

LAW OFFICES

MESSER, VICKERS, CAPARELLO, MADSEN, LEWIS, GOLDMAN & METZ  
A PROFESSIONAL ASSOCIATION

SUITE 701  
215 SOUTH MONROE STREET  
POST OFFICE BOX 1876  
TALLAHASSEE, FLORIDA 32302-1876  
TELEPHONE (904) 222-0720  
TELECOPIER (904) 224-4359

SUITE 900  
2000 PALM BEACH LAKES BOULEVARD  
WEST PALM BEACH, FLORIDA 33409  
TELEPHONE (407) 640-0820  
TELECOPIER (407) 640-8202

REPLY TO: Tallahassee

October 28, 1993

Mr. Steve Tribble, Director  
Division of Records and Reporting  
Florida Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32399-0850

HAND DELIVERY

Re: Docket No. 920199-WS

Dear Mr. Tribble:

Enclosed for filing in the above-referenced docket are the original and fifteen copies of Appellee, Southern States Utilities, Inc.'s Response to Appellants' Directions to Clerk and Direction to Include Additional Documents in the Appellate Record.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

Thank you for your assistance with this filing.

Sincerely,

  
Kenneth A. Hoffman

- ACK
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTC \_\_\_\_\_
- FAS \_\_\_\_\_
- FEB \_\_\_\_\_
- LIN \_\_\_\_\_
- ONE \_\_\_\_\_
- OSH \_\_\_\_\_
- SEC 1
- WAS \_\_\_\_\_

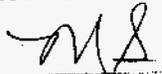
KAH/rl  
Enclosures

DOCUMENT NUMBER-DATE

11688 OCT 28 83

FPSC-RECORDS/REPORTING

RECEIVED 8/13/93

  
FPSC-BUREAU OF RECORDS

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

CITRUS COUNTY, FLORIDA,  
and CYPRESS AND OAKS VILLAGES  
ASSOCIATION,

APPEAL NO.: 93-03324

Appellants.

PSC DOCKET NO.: 920199-WS

vs.

SOUTHERN STATES UTILITIES, INC.,  
and THE FLORIDA PUBLIC SERVICE  
COMMISSION,

Appellees.

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**APPELLEE, SOUTHERN STATES UTILITIES, INC.'S  
RESPONSE TO APPELLANTS' DIRECTIONS TO CLERK  
AND DIRECTION TO INCLUDE ADDITIONAL  
DOCUMENTS IN THE APPELLATE RECORD**

Appellee, SOUTHERN STATES UTILITIES, INC., pursuant to Rule 9.200(a)(2), Florida Rules of Appellate Procedure, hereby files the following Response to the Appellants' Directions to Clerk and, further, requests the Clerk to include the document described below in the original record on appeal:

1. Appellants' Directions to Clerk request the Clerk to include the following in the original record on appeal:

(1) Any and all customer notices filed by Appellees, Southern States Utilities, Inc. and the Florida Public Service Commission (PSC), or PSC staff, including, but not limited to, newspaper advertisements, bill stuffers, and hand-out materials.

DOCUMENT NUMBER-DATE

11688 OCT 28 83

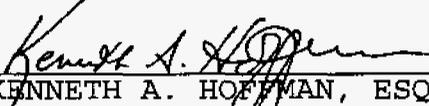
FPSO-RECORDS/REPORTING

001652

2. A review of the entire record below reflects that the notices listed in Exhibit "A" to this Response are the only customer notices which were placed into the record of the proceedings below. The Clerk's response to the Appellants' Directions to the Clerk should be limited to provision of the documents reflected in Exhibit "A" to this Response.

3. Appellant, Southern States Utilities, Inc. directs the Clerk to include the Staff Memorandum dated January 21, 1993 in the original record on appeal described in Rule 9.200(a), Florida Rules of Appellate Procedure.

Respectfully submitted,

  
KENNETH A. HOFFMAN, ESQ.  
Messer, Vickers, Caparello, Madsen,  
Lewis, Goldman & Metz, P. A.  
P. O. Box 1876  
Tallahassee, Florida 32302  
(904) 222-0720

and

BRIAN P. ARMSTRONG, ESQ.  
Southern States Utilities, Inc.  
1000 Color Place  
Apopka, Florida 32703

Attorneys for Southern States Utilities,  
Inc.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing was furnished by U. S. Mail, this 28th day of October, 1993, to the following:

Harold McLean, Esq.  
Office of Public Counsel  
111 West Madison St. Room 812  
Tallahassee, FL 32399-1400

Catherine Bedell, Esq.  
Florida Public Service  
Commission  
Div. of Legal Services, Rm. 212  
101 East Gaines Street  
Tallahassee, FL 32399-0850

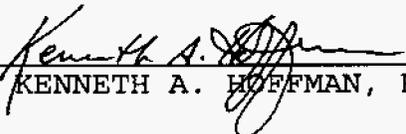
Susan W. Fox, Esq.  
MacFarlane Ferguson  
P. O. Box 1531  
Tampa, FL 33601

Michael S. Mullin, Esq.  
P. O. Box 1563  
Fernandina Beach, FL 32034

Larry M. Haag, Esq.  
County Attorney  
107 North Park Ave., Ste. 8  
Inverness, FL 34450

Michael Gross, Esq.  
Assistant Attorney General  
Department of Legal Affairs  
Room PL-01, The Capitol  
Tallahassee, FL 32399-1050

Michael B. Twomey, Esq.  
Route 28, Box 1264  
Tallahassee, FL 32310

  
BY: KENNETH A. HOFFMAN, ESQ.

Customer Service Hearing

Customer Notice of Service  
Hearing, Newspaper advertise-  
ment/Notice of hearing, and  
Affidavit and Proof of  
Publication -

Kissimmee - August 5, 1993

Late-filed exhibit (see  
documents A-1 through A-4  
attached)

Jacksonville - August 11, 1993

Composite Exhibit 1

Sanford - August 14, 1993

Composite Exhibit 3

Ocala - August 19, 1993

Composite Exhibit 4

Eustis - September 3, 1993

Composite Exhibit 7

Brooksville - September 9, 1993

Exhibit 8

Sebring - September 23, 1993

Composite Exhibit 9

Sunny Hills - September 28, 1993

Composite Exhibit 10

Martin County - Sept. 30, 1993

Composite Exhibit 11

Ft. Myers - November 2, 1993

Composite Exhibit 15

EXHIBIT "A"

4341

001655

LAW OFFICES  
MESSER, VICKERS, CAPARELLO, MADSEN, LEWIS, GOLDMAN & METZ  
A PROFESSIONAL ASSOCIATION

SUITE 701, FIRST FLORIDA BANK BUILDING  
215 SOUTH MONROE STREET  
POST OFFICE BOX 1876  
TALLAHASSEE, FLORIDA 32302-1876  
TELEPHONE (904) 222-0720  
TELECOPIER (904) 224-4359

SUITE 900  
2000 PALM BEACH LAKES BOULEVARD  
WEST PALM BEACH, FLORIDA 33409  
TELEPHONE (407) 640-0820  
TELECOPIER (407) 640-8202

REPLY TO: Tallahassee

August 7, 1992

**HAND DELIVERY**

Mr. Steve Tribble, Director  
Division of Records and Reporting  
Florida Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32399-0850

Re: FPSC Docket No. 920199-WS

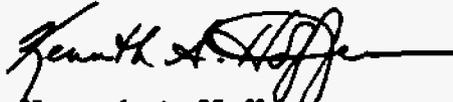
Dear Mr. Tribble:

Enclosed for placement into the record of the Kissimmee Service Hearing held on August 5, 1992, is Southern States' late-filed exhibit consisting of the following:

- 1) Original letter dated July 28, 1992 from Beth McKiernan of the Orlando Sentinel reflecting proof of publication of the attached Notice of Service Hearing in the Orange Section of the Orlando Sentinel;
- 2) Original letter dated July 28, 1992 from Beth McKiernan of the Orlando Sentinel reflecting proof of publication of the attached Notice of Service Hearing in the Osceola Section of the Orlando Sentinel; and
- 3) Copy of Notice to Customers of Service Hearings.

If you have any questions, please give me a call.

Sincerely,

  
Kenneth A. Hoffman

KAH/amb  
Enclosures

cc: Matthew Feil, Esq., with enclosures  
Harold McLean, Esq., with enclosures  
Brian P. Armstrong, Esq., with enclosures

# The Orlando Sentinel

633 North Orange Avenue  
Orlando, Florida 32801

July 28, 1992

Mr. Kerry A. Crooks, APRP  
Administrator, Department of Communications  
Southern States Utilities  
1000 Color Place  
Apopka, FL 32703

Dear Mr. Crooks:

This letter is to certify that Southern States Utilities placed advertising in the Orange section of The Orlando Sentinel on the following date:

July 26, 1992

2 x 3 1/2"

Please accept this letter as proof of publication.

Sincerely,

  
Beth McKiernan  
Account Executive  
General Advertising

Sworn to and subscribed by me this \_\_\_\_\_ day of \_\_\_\_\_  
1992, County of Orange, State of Florida

\_\_\_\_\_  
Notary

BMC/jb

JEAN M. LEITGEB  
Notary Public, State of Florida  
My comm. expires March 04, 1996  
Comm. No. CC184393  
Bonded thru Brown & Brown, Inc.

A-2

# The Orlando Sentinel

633 North Orange Avenue  
Orlando, Florida 32801

July 28, 1992

Mr. Kerry A. Crooks, APRP  
Administrator, Department of Communications  
Southern States Utilities  
1000 Color Place  
Apopka, FL 32703

Dear Mr. Crooks:

This letter is to certify that Southern States Utilities placed advertising in the Osceola section of The Orlando Sentinel on the following date:

July 28, 1992

2 x 5 1/2"

Please accept this letter as proof of publication.

Sincerely,



Beth McKiernan  
Account Executive  
General Advertising

Sworn to and subscribed by me this 28th day of July  
1992, County of Orange, State of Florida

\_\_\_\_\_  
Notary

BMC/jb

JEAN M. LEITGEB  
Notary Public, State of Florida  
My comm. expires March 04, 1996  
Comm. No. CC184393  
Bonded thru Brown & Brown, Inc.



**General Offices  
Customer Service**

1000 Color Place  
Apopka, FL 32703  
(407) 880-0100  
1-800-432-4501

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
DOCKET NO. 920199-WS  
NOTICE TO CUSTOMERS OF SERVICE HEARINGS**

**APPLICATION OF SOUTHERN STATES UTILITIES, INC. AND DELTONA UTILITIES, INC.  
FOR INCREASED WATER AND WASTEWATER RATES IN CITRUS, NASSAU, SEMINOLE, OSCEOLA,  
DUVAL, PUTNAM, CHARLOTTE, LEE, LAKE, ORANGE, MARION, VOLUSIA, MARTIN, CLAY,  
BREVARD, HIGHLANDS, COLLIER, PASCO, HERNANDO AND WASHINGTON COUNTIES.**

Dated: July 20, 1992

Notice is hereby given that the Florida Public Service Commission will conduct service hearings to discuss the above application for a water and wastewater rate increase. The service hearing for customers in Orange and Osceola Counties will be held at the following time and place:

**Wednesday, August 5, 1992  
6:30 p.m.  
Osceola County Stadium  
Clubhouse Meeting Room  
1000 Bill Beck Boulevard  
Kissimmee, Florida 34744**

All persons who wish to testify are urged to be present at the beginning of the service hearing as the hearing may be adjourned early if no customers are present. Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (904) 488-8371 at least five calendar days prior to the hearing. If you are hearing or speech impaired, please contact the Florida Relay Service by using the following numbers: 1-800-955-8770 (VOICE) or 1-800-955-8771 (TDD).

**PURPOSE**

The purpose of the service hearing is to allow customers an opportunity to present comments and information to the Commission about the utility's quality of service, the proposed rate increase, or other matters related to the rate case or the utility.

**OTHER SERVICE HEARINGS**

If you are unable to attend the above-referenced service hearing, you may wish to attend one of the other service hearings to be held in this case at the following date, time and location:

**August 14, 1992  
10:00 a.m.  
Seminole County Services Building  
County Commission Chamber  
(San Carlos Entrance)  
1101 East First Street  
Sanford, Florida 32771**

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