

ORIGINAL

SEYMOUR & RAQUEL WEINER

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August 24, 1998

Study on Fair Rates (No. 980000A-SP)  
Division of Records and Reporting  
2540 Shumard Oak Boulevard  
Tallahassee FL 32399-0850

Dear Sir or Madam:

The following comments are directed to the FPSC to assist in the mandated study to determine fair and reasonable Florida residential basic local telecommunication service rates.

We are "snowbirds" who own a home in West Palm Beach and spend approximately half of each year at our Florida home.

During our absence from each home, we temporarily suspend telephone service. In order to retain the same telephone number in Florida, Bell South charges us about \$7.20 per month during our absence.

Bell Atlantic charges nothing for precisely the same service at our New Jersey home.

It is our contention that the Bell South charges are clearly excessive for the minimal service rendered. Although we have no technical expertise, the cost of retaining the telephone number capacity does not appear to equate with the charge. Moreover, the continued use of the same number is beneficial to both the customer and Bell South.

Our position is further supported by Bell Atlantic's "no charge" policy for this service.

We strongly recommend that the charge for retaining a telephone number be eliminated or at the very least, significantly reduced.

Sincerely,

*Mr. & Mrs. Seymour Weiner*  
Mr. & Mrs. Seymour Weiner

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