

PTC

Peoples Telephone Company, Inc.

ORIGINAL
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FLORIDA PUBLIC
SERVICE COMMISSION
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MAIL ROOM

July 3, 1996

VIA FEDERAL EXPRESS

Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

DEPOSIT TREAS. REC DATE
0332 JUL 08 '96

**Re: Docket No. 960358-TC
Order No. PSC-96-0765-AS-TC**

Dear Ms. Blanco:

Pursuant to the Commission's Order, as referenced above, Peoples Telephone Company, Inc. ("Peoples") submits its Settlement Payment in the amount of \$5,000.00. In addition to this payment, Peoples herein summarizes the actions taken to ensure compliance with the Commission's rules and regulations related to allowing incoming calls at public pay telephones.

Effective May 28, 1996, Peoples hired an additional employee to work in the Company's Regulatory Department. The addition of this employee will ensure that Peoples files responses to Staff's inquires in a timely manner.

Peoples has completed its re-programming and inspection/review of approximately 8,000 public payphones in the state ensuring that incoming calls are received at each phone, except those phones for which Peoples has received Commission approval to block incoming calls.

ACK _____ Peoples shall continue to test keypad/ringer assemblies in its in-house refurbishment
AFA _____ program to assure that ringers are fully functional before be placed back in service. Peoples has
APP _____ also contacted equipment suppliers to request and recommend modifications to keypad/ringer
CAF _____ assemblies offering more reliable performance.

CMU _____
CTR _____ We have amended Peoples phone installation "final check list" and the repair procedures
EAG _____ used by field technicians to include a call receipt test for incoming call capabilities. Additionally,
LEG _____ Peoples shall periodically test its phones to ensure compliance with Commission rules and
regulations.

LIN _____

OPC _____ P:\WP51\DATA\REGULA\STEVE\SHOWCAS.F12

RCH _____

SEC 1 _____ 2300 Northwest 89th Place • Miami, Florida 33172 • Tel: (305) 593-9667 • Toll Free: 1-800-864-3355 • Fax: (305) 477-9890

WAS _____

OTH _____

DOCUMENT NUMBER-DATE
07201 JUL -8 '96
EQUAL OPPORTUNITY EMPLOYER

FPSC-RECORDS/REPORTING

Florida Public Service Commission
July 3, 1996
Page 2

Peoples would like to express its appreciation to the Commission and its Staff for its due diligence and support in allowing Peoples to fully investigate and resolve the problems discovered in this proceeding. As you know, Peoples continually strives to offer the highest quality public telecommunication services to user in the State of Florida.

Respectfully Submitted,



Steve Alexander
Director of Regulatory Affairs

cc: Chairman Susan F. Clark
Commissioner J. Terry Deason
Commissioner Joe Garcia
Commissioner Julia L. Johnson
Commissioner Diane K. Kiesling
Kathy Dyal-Lewis, Telecommunications Staff
Bruce Renard, Executive V. P. - Regulatory
Lance Norris, Florida Public Telecommunications Association

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THIS CHECK IS VOID WITHOUT A BLUE & PURPLE BACKGROUND AND AN ARTIFICIAL WATERMARK ON THE BACK. HOLD AT ARM'S LENGTH TO PREVENT COUNTERFEITING.

PTC
Peoples Telephone Company, Inc.

FIRST UNION
First Union National Bank
of Florida
Pensacola, FL 32534

63-1012
632

DATE
06/19/96

2300 N.W. 89 Place
Miami, Florida 33172

PAY
FIVE THOUSAND AND NO/100 Dollars

PAY TO THE ORDER OF
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE, FL 32399

DOCUMENT NUMBER - DATE

07201 JUL 08

REPORTING