

From: Kay Flynn
To: Bob Elias
Subject: fwd: complaint

Confirm receipt

====NOTE=====10/26/99==9:02am=====
CC: Linda Williams

Bob, what should we do with this complaint from (name uncertain) against FPL?

Kay

Fwd-by:=Bob=Elias=====10/26/99==9:04am=====
Fwd to: Kay Flynn, Tiffany Collins

.....
Sorry I forgot to EMail you on Friday. We are not going to treat it as a formal complaint. Tiffany is handling. We have written the utility asking for a response within 20 days, and advised the customer in writing of the status. If you would like copies of the correspondence, please let Tiffany know.

Fwd-by:=Kay=Flynn=====10/26/99==9:04am=====
Fwd to: Tiffany Collins
CC: Bob Elias, Linda Williams

.....
Thanks, Bob. Tiffany, we would like to get copies of the correspondence.
Thanks. Kay

- AFA _____
- APP _____
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