

ORIGINAL

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February 8, 2002

**VIA HAND DELIVERY**

Blanca S. Bayo, Director  
Division of Records and Reporting  
Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida 32399-0870

RECEIVED FPSC  
02 FEB - 8 PM 4:39  
COMMISSION  
CLERK

Re: Docket No.: 960786B-TP and 981834-TP

Dear Ms. Bayo:

On behalf of the Florida Competitive Carriers Association, KMC Telecom, Inc., DIECA Communications, Inc. d/b/a Covad Communications Company, AT&T Communications of the Southern States, Inc., ITC^Deltacom, Florida Digital Network, WorldCom and Network Telephone, (ALEC's), enclosed for filing and distribution are the original and 15 copies of the following:

- ▶ ALECs' Proposed Presentation Order and Topics for Commercial Experience Workshop.

Please acknowledge receipt of the above on the extra copy of each and return the stamped copies to me. Thank you for your assistance.

Sincerely,

*Vicki Gordon Kaufman*

Vicki Gordon Kaufman

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McWHIRTER, REEVES, MCGLOTHLIN, DAVIDSON, DECKER, KAUFMAN, ARNOLD & STEEN, P.A.

DOCUMENT NUMBER - DATE  
01553 FEB-82  
FPSC-COMMISSION CLERK

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Consideration of BellSouth  
Telecommunications, Inc.'s Entry  
Into InterLATA Services Pursuant  
To Section 271 of the Federal  
Telecommunications Act of 1996  
(Third Party OSS Testing)  
\_\_\_\_\_ /

Docket No. 960786B-TP

In re: Petition of Competitive  
Carriers for Commission Action  
To Support Local Competition  
In BellSouth Telecommunications,  
Inc.'s Service Territory  
\_\_\_\_\_ /

Docket No. 981834-TP

Filed: February 8, 2002

**ALECs' Proposed Presentation Order and Topics for Commercial Experience  
Workshop<sup>1</sup>**

Pursuant to the Notice of Commission Workshop, issued January 18, 2002, the Alternative Local Exchange Carriers (ALECs) have coordinated their presentations and respectfully submit the following presentation outline and procedural recommendation. Pursuant to the directions in the Notice, ALECs have organized their presentation by the major domains and have listed major issues under each domain heading. In order to prevent duplication and to streamline the process, a panel comprised of ALEC representatives will address each domain area. The person designated with an asterisk (\*) will begin the discussion and will chair the panel. The topics outlined under each panel domain represent general areas that will be covered by panelists. Each panelist has already provided pertinent information about his or her company's issues to BellSouth, as required by the Notice.

<sup>1</sup> This filing is submitted on behalf of the Florida Competitive Carriers Association, KMC Telecom, Inc., DIECA Communications, Inc. d/b/a Covad Communications Company, AT&T Communications of the Southern States, Inc., ITC^Deltacom, Florida Digital Network, WorldCom and Network Telephone.

DOCUMENT NUMBER-DATE

01553 FEB-88

FPSC-COMMISSION CLERK

**Preordering** (1/2 hour)

Loop qualification  
Parsed CSRs  
Pending orders  
Due date calculator  
Other Preordering Issues

**Panel**

\*Catherine F. Boone (Covad), Sherry Lichtenberg (WorldCom), Jay Bradbury and Bernadette Seigler (AT&T), Kyle Kopytchak (Network Telephone), Mary Conquest (ITC^DeltaCom), Kevin Monroe (Florida Digital Network)

**Ordering** (1 hour)

Flow through  
Manual order rejects  
Manual ordering  
Interactive Agent  
Other ordering issues

**Panel**

\*Kyle Kopytchak (Network Telephone), Catherine F. Boone and Colette Davis (Covad), Jay Bradbury and Bernadette Seigler (AT&T), Sherry Lichtenberg (WorldCom), Kevin Monroe (Florida Digital Network)

**Provisioning** (1 hour)

Lack of facilities  
Provisioning inaccuracy  
IDSL  
Line sharing  
Single "C" order process  
Other provisioning issues

**Panel**

\*Sherry Lichtenberg (WorldCom), Catherine F. Boone (Covad), John McLaughlin and Brian Murdoch (KMC), Kyle Kopytchak (Network Telephone), Denise Berger (AT&T), Mary Conquest (ITC^DeltaCom), Kevin Monroe (Florida Digital Network)

### **Maintenance & Repair** (1/2 hour)

Repeat trouble problems  
Maintenance average duration  
Other maintenance &  
repair issues

#### **Panel**

\*John McLaughlin and Brian Murdoch (KMC), Kyle Kopytchak (Network Telephone), Denise Berger (AT&T), Kevin Monroe (Florida Digital Network)

### **Billing** (1/2 hour)

Billing after line loss  
notification received  
Unavailable line loss reports  
Incorrect routing of intraLATA  
calls  
Wholesale billing  
Late billing  
Other billing issues

#### **Panel**

\*Sherry Lichtenberg (WorldCom), Catherine F. Boone (Covad), John McLaughlin (KMC)

### **Data Integrity & Performance Reporting** (1/2 hour)

#### **Panel**

\*K.C. Timmons (AT&T), Catherine F. Boone (Covad), Kyle Kopytchak (Network Telephone), Mary Conquest (ITC^DeltaCom), John McLaughlin (KMC), Kevin Monroe (Florida Digital Network)

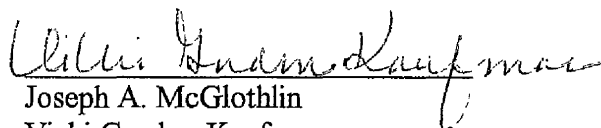
### **Change Management**

Definition of "ALEC impact"  
Prioritization  
Other change management issues

#### **Panel**

\*Jay Bradbury (AT&T), Sherry Lichtenberg (WorldCom), Collette Davis (Covad), Kyle Kopytchak (Network Telephone), Mary Conquest (ITC^DeltaCom)

ALECs respectfully suggest that to ensure meaningful dialogue, BellSouth should also sponsor panels to address the topics listed above following the ALEC panel presentations. Following its presentation, each BellSouth panel should then respond to inquiries from ALEC panel participants on a subject matter expert-to-expert basis. This will facilitate a true give and take of ideas and will enable the Commission and Staff to gain additional knowledge about areas of concern to the competitive community. The ALECs are strongly committed to working through issues and using this workshop to generate solutions, where possible, or to highlight the need for Commission action, where agreement cannot be reached.



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Decker Kaufman Arnold & Steen, PA  
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Attorneys for the Florida Competitive  
Carriers Association

## CERTIFICATE OF SERVICE

**I HEREBY CERTIFY** that a true and correct copy of the foregoing ALECs' Proposed Presentation Order and Topics for Commercial Experience Workshop has been furnished by hand delivery(\*) or by U.S. Mail this 8th day of February, 2002 to the following:

(\*) Beth Keating  
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Tallahassee, FL 32399

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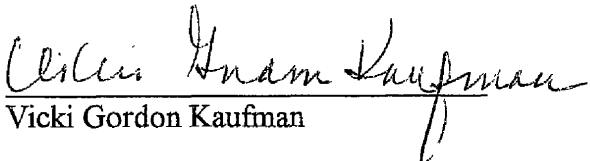
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