

February 9, 1993

Mr. and Mrs. Cole Saxon
188 Turkey Creek
Alachua, Florida 326150

RECEIVED
FEB 11 1993
MAIL ROOM

Ms. Edith Holman
Public Service Commission
Fletcher Building
101 East Gaines Street
Tallahassee, FL 32399-0850

RECEIVED

FEB 11 1993

Florida Public Service Commission
Division of Water and Wastewater

Dear Ms. Holman:

It is my understanding, in speaking with Jim Cherry's office here in Gainesville, that you are receiving information from homeowners of Turkey Creek residents in Alachua, Florida, regarding any problems that we may have with the Turkey Creek Utilities.

Enclosed is a copy of my recent 1/25/93 utility bill from Turkey Creek Utilities. Unfortunately for me, I failed to pay my previous bill by the deadline, which has caused me to pay Turkey Creek Utilities a \$20.00 late fee. My utility bill for that previous period was \$72.01; therefore, the late fee equates to 28% of the 12/22/92 bill that I paid late. This seems very excessive to me. Isn't there some kind of a reasonable limit regarding late fees?

Also, I want to bring to your attention the fact that, for the third month in a row, Turkey Creek Utilities continues to mail us bills with two different payment due dates. This is very confusing; two months ago, I brought this to the attention of Turkey Creek office staff member, Mr. Tom Faherty, and he said Turkey Creek Utilities is not going to print new billing formats until all the changes from PSC are completed. To which one of the two due dates must I abide? It seems to me that it should be illegal to have two different due dates printed on the same bill. I am enclosing copies of the past three months, for your review.

I'll appreciate your attention to this matter, and I'm hoping for a response from you.

Sincerely,



Mrs. Cole Saxon

ENCL: (3)

COPY: Jim Cherry

Jan 19, 1993 (Tuesday)
~~Jan 15, 1993 (Monday)~~
 (date)

My signature below indicates that I have accepted,
 on behalf of TURKEY CREEK INC.,
 a payment from Judy & Cole Saxon
 in the amount of \$72.01
 for 12/22/92 Water Payment

Hand delivered to me on: 1-19-93
 (date)

Signature of Receipt: H. H. De Coles

TURKEY CREEK UTILITIES KEEP THIS HALF FOR YOUR RECORDS			
	AMOUNT	CODE	
PRIOR	200.500		
12/22/92	220.700		
GAL USED	20,200		
WASTEWATER	26.74	10	
10X CITY TAX	42.60	20	
PREVIOUS BALANCE	2.67	04	
PAYMT-THANK YOU	71.39		
	71.39-		

TURKEY CREEK UTILITIES
 158 Turkey Creek
 Alachua, FL 32615-9513



SAXON, COLE
 188 TURKEY CREEK
 ALACHUA, FL 32615-9513

PAYMENT DUE: 01/12/93

RETURN THIS HALF WITH PAYMENT

\$	\$	\$ 72.01	\$	\$	\$ 72.01
AMOUNT PAST DUE	CURRENT BILLING	TOTAL	AMOUNT PAST DUE	CURRENT BILLING	TOTAL

BILLS ARE DELINQUENT AFTER THE 10TH OF THE MONTH.

BILLING DATE 12/22/92	ACCOUNT NO. 1.0019000.4	BILLING DATE 12/22/92	ACCOUNT NO. 1.0019000.4
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NOTICE

Acct # 1.0019000.4

TO: Water and Sewer Customers
 DATE: January 12, 1993

Please be advised that we have not received payment for your most recent water and sewer bill and your account is now delinquent. A late fee of 10% of the unpaid balance or \$20.00, whichever is greater, has been added to your account. Your services will be disconnected if your account is not paid on or before January 20, 1993.

TURKEY CREEK UTILITIES

J. SAXON CONSULTANT
 188 TURKEY CREEK
 ALACHUA, FL 32615-9513

SUN BANK
 P.O. BOX 1470
 GAINESVILLE, FL 32602

63-50 53
 631

001646

CHECK DATE 1-15-93 CONTROL NUMBER 12/22/92 CHECK AMOUNT \$72.01

PAY SEVENTY TWO AND ONE cent

TO THE ORDER OF TURKEY CREEK UTILITIES
 158 TURKEY CREEK
 ALACHUA FLA 32615-9513

AUTHORIZED SIGNATURE

[Signature]

279

⑈001646⑈ ⑆063100507⑆0053007005705⑈

KEEP THIS HALF FOR YOUR RECORDS

TURKEY CREEK UTILITIES
158 Turkey Creek
Alachua, FL 32615-9513

DATE	AMOUNT	DESCRIPTION	AMOUNT	CODE
10/27/92	100.00			
11/23/92	200.00			
		COAL USED	19.00	
		WASTEWATER		
		400 CITY TAX		
		PREVIOUS BALANCE		
		PAYMENT-THANK YOU		
		PAYMENT DUE: 12/15/92		



My signature
on behalf of
a payment
in the amount
for

SAXON, COLE
188 TURKEY CREEK
ALACHUA, FL 32615-9513

RETURN THIS HALF WITH PAYMENT

Hand delivered	AMOUNT PAST DUE	CURRENT BILLING	TOTAL
\$	\$	\$ 71.39	\$ 71.39

BILLS ARE DELINQUENT AFTER THE 10TH OF THE MONTH

Signature	BILLING DATE	ACCOUNT NO.	BILLING DATE	ACCOUNT NO.
	11/23/92	1.0019000.4	11/23/92	1.0019000.4

J. SAXON CONSULTANT
188 TURKEY CREEK
ALACHUA, FL 32615-9513

SUN BANK
P.O. BOX 1470
GAINESVILLE, FL 32602

63-50 53
631

001613

CHECK DATE: 12/10/92
CONTROL NUMBER: 10/27-11/23/92 water bill
CHECK AMOUNT: \$ 71.39
Acct: #1.0019000.4

PAY *Seventy One & 39/100*

TO THE ORDER OF *Turkey Creek Utilities*

Judy Saxon
AUTHORIZED SIGNATURE

⑈001613⑈ ⑆063100507⑆0053007005705⑈

Dec 10th, 1992

(date)

My signature below indicates that I have accepted,
on behalf of **TURKEY CREEK INC.**,
a payment from *Judy Saxon*
in the amount of \$ 71.39
for 10/27-11/23/92 utility/water bill : acct# 1.0019000.4

Hand delivered to me on: 12/10/92
(date)

Signature of Receipt: *[Signature]*