

State of Florida



ORIGINAL

Public Service Commission

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COMMISSION CLERK

**DATE:** December 11, 2003  
**TO:** Division of the Commission Clerk and Administrative Services  
**FROM:** Ralph Jaeger / Office of the General Counsel - Economic Regulation Section  
**RE:** Docket No. 030828-WS - Complaint Nos. 512346W and 533120W Contesting High Water and Wastewater Bills for December 2002 and April 2003, Respectively, Filed by Mr. Harold Shriver Against Terra Mar Village Utilities, Inc., in Volusia County.

The protest of Mr. Harold Shriver to Proposed Agency Action Order No. PSC-03-1248-PAA-WS filed on November 20, 2003, was forwarded to the utility on this date.

RRJ/jb

cc: Division of Consumer Affairs (Plescow)

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# ORIGINAL

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In RE: Complaint No. 512346W and  
533120W Contesting High Water  
and Waste Water Bills for December 2002  
and April 2003 respectfully, filed by  
Mr. Harold Shriver against Terra Mar  
Utilities, Inc. in Volusia County.

November 17, 2003  
Docket No. **030828(kf)** 308 28-WS  
Order No. PSC-03-1248-PAA-WS  
Issued November 5, 2003

### Petition for Initiation of Proceedings (28-106.201)

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COMMISSION  
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DIVISION PSC

- Terra Mar Village Utilities, Inc. Edgewater, Florida 32141.  
Harold Shriver 11130 Baker Road, Keymar, Maryland 21757.
- Complainant Harold Shriver, following Rule 28-106.201 of Florida Administrative Code, hereby petitions the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 by close of business November 26, 2003
- The petitioner received notice of agency decision by US Post Office regular mail on November 9, 2003.
- Complainant Harold Shriver having read the July 30, 2003 Informal Conference report and finding therein numerous material facts changed, omitted from the voice tapes and misinformation in the PSC docket reports, and material facts omitted sufficient to change the whole truth and nothing but the truth, and without both the customer and the utility represented in the informal hearing conference (only the customer participated).
- Complainant Harold Shriver contends with the voice tapes reported with accurate tape transcriptions (exactly what was uttered was not (NOT) accurately reported) that these

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material facts were changed impressing the hearing committee to fault in the findings and this was extremely unfair and deserves to be heard correctly.

Complainant Harold Shriver charges the Commission hearing early into the Informal Conference abruptly ended by a motion by Mr. Bradley and a vote that ended immediately without reason given and NO complete hearing resulted. Again the utility chose NOT to participate.

-- Now Comes The Petition:

**PETITION**

Complainant Harold Shriver makes a demand plea to have an administrative law judge hear the above docketed case objectively to correct numerous material facts allowing an unbiased show cause for the two excessive water bills none of which was ever a benefit to the claimant. Only then can correct adjudication be fulfilled, which is the constitutional right of Harold Shriver.

Signed: Harold Shriver 11-17-03  
Harold Shriver Date