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2001 FEB 27 AM 11:35

COMPLETED

February 23, 2001

Mr. Rick Moses
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Docket 010211

Dear Mr. Moses:

Per your phone request of February 23, 2001, attached is a list of the complaints included in Docket 010211, the Show Cause docket filed against Sprint – Florida for failure to respond to Commission inquiries. Also provided are the dates on which Sprint responded to the commission for each of these complaints and the media used to respond. I trust this information is sufficient for your purposes.

Please note that the first three complaints on the list were never valid complaints for Sprint. The first two were never sent to Sprint because they were anonymous complaints and the third was taken back from Sprint because the Commission had incorrect information.

It is my understanding that Docket 010211 will be closed because Sprint had responded to these complaints.

If you have any further questions, please contact Harvey Spears at (850) 599-1401.

Sincerely,

Sandra A. Khazraee

cc: Diana Bockino
Ray Kennedy
Harvey Spears

VP
SVP
DM
TR
OR
NG
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SER
OTH

DOCUMENT NUMBER-DATE

02681 FEB 27 01

FPSC-REG.-03-REPORTING

Docket 010211

2/23/00

Sprint - Florida

Case #	Name	Telephone Number	Date Received	Date of Interim Report	Date of Final Report	Meda Used to Correspond	Remarks
307882	Unknown	Unknown	Never Rcv	N/A	N/A	N/A	Anonymous - Never received by Sprint-Florida
311797	Unknown	Unknown	Never Rcv	N/A	N/A	N/A	Anonymous - Never received by Sprint-Florida
341800	John M. Dickason	850-678-4620	Retracted	N/A	N/A	N/A	PSC advised Sprint-Florida not to respond because they had incorrect information. PSC deleted.
353293	Echols Plumbing & Setic	863-763-6461	1/3/01	Remarks	1/5/01	Email	Harvey Spears working with PSC - 2-14-01 final report being provided, previously in interim status.
323266	Ronald Jackson	850-576-5810	7/7/00	Remarks	7/20/00	Email	Sanja Hartfield working with PSC. Case on hold at PSC.
351990	Lloyd Halloway	850-482-8895	12/22/00	1/8/01	2/5/01	Email	Chuck Hurst, Interim sent on 1-8-01 original due date. Final sent 2-5-01
353290	Max & Darlene Mitrovich	407-891-1832	1/3/01	1/18/01	2/6/01	Email	Chuck Hurst, Interim sent on 1-18-01 original due date. Final sent 2-6-01
352265	Glenn Roddell	863-675-1142	12/28/00	1/12/01	1/25/01	Email	Main line 675-0955 Wanda Ramos, Interim sent 1-12-01, Final sent 1-25-01 to Sanja Hartfield
352912	Stephanie Vaughn	941-352-3122	12/29/00	1/11/01	2/8/01	Email	Jodi Acevedo, Interim sent 1-11-01, Original due date 1-15-01, Final sent 2-8-01
352062	Cletus Poser	941-481-0346	12/22/00	1/8/01	2/16/01	Email	Chuck Hurst, Interim sent 1-8-01, Original due date 1-9-01, Currently interim next due date 2-19-01