a new bill. There is also a charge to restore service, which will be billed on your account.

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SECTION 2 - RULES AND REGULATIONS**3.6 Maintenance**

The equipment is designed and manufactured in a manner such that little if any maintenance is required. The equipment is designed to operate seven days a week, 24 hours a day. An average system will have less than 13 minutes down time over a 12 month period for maintenance. Maintenance is performed on the equipment during off hours, when there is no traffic on the network. This time period is usually 1:00 A.M.

3.7 Responsibilities of the Company

To provide the best long distance service possible at a fair and competitive price. In turn the customer is responsible for paying his bills on time and report any problems in a timely manner so that they can be corrected.

3.8 Frequency Restrictions

There are no frequency restrictions.

3.9 Cancellations

Customers may cancel their service at any time through written instruction.

4.0 Nonpayment

The Company will call a customer when their payment is 15 days late, also send a collection letter. In the event that a payment exceeds 30 days late, the customer's services will be terminated and a second warning letter will be sent certified mail. At the point where payment exceeds 60 days late, the customer will be turned over to a collection agency.

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SECTION 2 - RULES AND REGULATIONS**4.1 Credit for Incomplete Calls**

When a customer calls in or identifies on their returned invoice that specific calls were incomplete, The Company has the capability to pull up the customer's invoice on the billing system and determine if this is the case. In the event that the call was incomplete, The Company will automatically credit the customer's invoice. This credit will show up on the next month's bill.

4.2 Deposits

The Company does not require a deposit from the customer.

4.3 Advance Payments

For customers whom The Company feels an advance payment is necessary, Colonial Communication Systems reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

4.4 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

4.5 Employee Concessions

Any employee of The Company in good standing for three months or longer may receive any of the Company's services 20% below the tariffed rate as a concession.

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SECTION 3 - DESCRIPTION OF SERVICE**3.1 Timing of Calls**

The customer's long distance usage charge is based on the actual usage of Colonial Communication Systems network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when calling party hangs up.

3.2 Refunds/Credits**3.2.1 Credit for Wrong Numbers**

If you use Colonial Communication Systems service to place a long distance calls, you can get credit if you dial a wrong number.

3.2.2 Credit for Fraudulent Billing

It is illegal for a person to charge calls to another's number or Calling Card without their permission. Persons placing fraudulent calls are subject to prosecution and, if convicted, are subject to imprisonment and/or fine. Call your Colonial Communication Systems representative if you find charges on your bill. The calls will be investigated and proper credit applied to your account.

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SECTION 3 - DESCRIPTION OF SERVICE**3.2.3 Credit for Poor Connections**

If you make a long distance call and are cut off or have a poor connection, we will credit your account.

3.2.4 Lost or stolen calling card

If you lose your Colonial Communication Systems calling card, call your Colonial Communication systems representative as soon as possible.

3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(v1 - v2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE

3.3 Calculation of Distance (Cont.)

EXAMPLE: Distance between Miami and New York City -

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	<u>4,997</u>	<u>1,406</u>
Difference	3,354	- 879

Square and add: $11,249,316 + 772,641 = 12,021,957$

Divide by 10 and round: $12,021,957 / 10 = 1,202,195.70 = 1,202,196$

Take square root and round: $1,202,196 = 1,096.4 = 1,097$ miles

3.4 Minimum Call Completion Rate

A customer can expect a call completion rate 90% (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FGD services ("1+" dialing).

3.5 Service Offerings

3.5.1 Colonial Commercial/Residential Plus

Colonial Commercial/Residential Plus is a flat rate Dial-up service designed for small to medium business and residential service. Service is gained through dialing a 950 access number and entering an authorization code. This product has 1/10 of a minute billing increments with a one minute minimum.

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SECTION 3 - DESCRIPTION OF SERVICE**3.5.2 Colonial Commercial Plus 6**

Colonial Commercial Plus 6 is a flat rate dial-up service designed for small to medium businesses. Service is gained through dialing a 950 access number and entering an authorization code. This product has 1/10 of a minute billing increments with a one minute minimum.

3.5.3 Colonial Commercial 6

Colonial Commercial 6 is a flat rate dial-up service designed for medium to large businesses. Service is gained through dialing a 950 access number and entering an authorization code. This product has 1/10 of a minute billing increments with a one minute minimum.

3.5.4 Colonial Commercial 800 Plus

Colonial Commercial 800 Plus is a dial-up access, incoming only, flat rate per minute service. This is a service whereby a customer of Colonial Communication Systems can receive inbound calls from their customers without their customer being charged and the customer of Colonial Communication Systems will receive the charge instead.

3.5.5 Travel Card

This service allows the customer of Colonial Communication Systems to call an 800 access number and enter an authorization code to gain access to Colonial Communication Systems network and in turn place calls where authorized in the world.

3.5.6 Colonial Commercial Dedicated

Colonial Commercial Dedicated is a mileage sensitive dedicated access service. Customers will gain access via dedicated access lines from their premises to our switch. This product has 1/10 of a minute increments for billing.

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SECTION 4 - RATES**4.1 Colonial Commercial/Residential Plus**

Monthly Charge - None
Installation Charge - None

Day	.20
ive	.17
Nights/Weekends	.17

Calls have a one minute minimum for billing with 1/10 of a minute increments following.

4.2 Colonial Commercial/Residential Plus 6

Monthly Charge - None
Installation Charge - None

Day	.17
Eve	.17
Nights/Weekends	.17

Calls will be billed in 1/10 of a minute increments from the start of the call.

4.3 Colonial Commercial 6

Monthly Charge - None
Installation Charge - None

Day	.16
Eve	.17
Nights/Weekends	.17

Calls will be billed in 1/10 of a minute increments from the start of the call.

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SECTION 4 - RATES

4.4 Colonial Commercial 800 Plus

Monthly Charge - None
 Installation Charge - None

All

Day	.18
Eve	.15
Nights/Weekends	.145

This service has full minute increments for billing.

4.5 Colonial Commercial Dedicated

Monthly Charge for Service - None
 Installation Charge for Service - None

<u>Miles</u>	<u>Day</u>	<u>Eve.</u>	<u>Night/Weekends</u>
0-5	.15	.145	.14
56-291	.18	.175	.17
292+	.21	.205	.20

This service has 1/10 minute increments for billing.

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SECTION 4 - RATES**4.6 Travel Card**

Monthly Charge for Service - None
Installation Charge for Service - None

Day	.22
Evening	.22
Night	.22

This service has full minute increments for billing.

4.7 Special Promotions

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

4.8 Exemptions and Special Rates**4.8.1 Discount for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDS for communicating with hearing or speech impaired persons will receive, upon request, credit

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SECTION 4 - RATES**4.8 Exemptions and Special Rates (Cont'd)****4.8.1 Discount for Hearing Impaired Customers (Cont'd)**

on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

4.8.2 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicapped.

4.8.3 Director Assistance for Handicapped Persons

There is no charge for Director Assistance for calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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FEB 13 1992

1. This is an application for (check one):

- Original Authority (New company). 920132-71
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To a noncertificated company).
- Approval for transfer of control (To another certificated company).

2. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

COLONIAL ENTERPRISE OF BAY COUNTY, INC.

3. Name under which the applicant will do business (fictitious name, etc.):

COLONIAL COMMUNICATION SYSTEMS

4. National address (including street name & number, post office box, city, state and zip code).

NA

5. Florida address (including street name & number, post office box, city, state and zip code):

241 North Tyndall Parkway, Panama City, FL 32404

P.O. Box 3068, Panama City, FL 32401

6. Structure of organization:

- Individual Corporation
- Foreign Corporation Foreign Partnership
- General Partnership Limited Partnership
- Other, _____

CHECK NUMBER-DATE
 01576 FEB 13 1992
 REC-DEPOSIT

COLONIAL CONSTRUCTION, INC.
 622 BARTON AVE. PH 904-769-3160
 PANAMA CITY, FL 32404

1947

February 10 1992

Pay to the Order of Florida Public Service Comm. \$ 250⁰⁰
 TWO Hundred Fifty Dollars ⁰⁰/₁₀₀ DOLLARS



Bay Bank & Trust Co.
 Panama City, Florida 32401 0587

FOR

Application fee (CCS)

Louis Jarmou
 Betty L. Jarmou