



Tony H. Key  
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March 5, 1997

"S"

Ms. Blanca S. Bayó  
Director, Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Bayó:

Sprint Communications Company Limited Partnership would like to inform the Florida Public Service Commission about an error that occurred on February 2nd and 3rd in Sprint's PIC change processing system. Sprint inadvertently submitted 3,249 PIC changes to LECs in the Southeast for resellers that have their own Carrier Identification Code (CIC). Sprint inadvertently submitted these PICs to Sprint's CIC instead of the resellers' CIC. The number for Florida was 1,312.

The end-user customer will see no effect from this change other than 2 PIC changes appearing on their bills. The resellers will continue to bill the calls at their rates. Sprint has already informed the resellers involved to credit the PIC changes at Sprint's expense.

I do not think this will create Commission complaints but I wanted to make the Commission aware of the situation in case some complaints were filed. Should there be questions or concerns please let me know.

Sincerely,

Tony H. Key  
Director, State Regulatory

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