

J. PHILLIP CARVER
General Attorney

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(404)335-0710

August 20, 1997

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. 960786-TL

Dear Mrs. Bayo:

Enclosed is an original and fifteen copies of page 33 of the Rebuttal Testimony of BellSouth Telecommunications, Inc.'s witness, Gloria Calhoun. BellSouth has been advised that page 33 was inadvertently omitted when Ms. Calhoun's testimony was originally filed on July 31, 1997. We ask that this page be filed in the captioned matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.

Sincerely,

J. Phillip Carver
J. Phillip Carver

- ACK
- AFA
- APP Enclosures
- CAF
- CMU *Carver*
- CTR
- EAG
- LEG *2*
- LIN *5*
- OPC
- RCH
- SEC *1*
- WAS
- OTH

cc: All Parties of Record
A. M. Lombardo
R. G. Beatty
W. J. Ellenberg

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DIVISION OF RECORDS

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08419 AUG 20 1997

FPSC-RECORDS/REPORTING

1 A. No. The LCSC is open 24 hours per day, seven days per week. Thus,
2 MCI has the customer service it requires, and Mr. Martinez' complaint
3 is without merit.

4
5 Q. Does the description of the telephone number assignment capabilities
6 in LENS given by Mr. Martinez at pages 29-31 of his direct testimony
7 accurately describe the actual capabilities of either LENS or BellSouth's
8 retail number assignment practices?

9
10 A. No. Contrary to Mr. Martinez' description, LENS does provide access
11 to BellSouth's telephone number reservation system; numbers so
12 reserved are held in the system. No confirmation is required, thus
13 there is no confirmation process requiring two business days. Mr.
14 Martinez' suggestion, at page 46, line 1 of his direct testimony that pre-
15 ordering functions in LENS require subsequent confirmation, either
16 manually or through another interface, is not correct. Once a telephone
17 number has been reserved through LENS, no subsequent confirmation
18 is required. However, despite the reservation of a telephone number or
19 the placing of a service order, BellSouth does not guarantee a
20 telephone number until service actually has been installed; this is true
21 for BellSouth's retail customers as well as for ALECs.

22
23 Q. Can ALECs provide the reserved numbers to their customers on a real-
24 time basis?

25

CERTIFICATE OF SERVICE
DOCKET NO. 960786-TL

GLORIA CALHOUN
REBUTTAL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by Federal Express this 20th day of August, 1997 to the following:

Mr. Brian Sulmonetti
LDDS WorldCom Communications
Suite 400
1515 S. Federal Highway
Boca Raton, FL 33432
(407) 750-2529

Floyd R. Self, Esq.
Norman H. Horton, Esq.
Messer, Caparello, Madsen,
Goldman & Metz, P.A.
215 South Monroe Street
Suite 701
P.O. Box 1876
Tallahassee, FL 32302-1876
Atty. for LDDS WorldCom Comm.
(904) 222-0720

Joseph A. McGlothlin
Vicki Gordon Kaufman
McWhirter, Reeves, McGlothlin,
Davidson, Rief & Bakas, P.A.
117 South Gadsden Street
Tallahassee, Florida 32301
Atty. for FCCA
(904) 222-2525

Thomas K. Bond
MCI Telecommunications Corp.
780 Johnson Ferry Road
Suite 700
Atlanta, GA 30342
(404) 267-6315

Richard D. Melson
Hopping Green Sams & Smith
123 South Calhoun Street
P.O. Box 6526
Tallahassee, FL 32314
(904) 222-7500

C. Everett Boyd, Jr.
Ervin, Varn, Jacobs,
Odom & Ervin
305 South Gadsden Street
P.O. Drawer 1170
Tallahassee, FL 32302
Atty. for Sprint
(904) 224-9135

Benjamin W. Fincher
3100 Cumberland Circle
Atlanta, Georgia 30339
Atty. for Sprint
(404) 649-5145

Monica Barone
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Patrick K. Wiggins, Esq.
Donna L. Canzano, Esq.
Wiggins & Villacorta, P.A.
501 East Tennessee Street
Suite B
Post Office Drawer 1657
Tallahassee, Florida 32302
Tel. (904) 222-1534
Fax. (904) 222-1689
Attys. for Intermedia

Patricia Kurlin
Intermedia Comm., Inc.
3625 Queen Palm Drive
Tampa, Florida 33619-1309
(813) 829-0011

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8/20/97

Peter M. Dunbar, Esq.
Robert S. Cohen, Esq.
Pennington, Culpepper, Moore,
Wilkinson, Dunbar &
Dunlap, P.A.
215 South Monroe Street
2nd Floor
Post Office Box 10095
Tallahassee, FL 32302
(904) 222-3533

Sue E. Weiske, Esq.
Time Warner Communications
160 Inverness Drive West
2nd Floor North
Englewood, Colorado 80112
(303) 799-5513

Tracy Hatch, Esq.
AT&T
101 North Monroe Street
Suite 700
Tallahassee, FL 32301
(904) 425-6364

Marsha E. Rule, Esq.
c/o Doris M. Franklin
AT&T
101 North Monroe Street
Suite 700
Tallahassee, FL 32301

Andrew O. Isar
Director - Industry Relations
Telecomm. Resellers Assoc.
4312 92nd Avenue, N.W.
P.O. Box 2461
Gig Harbor, WA 98335-4461
(206) 265-3910

Richard M. Rindler
Swindler & Berlin, Chartered
3000 K Street, N.W.
Suite 300
Washington, D.C. 20007
Tel. (202) 424-7771
Fax. (202) 424-7645

Kenneth A. Hoffman, Esq.
William B. Willingham, Esq.
Rutledge, Ecenia, Underwood,
Purnell & Hoffman, P.A.
215 South Monroe Street
Suite 420
Tallahassee, FL 32301-1841
(850) 681-6788

Mr. Paul Kouroupas
TCG-Washington
2 Lafayette Centre
1133 Twenty First Street, N.W.
Suite 400
Washington, D.C. 20036
(202) 739-0030

Laura L. Wilson
Vice President
Regulatory Affairs
Florida Cable Telecomm. Assoc.
310 North Monroe Street
Tallahassee, FL 32301
Tel. (904) 681-1990
Fax. (904) 681-9676

J. Phillip Carver
J. Phillip Carver (PH)